

annualreport



A Healthy **Today** for a Brighter **Tomorrow.**



Our Mission

The Lake Cumberland District Health Department will prevent illness and injury, promote good health practices, and assure a safe environment to protect and improve the health of our communities.

Our Vision

The Lake Cumberland District Health Department will be a progressive leader providing innovative solutions to achieve optimal health status for our communities.

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A Healthy Today for a Brighter Tomorrow.

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Hon. John A. Phelps, Jr. Chairman Lake Cumberland District Health Department

From the District Board of Health Chair

have been honored and privileged to serve as Chairman of the Lake Cumberland District Board of Health in 2015. We have experienced many changes and have faced many challenges not only this past year, but over the last several years. I commend our Board Members, Executive Leadership, Employees and Staff all, for the hard work and dedication that has been necessary to keep Lake Cumberland District Health Department moving forward as our healthcare system continues to change around us daily. All involved are to be commended and everyone has adapted well to the necessary changes that have had to take place to keep our Health Department District successful in providing healthcare to the citizens of the Lake Cumberland Region.



Shawn Crabtree MSSW, MPA Director Lake Cumberland District Health Department

From the Director

E volution, innovation, shifting with the environment: all very exciting sounding words! Transformation, though, is a much more pleasant experience when we do so because we want to, not because we have to change. While we have made some proactive changes, unfortunately, the down-turned economy has forced us to change in some ways that are challenging.

We choose to move into Ryan White, Louisville Vitality, Passport EPSDT Outreach and Worksite Wellness. At the time of this writing, we are hiring our Ryan White staff. The Louisville Vitality project is churning – not only providing a positive community service, but also generating a surplus. The HANDS staff are performing the Passport EPSDT Outreach project, and, while it doesn't generate a lot of revenues, it does more than cover its cost. We are in the middle of pilot testing our Worksite Wellness Program, hoping this will be an area of potential future growth.

We have also made some changes we would rather not have. We changed our traditional model of school health, resulting in far fewer staff. While this is saving the agency a significant amount of money, it was difficult to change a program we spent multiple decades building and fine-tuning. We are also seeing a shrinking of funds and staff in our clinical programs.

Nevertheless, we continue to do well on programmatic and financial audits, patient satisfaction and employee satisfaction. In other words, the quality of the work we do, remains high. While we recognize employees desire a cost-of-living raise, we are thankful folks still like their jobs. Like most of you, I value my co-workers and our mission.

We have been fortunate the last two fiscal years to have performed better financially than expected, ending with surpluses. Therefore, our reserve has grown now almost back to capacity. Hopefully, the million dollar annual negative funding hits will stop so we can truly stabilize our financial condition.

Our preparations for accreditation have readied us for the impending PHAB site review. We expect to be accredited before next year's Annual Report.

I am approaching fifteen years with the Lake Cumberland District Health Department. Only seven of sixty-one Local Health Department Directors have served in that capacity longer than me. I have found my time in public health to be rewarding, fulfilling and enjoyable. I believe in the importance of our mission and continue to be impressed by the resilience of our staff. May God bless us all.

our leadership

Adair County





Hon. Michael Stephens

Ronnie Grant

Clinton County



Richard

Armstrong



McCreary County



Hon.

Doug E.

Stephens

Contraction of the second seco

Sue Singleton



Rosalie Wright

Casey County



Hon. Randy Dial

Cumberland County

Matt Jackson,

RPh

Hon.

Chair

John Phelps, Jr.



Gina Lee-Watson

Hon.

Steven Kelley

Pulaski County



Adlie F. Brown, Jr., DMD

Green County



Hon. John Frank

Hossein

Vice Chair

Fallahzadeh, MD



Darin Cundiff

Glenda Bagby



Patty Guinn, RPh

Pulaski County



L. Bruce Jasper, DVM



Keith Sinclair, MD



James Wesley



Russell County

Hon. Gary D. Robertson



Richard Miles, MD



Susanne Watkins, OD

Taylor County



Hon. Eddie Rogers



Gayle Phillips, APRN



Marlene Richardson, DMD



Hon. Mike Anderson



Lora Elam, RN



Stephanie Southard, MD

2015 LOCAL BOARDS OF HEALTH

The Lake Cumberland District Health Department is governed by a 30-member District Board of Health with representation from each county's local board of health. The board is comprised of county judge executives, physicians, nurses, dentists, veterinarians, engineers, optometrists and citizen members, who are all pictured on the previous page. The following list is all the members of each county's local board of health within the Lake Cumberland District.

Adair County

Hon. Michael Stephens Janella Brown, DMD Jacob Burton, OD Martha Anne Burton, MD Billy Coffey, Fiscal Catherine Feese, MD Ronnie Grant Matt Jackson, RPh Lee Ann Jessee Gary Partin, MD Shantila Rexroat, DVM Cynthia Waggener, RN

Casey County

Hon. Randy Dial Adlie Brown, DMD Darin Cundiff Gina Goode Housam Haddad, MD Linda Hamilton, Fiscal Homer Hecht Kay King, RN Linda Lee John Price, MD Tony Price Don Wilkey, DVM

Clinton County

Hon. Richard Armstrong Judith Brown, RN Heather Brown-Conner, OD Susan Cash, DMD Charles Dailey, DVM Carol Denney Lala Haddix Frances Hay, Fiscal William Powell, MD Kent Shearer, RPh Jake Staton, PE

Cumberland County

Hon. John Phelps, Jr. Raymond Appleby Janet Clark Brian Dyer, DVM Robert Flowers, DO Betty Lee Gina Lee-Watson, Fiscal Mary McCoy Joseph Michael Morgan, RPh JM Stephenson, DMD Gary White Douglas Williams

Green County

Hon. John Frank Charlie Allen, PE Glenda Bagby, RN Pam Bills Garth Bobrowski, DMD Devi Bradshaw, Fiscal Teresa Collison, RPh Shane DeSimone, MD Mary DeSpain Paul Patterson, OD Mark Risen, MD R Michael Shuffett, DVM

McCreary County

Hon. Doug E. Stephens Jerald Burgess, MD Allan Chapman Azalie Egnew Tammie Emerson Johnson Terry Allan Lawson Stephen McKinley, OD John Sandidge, RPh Sue Singleton, Fiscal Grady Wilson Rita Wright Rosalie Wright

Pulaski County

Hon. Steven Kelley Reginald Chaney, PE Rodney Dick, Fiscal Hossein Fallahzadeh, MD Patty Guinn, RPh Bruce Jasper, DVM Jim Muse, DMD Harvey Schleter, OD Keith Sinclair, MD Gerard Weigel, MD James Wesley Rebecca Whitis, RN

Russell County

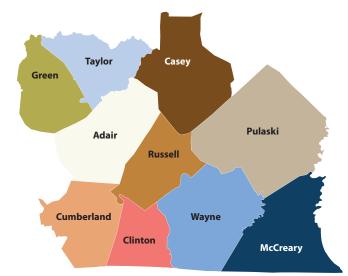
Hon. Gary D. Robertson Robert Bertram, MD Connie Blankenship Don Cooper Karen Dalton, RN Charles L. Gore, RPh Stephanie Jones, MD Richard Miles, MD H. James Popplewell, DMD Terry Waddell, Fiscal C. Leslie Wade, DVM Susanne Watkins, OD

Taylor County

Hon. Eddie Rogers Donald Dabney, PE Jerome Dixon, MD Jay Eastridge, RPh Arthur Haley, OD Loretta Hash Philip Hays, DVM David Hesson, MD Gayle Phillips, Fiscal Marlene Richardson, DMD Thomas Rogers, MD

Wayne County

Hon. Mike Anderson William Breeding, DMD Sarah Debord, APRN Jeffery Dishman, Fiscal Vesta Edwards Lora Elam, RN Ronald McFarland, MD Kenneth Ramsey James Sawyer, OD Joe Silvers, RPh Stephanie Southard, MD James Upchurch, PE





Leah Jasper, BBA Director of Administrative Services

Administration Department

ake Cumberland District Health Department's (LCDHD) Administrative Services Department recognized improved efficiencies by managing a challenging financial year in which we had budgeted a 1.39M deficit. Instead of ending the year with a deficit, over the course of the year, as the agency reduced expenditures, primarily in salaries, fringe, and contracts, we ended the year with a \$511,524 surplus, with revenues decreasing by 5% (\$872,875) over last year's, while expenses increased by 1% (\$88,112) over last year's. At the end of the fiscal year, after adding in that surplus, our fund balance, which includes restricted and unrestricted funds, totaled \$5,905,637

The Administrative Services Department is also pleased to report we received our annual audit conducted by Ray, Foley, Hensley & Company which included no proposed audit adjustments or reportable findings. Additionally, they found the financial statements to be neutral, consistent, and clear.

Although the administrative tasks required in processing Medicaid claims continues to grow more complex with the five different Medicaid Managed Care Organizations administering the claims for the Medicaid Program, the Administrative Services team continues to manage the work load with no new staff members by being proactive in searching for efficiencies by Quality Improvement efforts as we endeavor to support the mission of LCDHD and Public Health. During the 2015 Fiscal Year, the Administrative Team conducted several documented quality improvement projects which were successful efforts to find ways to perform the same tasks, but in less time.

As the health departments' role continues to evolve as a Public Health Partner in the larger picture of the Patient Protection and Affordable Care Act, the Administrative Services Department is committed to a transparent working environment that's constantly seeking improvement while maintaining high standards.

Allowable Unrestricted Reserve Calculation

As of Period Ending June 30, 2015

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Food Service	500	310,152	1,305	0.42%	310,152	0
Public Facilities	520	90,277	9,622	10.66%	90,277	0
General Sanitation	540	160,887	0	0.00%	160,887	0
Onsite Sewage	560	364,733	229,890	63.03%	0	364,733
Tanning Beds	580	0	0	100.00%	0	0
Other Environmental	590	5,753	0	0.00%	5,753	0
Radon	591	0	0	100.00%	0	0
West Nile Virus	595	0	0	100.00%	0	0
Winter Storm Response	598	0	0	100.00%	0	0
Winter Storm Resp-Local	599	0	0	100.00%	0	0
Dental Services	712	16,937	14,637	86.42%	0	16,937
Asthma Education	722	21,243	0	0.00%	21,243	0
Osteoporosis	723	0	0	100.00%	0	0
UK HPV	727	0	0	100.00%	0	0
PHER	726	0	0	100.00%	0	0
Diabetes Case Management	728	7	0	0.00%	7	0
ESVAR-VHP	729	0	0	100.00%	0	0
Ebola Coordination	731	12,918	0	0.00%	12,918	0
Diabetes Prevention Program	732	19,138	16,759	87.57%	0	19,138

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Oral Health Coalitions	735	0	0	100.00%	0	0
Community Health Action Team	736	102,694	0	0.00%	102,694	0
KCCSP Outreach & Education	738	10,350	0	0.00%	10,350	0
Coordinated School Health	740	0	0	0.00%	0	0
Passport Referrals	741	869	1,587	182.61%	0	869
Winter Storm	745	1,148	0	0.00%	1,148	0
Environmental Strike Team	746	104	0	0.00%	104	0
KHREF	747	332	332	100.00%	0	0
IEP School Services	748	0	0	100.00%	0	0
HPP Training Coordinator	749	0	0	100.00%	0	0
Accreditation	750	54,917	0	0.00%	54,917	0
PHEP Special Project	753	0	0	100.00%	0	0
PREP Reducing the Risk	756	62,991	0	0.00%	62,991	0
Regional EPI	757	6,957	0	0.00%	6,957	0
Humana Vitality	758	170,047	263,615	155.03%	0	170,047
Regional Preparedness Coord	759	28	0	0.00%	28	0
Smiling Schools Program	762	0	0	100.00%	0	0
Tobacco Free Schools	765	17,271	0	0.00%	17,271	0
MCH Coordinator	766	7,831	0	0.00%	7,831	0
HANDS Expanded Multi-Gravida Families	767	1,050,019	0	0.00%	1,050,019	0
HANDS Expansion/Outreach	768	71,017	0	0.00%	71,017	0
Kentucky Colon Cancer Screening Project	770	26,122	0	0.00%	26,122	0
PHEP Special Project`	771	33,262	0	0.00%	33,262	0
HBE Assistance	772	70,916	0	0.00%	70,916	0
Child Fatality Prevention	774	685	0	0.00%	685	0
Pediatric/Adolescent	800	1,140,591	421,166	36.93%	1,140,591	0
Immunizations	801	0	0	100.00%	0	0
Family Planning	802	726,920	261,440	35.97%	726,920	0
Maternity Services	803	536,647	203,194	37.86%	536,647	0
WIC Services	804	1,855,248	0	0.00%	1,855,248	0
Medical Nutrition	805	102,089	11,660	11.42%	102,089	0
Tuberculosis	806	298,801	72,747	24.35%	298,801	0
STD Services	807	149,111	47,045	31.55%	149,111	0
Diabetes	809	239,367	755	0.32%	239,367	0
Adult Services	810	237,714	54,558	22.95%	237,714	0
Breast & Cervical Cancer	813	250,323	57,532	22.98%	250,323	0
MCH Forum	816	0	0	100.00%	0	0
Healthy Communities - Tobacco	817	350	0	0.00%	350	0
Community Based Services	818	14	0	0.00%	14	0
Bioterrorism - Focus Area A	821	77,607	0	0.00%	77,607	0
Bioterrorism - Focus Area B	822	70,152	0	0.00%	70,152	0
Bioterrorism - Focus Area E	823	9,925	3,655	36.82%	9,925	0
Bioterrorism - Focus Area F	824	0	0	100.00%	0	0
Bioterrorism - Focus Area G	825	0	0	100.00%	0	0
Merck HPV Study	826	1,700	26,292	1,546.61%	0	1,700

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % o Total Expense	f Non-Fee Program Expense	Fee for Service Program Expense
U of L Social Media, Teen Moms and PPD	827	142	1,200	843.419	6 0	142
Diabetes Outreach and Education	828	163,205	0	0.009	6 163,205	0
Title III Geriatric Program	829	40,138	40,138	100.009	6 0	40,138
Community Cancer Coalition	830	0	0	100.009	6 0	0
Worksite Wellness Project	831	8,329	0	0.009	6 8,329	0
Heart Disease & Stroke Prevention	832	34,439	0	0.009	6 34,439	0
Breastfeeding	833	44,294	0	0.009	6 44,294	0
UK Research Cancer F/U	834	0	0	100.009	6 0	0
Cervical Cancer Free KY	835	5,294	10,000	188.919	6 0	5,294
Tobacco Prevention Project	836	87,532	1,546	1.779	6 87,532	0
Abstinence Education	837	0	0	100.009	6 0	0
HAI Prevention (Infec. Prev. Conf)	838	0	0	100.009	6 0	0
Marshall Univ. Diabetes Grant	839	74	7,397	10,013.209	6 0	74
Breastfeeding Peer Counselor	840	56,918	0	0.00%	6 56,918	0
Federal Diabetes Today	841	46,651	0	0.00%	6 46,651	0
HIV Counseling & Testing	842	2,413	0	0.009	6 2,413	0
Healthy Start Project	848	51,269	0	0.009	6 51,269	0
Pandemic Flu Summit	851	0	0	100.009	6 O	0
HANDS Project	853	1,996,393	1,931,652	96.769	6 O	1,996,393
Arthritis	856	9,197	0	0.009	6 9,197	0
Physical Activity	857	27	0	0.009	6 27	0
Supplemental School Health	858	3,291,965	3,291,965	100.009	6 0	3,291,965
MRC - ASPR Training	871	0	0	100.009	6 O	0
TLC - Obesity Grant	872	527	0	0.009	ó 527	0
HPP Coordinators	875	25,388	0	0.009	6 25,388	0
EPSDT Verbal Notification	883	18,519	16,494	89.06%	ό Ο	18,519
Core Assessment & Policy Dev.	890	17,441	4,299	24.65%	6 17,441	0
Medicaid Match	891	896,267	566,178	63.179	ό Ο	896,267
Minor Receipts	892	0	0	100.009	ό Ο	0
Capital	894	0	0	100.009	ό Ο	0
Allocable Direct	895	1,113,093	7,382	0.66%	6 1,113,093	0
Total		16,295,676	7,576,041	46.49%	⁶ 9,473,127	6,822,549
Multiplier for Allowed Unrestricted Reserve Allowed Unrestricted Reserve Allowed Non-Service Fee Restricted Reserves Allowed Service Fee Restricted Reserves (40%				5)	30% 2,841,938	40% 2,729,019 2,841,938 2,729,019
Total Allowed Unrestricted Reserve						\$5,570,957.63
Fiscal Year End Actual Unrestricted Reserve Remaining Allowable Unrestricted Reserve						5,202,260.30
	_	100		2		368,697
Description			FY2014		FY201	1
Current Unrestricted Reserve			91,431.70	100%	\$5,570,957.63	
Fiscal Year End Actual Unrestricted Reserve	_		07,890.95	89%	5,202,260.30	
Remaining Allowable Unrestricted Reserve		\$5	83,540.75	11%	\$368,697.33	7%
Total Program Restricted Reserv	es	\$4	86,221.99		\$703,377.06	
Total Reserv	_		4,112.94		\$5,905,637.36	
		<i>40,00</i>	,		+2,2 30,007,130	1004.

Lake Cumberland District Health Department Statement of Revenues, Expenditures & Change in Fund Balance

As of Period Ending June 30, 2015

(Published in accordance with KRS 424.220 and 65.070. The following information may be inspected by the general public at 500 Bourne Ave., Somerset, KY from September 1, 2015 between the hours of 8:00 am to 4:30 pm.)

Fund Balance as of July 1, 2014

\$5,394,112.94

Revenues:					
	State	2,405,704			
	Federal	3,902,977			
	Local	2,931,831			
	Service Fees	7,517,671			
	Interest	49,017			
	State Restricted Previous Years' Carryover/ Reserve Funds Used	0			
	Federal Restricted Previous Years' Carryover/ Reserve Funds Used	65,292			
	Unrestricted Previous Years' Carryover/ Reserve Funds Used	162,905			
Total Revenues:		\$17,035,398			
Expenditures:					
	Salary & Leave	7,635,571			
	Fringe Benefits	5,180,866			
	Independent Contractors	757,901			
	Travel	428,069			
	Space Occupancy	401,380			
	Office Administration	387,561			
	Medical Supplies	264,723			
	Automotive	5,079			
	Other	1,234,527			
	Capital Expenditures				
Total Expenditures:		\$16,295,676			
	Excess Revenue over Expenditures (including Carryover/Reserve Funds)	739,722			
	Less State Restricted Previous Years' Carryover Funds Used	0			
	Less Unrestricted Previous Years' Carryover Funds Used	(65,292)			
	Unrestricted Previous Years' Carryover/ Reserve Funds Used	(162,905)			
	Total Previous Year Carryover Funds Used	(228,197)			
Total Excess Revenue Over Expenditures (Less Carryover Funds)					
Fund Balance as of Jur	ne 30, 2015				
	-				

\$511,524.42

\$5,905,637.36

Lake Cumberland District Health Department Revenue and Expense Summary Comparison to Prior Year

As of Period Ending June 30, 2015

		Current YTD Actual	Prior YTD Actual	Change	% Change
Revenue					
	State	2,405,704	2,542,356	(136,653)	-5%
	Federal	3,902,977	3,965,031	(62,053)	-2%
	Local	2,931,831	2,918,726	13,105	0%
	Service Fees	7,566,689	7,670,889	(104,201)	-1%
	Restricted Reserves	65,292	230,001	(164,709)	-72%
	Unrestricted Reserves	162,905	581,269	(418,364)	-72%
	Total Revenue	17,035,398	17,908,273	(872,875)	-5%
Expense					
слрепзе	Salary & Leave	7,635,571	8,179,030	(543,459)	-7%
	Fringe Benefits	5,180,866	4,569,510	611,355	13%
	Independent Contractors	757,901	653,308	104,593	16%
	Travel	428,069	411,709	16,630	4%
	Space Occupancy	401,380	391,539	9,840	3%
	Office Administration	387,561	385,698	1,863	0%
	Medical Supplies	264,723	283,959	(19,236)	-7%
	Automotive	5,079	7,882	(2,803)	-36%
	Other	1,234,527	1,319,479	(84,952)	-6%
	Capital Expenditures		5,450	(5,450)	
	Total Expense	16,295,676	16,207,564	88,112	1%
	iotal Expense	10,293,070	10,207,504	00,112	170
Excess/(Defic over Expense	it) of Revenue	739,722	1,700,708	(960,987)	-57%
Less Restricte Reserves Util	ed and Unrestricted ized	(228,197)	(811,270)	583,073	-72%
Actual Cash 9	Surplus/(Deficit)	511,524	889,438	(377,914)	-42%
Actual Casil 3	ourprus/(Dencit)	JII,JZ4	009,400	(377,714)	- -1 270



Jamie Lee, RN, CDE Diabetes Program

Diabetes/Worksite Wellness

The Diabetes Education Program has been busy this year providing educational displays and materials at health fairs, community events, and worksites, as well as educating the LCDHD community about diabetes via radio talk shows, payroll stuffers, and newspaper articles. Diabetes education was provided throughout the district with our AADE accredited self-management classes plus supplemental classes and support groups. Team members have actively participated in local health coalitions and the Kentucky Diabetes Network on the state level. project that can be used as we develop and expand the worksite wellness activities in our district.

At the beginning of 2015 LCDHD began a partnership with Humana Vitality to provide the Vitality Checks in Jefferson County for KEHP members. Contract staff was secured and screenings began early March. This venture has proven to be costeffective and we hope to not only continue, but to expand this program next fiscal year. Additionally, diabetes team members began providing Vitality Checks for community KEHP members in the district.



Education Program has adapted to the ever-changing needs and funding in public health. As we conclude this fiscal year we see that our program has expanded to cover not only diabetes prevention and education, but to include Vitality Checks and Worksite Wellness activities. So, we have changed our name to reflect our new roles –Wellness Outreach and Education. Our name has

The LCDHD Diabetes

changed, but not our goals as we continue to strive to make our community healthier.

We have started a new program, the LIFE CHANGE diabetes prevention program, in Adair, Casey, and Clinton Counties with great success. This yearlong program has proven to reduce the risk of type 2 diabetes by 58% and is a covered benefit for eligible members of the Kentucky Employees' Health Plan (KEHP). We plan to expand this program in the coming year.

The STITCH Worksite Wellness program (funded by the three-year HSRA grant for diabetes prevention work-site wellness activities in Wayne and Clinton Counties at Patriot Industries) concluded this year with a total of 469 employees participating in some aspect of the project. Valuable lessons were learned from this







Laura Woodrum, RN, BSN Clinic Director

Clinical Services

he Lake Cumberland District Health Department (LCDHD) clinic nursing division has continued to provide quality health services the past year to the citizens of the LCDHD service area. The year has been full of both opportunities and challenges as budget constraints have resulted in staff attrition. Remaining staff have taken on new and ever evolving job duties.

As staff have been challenged working with fewer staff we have adopted a new system in scheduling our patients. We are in the second year of this process called same day scheduling (SDS), with SDS patients are instructed to come to the clinic or call for an appointment on the day they are seeking health department services. The patient is seen that day rather than schedule an appointment later in the week or sometimes up to 3 months in advance. As a result of SDS we are seeing a huge reduction in our "no show" rate and are able to maintain staff productivity. We are in the second year of a 2 year grant to provide colon cancer screening to uninsured, eligible patients in our district. We have reached out to eligible clients through social marketing, newspaper, and radio ads all paid for through the grant we received. We continue to look for ways to find those who are uninsured and at high risk.

Our WIC program currently services approximately 8000 participants in the LCDHD. Each participant receives healthy foods, nutritional education, and referrals to other programs. The LCDHD WIC coordinator works with over 50 different stores and pharmacies who participate as vendors for WIC participants. The WIC program makes up over 50% of services that our clinics perform.

The breastfeeding and peer counselor program provides breastfeeding support throughout the district in various forms; support groups, phone call, home visits, health fairs, and one on one clinic visits.

The peer counselor program employs six peer counselors and provides support to clients in each of our ten counties.

Our prenatal program offers onsite prenatal care in 6 of the 10 LCDHD county health centers. Patients are able to receive quality services from a OB/GYN in their county of residence rather than travel to nearby county to receive care. Through a partnership with the University of Kentucky (UK); Russell, McCreary, and Wayne county are participating in Centering Pregnancy. Centering Pregnancy is a model of group healthcare. Health assessment, education, and support are provided in a group facilitated by a trained provider. Centering Pregnancy is an evidence based program proven to provide better patient outcomes for both mom and baby.

Recently LCDHD has begun preparing to provide Ryan White HIV/AIDS case management services to patients in the 10 county area as well in 21 additional counties east of our district. The Ryan White HIV/AIDS program was designed to address health care related needs to individuals who are HIV positive. The program helps clients find and utilize resources which will improve their overall health and quality of life.

We continue to provide family planning and cancer screening services to women in the LCDHD area. Women receive a full physical exam, education, counseling, and referral as needed. Women who meet income guidelines also receive assistance with additional testing and procedures such as mammogram, biopsy, etc. The clinic staff continue to provide immunizations for both adults and children, STD/HIV exams, TB screening and treatment, well child exams, lead screening, and medical nutrition therapy.

The LCDHD clinic nursing staff continues to strive to provide the best possible care to those in our communities.



Sylvia Ferrell, RN H.A.N.D.S Director

HANDS Program

Fiscal year 2015 has been a very good year for Lake Cumberland District Health Department H.A.N.D.S. program. As Director, I am extremely proud of the accomplishments of our team.

Lake Cumberland District H.A.N.D.S. remains the largest provider of H.A.N.D.S. services in the state of Kentucky; for both "First Time" families and "Multigravida" families. As we begin a new fiscal year, growth in both programs remains consistent. We currently provide home visitation and education to approximately 650 families enrolled in H.A.N.D.S. across our beautiful District.

We recently received some wonderful news from the H.A.N.D.S. central office in Frankfort, as Kentucky's H.A.N.D.S. program applied for and received recognition from HOMVEE, as a federally approved home visitation program. This is very exciting news, as now, Kentucky's H.A.N.D.S. can apply for and receive federal funding to support our program.

We have had very little staff turnover but, due to continued growth of H.A.N.D.S., several school nurses were transferred into the H.A.N.D.S. program and some additional staff have been hired. At this time, there are 50 folks working in H.A.N.D.S.. This additional staff will allow us to more effectively provide services to our H.A.N.D.S. families, in both programs. Statistics compiled at the state level continue to show a reduction in premature and low birth weight babies and decreased instances of child abuse and neglect, as a direct result of the Kentucky H.A.N.D.S. program. One major focus of our program is baby's brain development, which begins at birth.

Recently LCDHD H.A.N.D.S. was contacted by the University of Kentucky and asked to take part in a research project. This project will include LCDHD H.A.N.D.S., Wayne County and McCreary County Elementary Schools and the University Of Kentucky Department of Research and will evaluate the benefit of H.A.N.D.S. in preparing our enrolled children for school readiness. We are very excited to be a part of this project.

LCDHD H.A.N.D.S. has an amazing staff and our success and growth are a direct result of our staff's desire and dedication to make a difference in the lives of our H.A.N.D.S. families and to educate our communities about the value of encouragement and support for new parents. Good things are happening in the lives of many new moms, dads and babies due to H.A.N.D.S.. As we begin FY 2016, the entire H.A.N.D.S. staff and I look forward to continued growth of our program and remain focused on our primarily goal: to help ALL new parents become the BEST parents they can be!!





Melinda Copenhaver, CCS-P Administrative Services Manager

Support Services

A nother year has come and gone and our Clinic Support Staff continue to be as busy as ever providing support to the Clinic Providers through their daily routine of patient intake, check out, WIC issuance, medical record maintenance and many other duties As with most departments in the agency, the Clinic Support Staff continue to do more with less. The past few years have been challenging to say the least.

Clinic Support Staff play a vital role in the day to day operations of the local health departments. Providing support to the Clinic Providers to enable them to provide effective and efficient patient care as well as supporting all other departments within the agency in various ways.

Same day scheduling has now been implemented in of 10 counties and seems to

be going well.

In preparation for conversion to an electronic medical record, we have begun the processing of scanning inactive medical records and storing them in an electronic format. In the coming year we will more than likely begin using an electronic medical record which will be exciting as well as frustrating.

Quality improvement projects are being reviewed and will be put into place in the coming year.

I am proud to say that the Clinic Support Staff scores on Patient and Employee Satisfaction Surveys continue to remain high. We will continue to do our best to maintain our level of customer service.

Our Clinic Support Staff are a dedicated group of individuals and will continue to give their best efforts in carrying out the mission of the Lake Cumberland District Health Department.

Beth Thomas, RN, BSN, AE-C School Nurse Administrator

School Health Program

he LCDHD School Health Program provides essential public health prevention and promotion services to the students, parents and school staff throughout our communities. Our public health school nurses are committed to providing the most comprehensive and efficient nursing care as possible to help decrease barriers to learning while improving community health. Our program, for the 2014-15 school year, consisted of forty eight satellite health department clinics which are located within twelve of our service area's school districts. LCDHD provided registered nurses to staff these clinics at a contractual amount to the school board

The LCDHD School Health Program offers a vast array of services, which include but are not limited to; assessment and treatment of illnesses, monitoring children with special health care needs/ chronic disease, emergent problem identification and treatment and asthma education. Referrals are given to primary care providers as indicated.

2014-2015 School Health Services Summary

104,664	sick/acute visits
51,194	daily medications
14,563	diabetes
2,606	asthma
162	seizure
128	allergies
94	emergency-type visits
292	well child exams
3,020	required immunizations
2,421	flu vaccine
3,201	KDE Required Screenings
4,524	Lice Screenings
647	MD referrals
3,307	Humana Vitality Checks (employees wellness)



Amy Tomlinson, MPH Public Health Preparedness Program Manager

Preparedness

he Preparedness Program of Lake Cumberland District Health Department has faced a very challenging year with the emergence of Ebola Virus Disease as a potential public health threat in the United States. Plans have been developed at the local, regional and state levels to ensure that our healthcare workers are prepared to respond and care for this highly infectious disease.

Last year, the Preparedness Program achieved 100% on the State Health Department Readiness Review, which means all program deliverables and requirements were met for the year. This is impressive due to the fact that funding and staffing levels are at all-time lows in the program. The Preparedness staff continue to do good work and make the most of every opportunity.

It is always important to build and strengthen local capacity and relationships with first responders, hospitals, long term care agencies, community organizations and other partners within the Lake Cumberland Region. The staff of the Preparedness Program at LCDHD are working diligently to build and maintain these relationships as well as the local capacity to detect and respond to events of public health significance.

The LCDHD Preparedness Program participated in the Region 14 Healthcare Preparedness Coalition Full Scale exercise in April 2015. This exercise involved numerous agencies from across the Lake Cumberland Region, including all nine hospitals, responding in a medical surge situation to set up an alternate care site. Additionally, the LCDHD Preparedness Program coordinates monthly redundant communication systems tests for the region and quarterly emergency notification drills for LCDHD staff and volunteers.

The Lake Cumberland District Medical Reserve Corps (LCDMRC) continues to train for situations in which the unit might be called upon to assist public health in an emergency response. These volunteers are valuable, pre-credentialed and trained resources that would be available to assist in a public health disaster or event.

The LCDHD Preparedness Program consists of 1 full-time Preparedness Manager and 1 full-time Epidemiologist.

For more information on Disaster Preparedness and Epidemiology, visit our website at www.lcdhd.org.



EMERGENCY PREPAREDNESS



Christine Weyman, MD, PhD, FAAP Medical Director



Stuart Spillman, RS, REHS Environmental Health Director

Medical Director

uring the 2014-2015 fiscal year our epidemiologist, nursing and environmental staff investigated 103 reportable diseases and 14 outbreaks, 13 of which were in Long Term Care Facilities (LTCF). LTCFs are a perfect environment for spread of communicable disease; there were 6 gastrointestinal and 7 influenza outbreaks.

The 2014/15 flu vaccine was not a good match for the circulating flu virus strain (H3N2) and therefore afforded little protection during that season, causing higher rates of disease and hospitalization. When well matched, the flu vaccine is excellent at preventing serious consequences of influenza infectionsuch as pneumonia, hospitalization and death. The H3N2 strain is included in the 2015/16 vaccine, which should be much more protective this season. We encourage all individuals who are 65 years or older to receive the high dose flu vaccine as it induces a higher antibody response.

In order to aid LTCFs in their quest for prevention of disease and antibiotic resistance we have initiated a biannual focus group meeting with LTCF and hospital infection preventionists. Hopefully this will facilitate information sharing and enhance reporting of notifiable diseases.

We have also seen a dramatic increase in Hepatitis C (HCV) reporting. We are aware that Kentucky has the highest rates of HCV infections in the nation and that the major mode of transmission is via sharing contaminated syringes by IV drug users. Harm reduction strategies are being discussed in our district following the lead of Louisville and Lexington. We will also be able to provide HCV rapid testing in our clinics.

Environmental

nvironmental Services has had another productive and positive ✓ year. We did lose one of our environmentalists in Casey County, but will be refilling that position in January. Otherwise we have a seasoned group of Senior Environmentalist that have proven most capable to deal with any situation that has presented itself thus far. We are very fortunate not to have the turnover in people and talent that other health departments face. A few years ago we decided that we wanted to empower our people to make the necessary decisions in their respective counties and now we are able to handle all of our problems in-house except for a very few. This is a very good thing in light of the fact that the state no longer has the technical consultant resources they once did to send into a county to assist.

This year we continue to see the resurgence of bedbugs in our communities.

We have several complaints per week regarding the nuisance pests and are able to give advice on how to best get rid of them. There is no actual funding for bedbug remediation; however, we do provide education to the public. Along the same lines, mold continues to be a hot button issue. Like bedbugs there is no funding for remediation and the Health Department provides educational resources only.

The state legislation this year increased permit fees for all food service programs substantially. This increase should help our programs funding woes. According to the state, the increase was long overdue because Kentucky's permit fees were much lower than other states. As the graph states, food service is our largest program and the fee increase will help with this vital program. As our society shifts from eating most meals at home to eating most meals in a restaurant, the potential for

(continued on the next page)



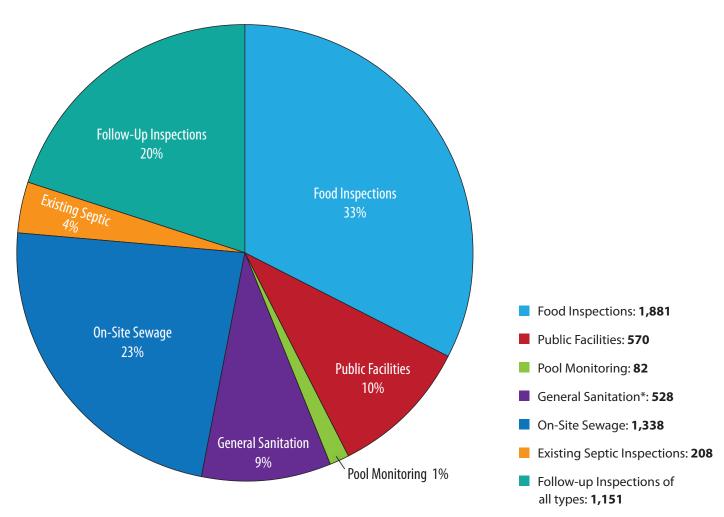
Stuart Spillman, RS, REHS Environmental Health Director

Environmental (cont.)

(continued from the previous page)

foodborne illness exponentially increases so the importance of food inspections increases.

We are still actively monitoring rabies and quarantining or submitting every animal that bites a person; inspecting all schools, mobile home parks, swimming pools, motels, tattoo and body piercing studios; investigating complaints whether it be rodent infestations or garbage and sewage; inspecting all installations of septic systems; and serve as the first point of contact and clearinghouse for all environmental issues. This is an incomplete list of what we do, but shows that we are involved deeply in our communities, and that the work we do touches everyone who lives in or visits the Lake Cumberland District.



Environmental Inspections by Program 2014 - 2015

**including rabies and sewage complaints*



Tracy Aaron, CHES Health Policy and Promotion Director

Health Promotion and Policy

ealth Promotion and Policy (HPP) Branch achieved great success in 2015. The Health Educators work diligently to make Lake Cumberland a healthier place to live, play and work. As the community representatives for LCDHD we maintain many roles such as advocates, educators, marketers, facilitators, and grant writers. Our days are busy, schedules are tight, jobs are challenging, rewards take time, environmental changes and policy implementation are slow; however, the health of our communities is improving.

How do we know they are improving?

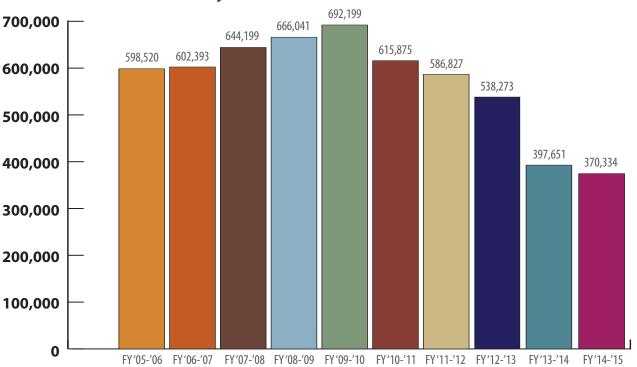
1)	Health Policy and Promotion Team
3)	Education and Advocacy

2) Health Coalitions4) Environmental and Policy Changes

Health Promotion and Policy accomplishments in 2015:

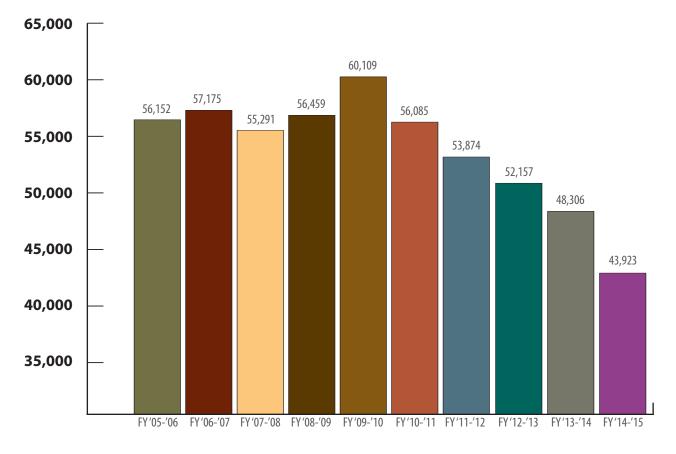
- Ten Health Coalitions on-going
- Ten Community Health Assessments (CHA) completed
- 🗸 Ten County Health Improvement Plans (CHIP) completed
- Seven Community Health Education Plans completed
- Policy Implementation/Environmental Changes on-going
 - Tobacco Free Schools
 - Smoke Free Workplace
 - School Wellness Policies
 - Trail Town Certification
- PHAB Accreditation Domains completed
 - Domain 1
 - Domain 3
 - Domain 5
 - Domain 11

We look forward to the opportunities of the upcoming year. Our persistence and dedication are immense as we are committed to "Promoting Excellent Health That Lasts A Lifetime."

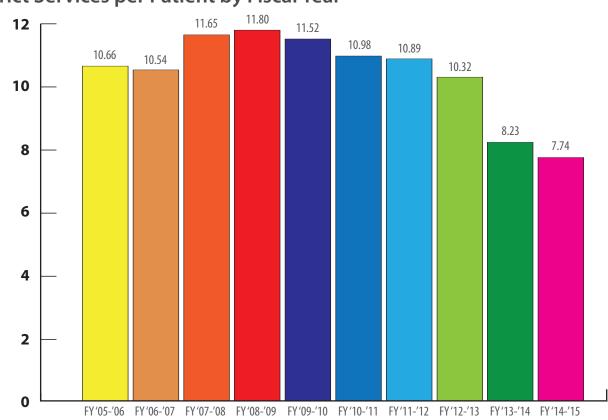


District Total Services by Fiscal Year

District Total Unduplicated Patients by Fiscal Year

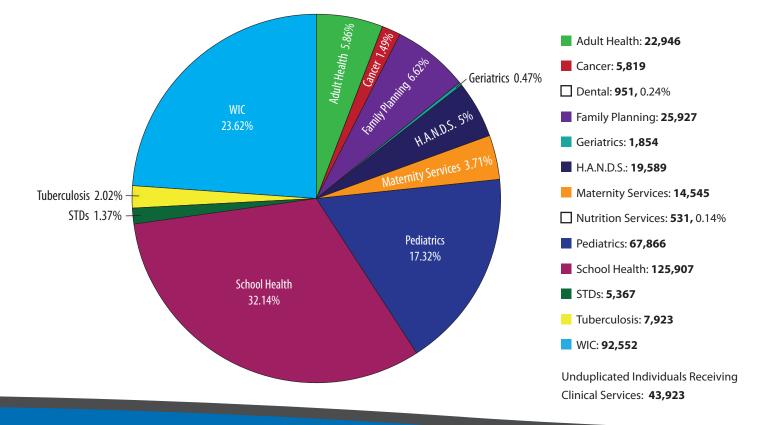


o u r **s e r v i c e s**



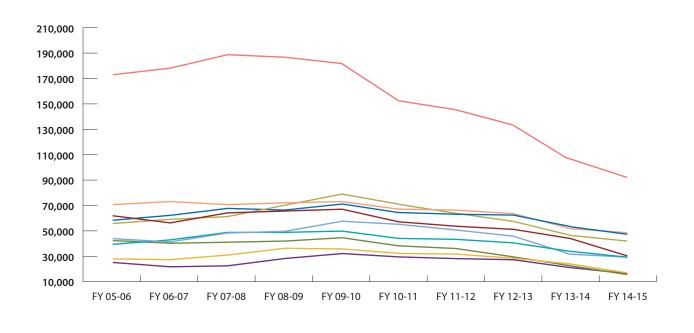
District Services per Patient by Fiscal Year

Total Clinical Services by Program

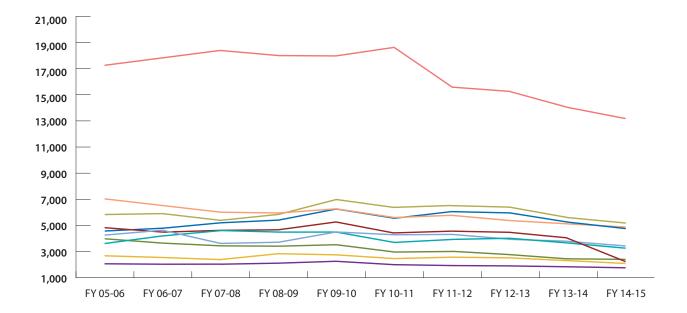


20 I 2014-15 Annual Report

Total Services per County by Fiscal Year



Adair	 43,867	41,280	48,316	49,673	57,616	53,870	49,388	45,204	31,300	26,913
Casey	 39,393	42,950	48,797	48,841	49,826	43,747	43,002	39,475	32,252	26,763
Clinton	 27,961	27,313	30,968	36,286	35,785	31,443	31,092	27,555	23,879	19,764
Cumberland	 25,125	21,713	22,468	28,235	32,258	29,815	27,915	27,298	21,556	19,144
Green	 42,362	40,245	41,069	41,974	44,621	38,900	35,938	29,909	22,788	18,920
McCreary	 70,678	73,128	70,701	72,133	73,060	67,766	67,273	63,474	51,734	48,021
Pulaski	 172,989	178,137	188,757	186,738	181,768	156,144	145,035	132,943	109,721	94,916
Russell	 61,950	56,282	64,194	65,611	67,057	57,378	54,584	51,086	44,718	27,406
Taylor	 55,784	59,109	61,247	70,207	79,060	70,805	66,921	58,294	47,248	41,156
Wayne	 58,411	62,236	67,682	66,343	71,148	66,007	65,679	63,035	53,193	47,331



Unduplicated Patients per County by Fiscal Year

Adair	 4,263	4,640	3,625	3,717	4,504	4,214	4,256	3,961	3,807	3,531
Casey	 3,623	4,199	4,613	4,495	4,502	3,780	3,904	4,009	3,650	3,326
Clinton	 2,677	2,549	2,386	2,841	2,751	2,508	2,600	2,552	2,307	2,106
Cumberland	 2,072	2,035	2,041	2,115	2,261	1,999	1,980	1,905	1,852	1,781
Green	 3,982	3,649	3,443	3,414	3,527	2,966	3,064	2,751	2,475	2,436
McCreary	 7,033	6,525	6,016	5,955	6,274	5,613	5,780	5,387	5.131	4,892
Pulaski	 17,258	18,391	17,950	17,998	17,771	18,658	15,534	15,230	14,070	13,389
Russell	 4,835	4,488	4,625	4,669	5,270	4,465	4,590	4,466	4,146	2,243
Taylor	 5,835	5,908	5,390	5,846	6,988	6,387	6,528	6,387	5,647	5,364
Wayne	 4,574	4,791	5,202	5,409	6,261	5,495	5,638	5,509	5,221	4,855



Janae Tucker, RN, CCS-P Local Health Nurse Specialist

Quality Improvement

The Lake Cumberland District Health Department submitted an application for voluntary national accreditation to the Public Health Accreditation Board (PHAB) in December 2014. The Accreditation Coordinator and Health Education Director attended the PHAB required training in February 2015 and all of the required documentation was submitted by July. The first review (a completeness review) has been completed by the PHAB accreditation specialist and the site visitors are now performing a final review of all the documentation. A PHAB site visit is scheduled in January 2016.

Revisions to the clinic utilization review tools continue to be made as needed to reflect the annual state updates to the Core Clinical Service Guide and Administrative Reference, these tools help assure that we remain in compliance with all the district and state requirements, as well as all federal guidelines. Peer reviews continue to be conducted quarterly in each county and district staff continue to complete an annual audit in each county using these tools. All ten counties were audited by the Division of Women's Health from the Department of Public Health this year with excellent results.

The Safety Committee continues to promote health and safety in the workplace. Safety inspections are done annually and safety drills continue to be performed quarterly. The safety committee also developed several new policies that were approved by the District Board of Health last year.

Our patient satisfaction and employee satisfaction results remain very high. This is an indication that both our patients and our staff are pleased with the services we provide and the environment in which they work and receive care in spite of the financial struggles we have dealt with throughout the last several years.

Overall, the internal and external audit scores continue to be very good for all of our programs. We are very proud of these scores but still continue to strive for excellence in all areas.

PATIENT SATISFACTION SURVEY 2 0 1 5

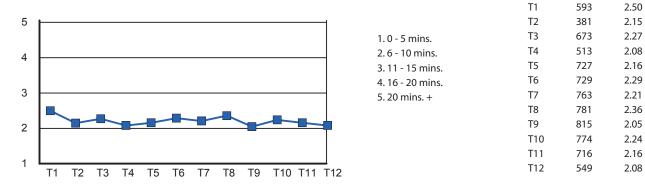


District Trend Report

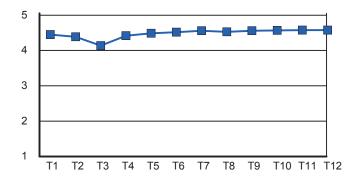
Interval	Start Date	End Date	Respondents
T1	1/1/2003	12/31/2003	680
T2	1/1/2004	12/31/2004	425
Т3	1/1/2006	12/31/2006	750
T4	1/1/2007	12/31/2007	559
T5	1/1/2008	12/31/2008	796
Т6	1/1/2009	12/31/2009	811
Τ7	1/1/2010	12/31/2010	836
Т8	1/1/2011	12/31/2011	867
Т9	1/1/2012	12/31/2012	869
T10	1/1/2013	12/31/2013	826
T11	1/1/2014	12/31/2014	808
T12	1/1/2015	12/31/2015	603

1. How	long did you wait until you were registered by the front desk/registration staff?	Int.	Resp.	Avg.
		T1	675	1.29
5	 	T2	423	1.19
	1. 0 - 5 mins.	Т3	746	1.22
4	2. 6 - 10 mins.	T4	557	1.17
4	3. 11 - 15 mins.	T5	792	1.30
	4. 16 - 20 mins.	T6	808	1.27
3	5. 20 mins. +	T7	835	1.29
		Т8	863	1.39
2		Т9	867	1.38
2		T10	824	1.33
		T11	804	1.43
1	T1 T2 T3 T4 T5 T6 T7 T8 T9 T10 T11 T12	T12	599	1.32

2. How long did you wait until you were called back?



3. How happy were you with how you were treated by the front desk/registration staff?



	T1	672	4.45
	T2	420	4.39
1 Vorullabannu	Т3	741	4.14
1. Very Unhappy	T4	557	4.42
2. Unhappy 3. Neutral	T5	790	4.49
	T6	805	4.52
4. Happy	T7	833	4.56
5. Very Happy	Т8	854	4.53
	Т9	859	4.56
	T10	815	4.57
	T11	802	4.58
	T12	595	4.58

Int.

Int.

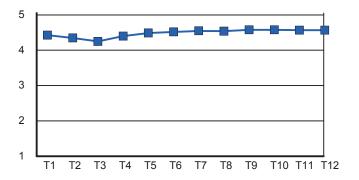
Resp.

Resp.

Avg.

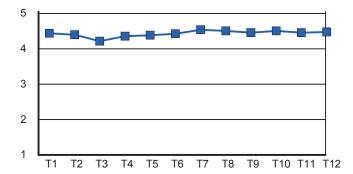
Avg.

4. How happy were you with how you were treated by the clinic staff?



5. Die	d you have a physical exam today?		Int.	Resp.	Avg.
			T1	636	1.71
3	1		T2	390	1.64
	1.1	loc	Т3	709	1.70
	2.1		T4	528	1.71
	2.1	NO	T5	757	1.74
			T6	751	1.75
2			T7	767	1.79
			Т8	827	1.70
			Т9	838	1.74
			T10	783	1.72
1			T11	725	1.79
I	T1 T2 T3 T4 T5 T6 T7 T8 T9 T10 T11 T12		T12	545	1.82

6. If you answered yes to question No. 5, how happy are you with the way the person who examined you today listened to you?



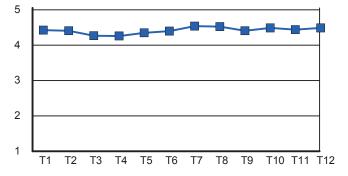
· · ·			
	T1	233	4.44
	T2	168	4.40
	T3	241	4.22
1. Very Unhappy	T4	195	4.36
, ,,,	T5	270	4.39
2. Unhappy 3. Neutral 4. Happy 5. Very Happy	Т6	275	4.43
	Τ7	265	4.54
	Т8	319	4.51
э. үегу парру	Т9	283	4.46
	T10	309	4.51
	T11	222	4.46
	T12	159	4.48

Int.

Resp.

Avg.

7. If you answered yes to question No. 5, how happy are you with the health care that the person Int. Resp. Avg. who examined you today provided? T1 226 4.43



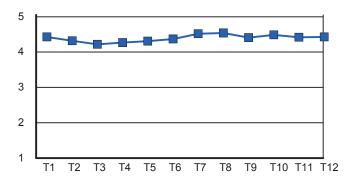
1. Very Unhappy 2. Unhappy 3. Neutral 4. Happy 5. Very Happy	T2 T3 T4 T5 T6 T7 T8 T9 T10	164 236 175 265 265 252 307 271 299	4.41 4.27 4.26 4.35 4.40 4.54 4.53 4.41
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1. Very Unhappy

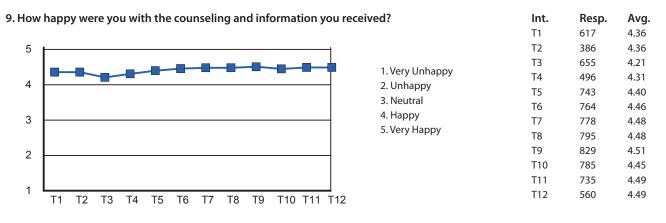
2. Unhappy 3. Neutral 4. Happy

5. Very Happy

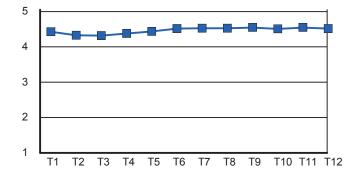
8. If you answered yes to question #5, how happy are you with the time the person who examined you today took to explain conditions and treatments?



Int.	Resp.	Avg.
T1	223	4.43
T2	164	4.32
T3	238	4.22
T4	176	4.27
T5	265	4.31
T6	261	4.37
T7	256	4.52
T8	312	4.54
T9	271	4.41
T10	306	4.49
T11	212	4.42
T12	154	4.43

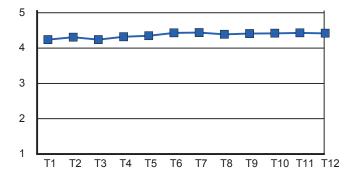






isit?	Int.	Resp.	Avg.
	T1	633	4.43
	T2	409	4.33
1. Venul Juhannu	Т3	720	4.32
 Very Unhappy Unhappy Neutral Happy Very Happy 	T4	528	4.38
	T5	757	4.44
	T6	782	4.52
	T7	804	4.53
	Т8	826	4.53
	Т9	851	4.55
	T10	802	4.51
	T11	749	4.55
	T12	575	4.52

11. Our hours are Monday - Friday 8 a.m. to 4:30 p.m. plus extended hours twice a month. Are you happy with these hours?



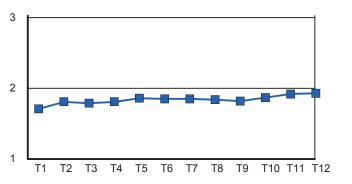
			-
	T1	658	4.24
	T2	413	4.31
1. Manual Indiana and a	Т3	727	4.24
 Very Unhappy Unhappy Neutral Happy Very Happy 	T4	535	4.32
	T5	764	4.35
	Т6	793	4.43
	T7	806	4.44
	Т8	836	4.39
	Т9	859	4.41
	T10	805	4.42
	T11	762	4.43
	T12	579	4.42

1. Yes 2. No Int.

Resp.

Avg.

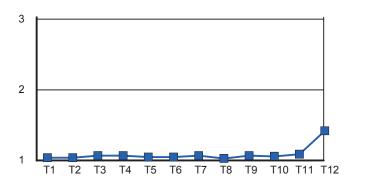
12. Are you charged for your services?



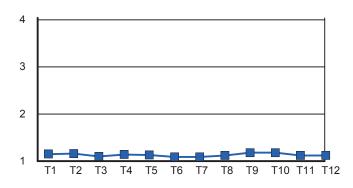
Int.	Resp.	Avg.
T1	595	1.71
T2	378	1.81
T3	664	1.79
T4	494	1.81
T5	686	1.86
T6	701	1.85
T7	700	1.85
T8	737	1.84
Т9	778	1.82
T10	722	1.87
T11	698	1.92
T12	537	1.93

13. If so, are the charges reasonable?

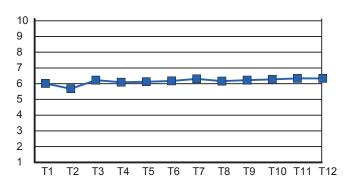
14. Appointment



15. If the patient had an appointment, when did he/she arrive?



16. County



Int.	Resp.	Avg.
T1	195	1.10
T2	90	1.20
T3	172	1.10
T4	123	1.15
T5	131	1.17
T6	145	1.17
T7	155	1.17
T8	152	1.11
T9	164	1.15
T10	146	1.15
T11	89	1.20
T12	61	1.30

1. Yes 2. No

1. Yes 2. No

1. Early - On-time 2. 1 - 15 minutes late

3. 16 - 30 minutes late 4. over 30 minutes late

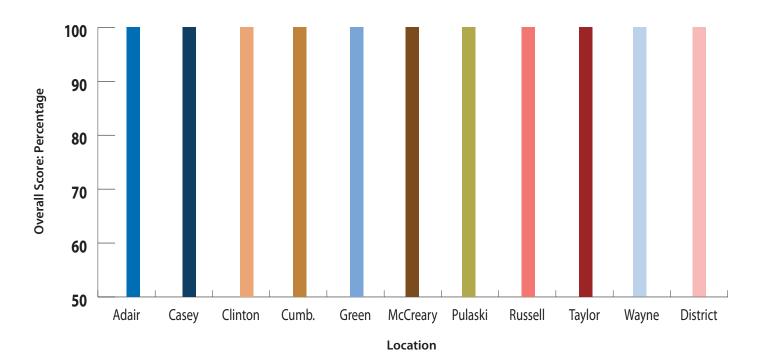
Int.	Resp.	Avg.
T1	548	1.04
T2	343	1.04
T3	688	1.07
T4	505	1.07
T5	705	1.05
T6	755	1.05
T7	768	1.07
T8	790	1.03
T9	792	1.07
T10	752	1.06
T11	756	1.09
T12	538	1.42

Int.	Resp.	Avg.
T1	585	1.15
T2	360	1.16
Т3	670	1.10
T4	493	1.14
T5	692	1.13
T6	727	1.09
Τ7	726	1.09
Т8	779	1.12
Т9	754	1.18
T10	734	1.18
T11	721	1.12
T12	343	1.12

Int.	Resp.	Avg.
T1	675	6.01
T2	387	5.67
T3	728	6.22
T4	559	6.09
T5	796	6.12
T6	809	6.17
T7	822	6.30
T8	821	6.16
Т9	840	6.22
T10	801	6.27
T11	806	6.33
T12	603	6.33
	T1 T2 T3 T4 T5 T6 T7 T8 T9 T10 T11	T1 675 T2 387 T3 728 T4 559 T5 796 T6 809 T7 822 T8 821 T9 840 T10 801 T11 806

SAFETY MANAGEMENT PROGRAM 2015

	Ad	Ca	Cl	Cu	Gr	Мс	Pu	Ru	Та	Wa	Dist
Entrances/Exits	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
General Housekeeping	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Emergency Info/Doc	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fire Prevention	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hazard Communication	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Electrical Systems	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Utilities & Equip Mgmt	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Life Safety	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
OVERALL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



UTILIZATION REVIEW: Clinics

Provider:		Dist.	
Period:	Previous Year	Current Year	Current Month
	14	15	9 - 15

Medical Records Requirements

Section Total 97% 98% vs. District* 97% 98%

909

Organizational Threshold

Loc. Dist.

Unit	Туре
Dist.	Dist.

99%

99%

Immunization/Well Child

H&P 13 or 14	94%	95%	94%
Referral	100%	89%	100%
CH 12	96%	97%	100%
Shot & Lab	98%	99%	100%
CH 2	96%	97%	97%
Coding of Service	89%	88%	94%
Section Total	95%	95%	97 %
vs. District*	95%	95%	97 %

WIC

WIC CH 5	96%	94%	97%
WIC 75 or CH 3A	93%	94%	96%
CH 2	92%	97%	100%
WIC 53	98%	94%	100%
CH 12	96%	98%	100%
Coding of Service	93%	96%	97%
Section Total	94 %	95%	97 %
vs. District*	94 %	95%	97 %

Prenatal Program Record Review

ACOG	100%	97%	100%
Other Required Forms	100%	100%	100%
Required Labs	99%	97%	93%
Counseling/Education	100%	100%	100%
Coding of Service	100%	100%	100%
Section Total	100%	99%	97%
vs. District*	100%	99%	97%

Family Planning

CH 12	96%	97%	97%
H&P 13 or 14	97%	98%	98%
Consent Forms	81%	83%	100%
CH 3A	99%	99%	94%
Pregnancy Test	94%	95%	90%
Coding of Service	90%	88%	97%
Section Total	94 %	95 %	96%
vs. District*	94 %	95%	96%

UTILIZATION REVIEW: Clinics

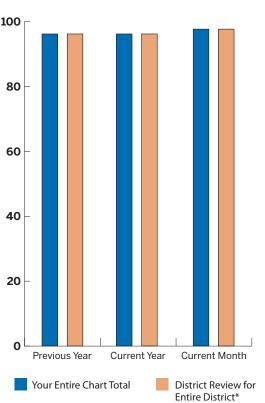
Cancer Screening Program

5	5		
98%	95%	91%	
96%	99%	95%	
98%	99%	100%	1 :
100%	71%	100%	
100%	100%		
96%	100%	100%	
97 %	97%	96 %	
97 %	97%	96 %	
STDs			
100%	98%	92%	
64%	85%	100%	
87%	94%	95 %	
87%	94%	95%	
	96% 98% 100% 96% 97% 97% 97% STDs 100% 64% 87%	96% 99% 98% 99% 100% 71% 100% 100% 96% 100% 96% 100% 97% 97% 97% 97% 97% 97% 97% 97% 870 98% 64% 85% 87% 94%	96% 99% 95% 98% 99% 100% 100% 71% 100% 100% 100% 100% 96% 100% 100% 96% 100% 96% 97% 97% 96% 97% 97% 96% 97% 97% 96% 5TDs 100% 98% 92% 64% 85% 100% 87% 94% 95%

	ТВ		
General Requirements	96%	95%	100%
Coding of Service	90%	100%	100%
Section Total	96%	95%	100%
vs. District*	95%	96%	100%

Period:	Previous Year	Current Year	Current Month
	14	15	9 - 15
Your Entire Chart Total	96%	96%	97%
vs. Other Counties Local Review	97%	98%	
vs. District Review for Your County			
vs. District Review for Entire District*	96%	96%	97%

General Site Review				
Support	90%	93%	88%	
Nursing	100%	100%	100%	
Section Total	94 %	96 %	92 %	
vs. District*	94%	96%	92 %	



Number of Questions Reviewed

Previous Year	Current Year	Current Month
8,753	7,781	1,530
398	286	40
14,069	9,744	
378	227	
8,753	7,781	1,530
398	286	40

40,347	
1,289	
41,636	

*This reviews your scores against the average district review team scores for any charts (area) reviewed in any county for the same time period.

ourstaff



Pam Godby, BS, MA Human Resources Manager

Human Resources

he Human Resources (HR) Office continued to oversee the following:

- recruitment program and new employee orientation
- employee performance evaluation
 program
- employee benefit programs and required paperwork
- personnel actions in accordance with Local Health Merit System

The Human Resources Office has completed a Workforce Development Plan as part of the upcoming accreditation efforts. This plan indicates the many areas the agency is assisting employees such as new employee orientation, employee training, employee morale and incentives, as well as health and wellness programs.

It is rewarding to work with excellent dedicated staff within the HR Office and across our ten counties. I look forward to continuing to work with all of our employees in the future as they continue to make a difference in our communities each day. Statistics for Fiscal Year 2014 - 2015 (November 2014 - November 2015)

HR Office is staffed with 2.5 FTE employees

The agency had 54 full time employees go off duty in the period

14 new full time employees were hired during the same period

Merit employees decreased by 40 full time employees from 221 to 181

Employee worksites reduced from 59 to 11

In addition LCDHD has assumed responsibility for 30 school sites under the new school health model. LCDHD conducts administrative oversight and quality assurance for these sites.



2015 EMPLOYEES



ADAIR

Akin, Rhonda G. Brendel, Jacquelyn M. Dillingham, Crystal G. Dye, Angela D. Greer, Destiny R. Hale, Pamela J. Harlow, Jelaine T. Kemp, Lisa A. Lawhorn, Marsha C. Matthews, Shannon M. Melson, Cynthia G. Patterson, Corey L. Walker, Julia B. Willis, LaDonna J.

CASEY

Bowmer, Natasha L. Brown, Lisa C. Coffman, Angelia M. Kane, Kimberly M. Porter, Sandra K. Stevens, Regina A. Watson-Wethington, Karen Wesley, Michelle L. Wilson, Kelly R.

CLINTON

Albertson, Vicky L. Arterburn, Jessica A. Beaty, Shannon G. Brown, Jennifer C. Flowers, Wanda P. Fryman, Etta G. Parrish, Donna J. Prater, Sabrina R. Thrasher, Christy J. Nurse Supv 1 APRN LPN 2 SSSupv 1 LHN 2 FSW III H Educator 3 LPN 2 SSSA 2 SSSA 2 SSSA 2 SSSA 2 H Envir 2 LHN 4/Team Ldr PH HANDS Spec

Nurse Supv 1 LHN 4/Team Ldr PH HANDS Spec SSSA 2 SSSupv 1 MNT Nutritit 3 LHN 2 SSSA 2 PH HANDS Spec

LHN 2 LHN 2 PH HANDS Spec PH HANDS Spec SSSA 2 SSSupv 1 Nurse Supv 1 LHN 4/Team Ldr SSSA 2

CUMBERLAND

Capps, Heather R. Coe, Raykesha N. England, Amanda J. Gibson, Sherri L. Long, Betty S. Nettles, Cindy J. Patterson, Chasity N. Riley, Martha J.

DISTRICT

Acey, Pamela J. Anderson, Lisa G. Baker, John T. Bourne, Shyla D. Bullock, Victoria L. Cook, William L. Copenhaver, Lauren F. Copenhaver, Melinda H. Crabtree, Shawn D. Crist, Joan Cross, DeAnn S. Dixon, Ashley E. Godby, Pamela A. Hamm, Priscilla J. Harris, Lisa A. Huckelby, Carol A. Jasper, Leah A. Livesay, Vickie F. McFeeters, Daniel J. McGowan, Michael D. Meece, Tina R. Munsey, Wilma J. Ramsey, Brian K. Silvers, Mary J. Simpson, Angela L. Smith, Melinda J.

LHN 2 SSSA 2 Epidemiologist Nurse Supv 1 Janitor SSSupv 1 H Envir 2 Janitor

Nutrition Serv Supv Adm Sec Acct Clerk 3 Accounting Supv Tech SpecIst II Janitor Acct Clerk 2 Admin Serv Mgr PH Dir 4 Accounting Supv Adm Sec Acct Clerk 2 Human Res Mgr PH Serv Coord Acct Clerk 3 Adm Sec Dir Adm Ser Acct Clerk 3 Information Mgr Maint Supv SSSA 2 **HR** Assistant Tech SpecIst I Acct Clerk 3 Adm Sec Tech SpecIst I

DISTRICT (cont.)

Sneed, Robyn L. Thomas, Bethany A. Oursler Tomlinson, Amy C. Weyman, Christine Young, Roger A.

GREEN

Bush, Kaylene W. Davis, Lori R. Durrett, Stella A. Green, Timothy D. Hodges, Jaclyn E. Perkins, Sharon A.

McCREARY

Burke, Loretta L. Creekmore, Tina A. Farrington, Donna E. Garner, Melissa K. Gaskin, Jeanne F. Keith, Gwendolyn E. King, Tammy J. Lair, Heather M. Matthews, Lois A. Miller, Mary E. Roberts, Courtney L. Simpson, Jarrod W. Strunk, Rhonda M. Trammell, Melissa K. Tucker, Kimberly A. Warman, Kimberly K. Wells, Melissa A. West, Christopher W. Yadon, Sandra G.

PULASKI

Adams, Susan J. Anderson, Jacqueline F. Baker, Rebecca L. Bender, Brigette E. Burton, Patricia L. Acct Clerk 3 Nurse Adminis PH Preprdnes Mgr Med Dir Maintenance Per

Nurse Supv 1 LHN 2 SSSupv 1 H Envir 2 H Educator 3 SSSA 1

FSW III SSSA 2 PH HANDS Spec SSSA 2 Nurse Supv 1 Lab Tech FSW 1 LHN 1 SSSA 2 LHN 2 H Educator 1 H Envir 2 LHN 1 Janitor SSSupv 1 SSSA 2 LHN 4/Team Ldr Janitor LHN 2

FSW III LHN 1 LHN 2 SSSupv 2 H Educator 3

PULASKI (cont.)

Catron, Tammy E. Chriswell, Rachel A. Dancy, Peggy L. Denney, Monica D. Eaton, Marilyn L. Gregory, Dorthy Hall, Karen S. Hall, Thomas J. Hamilton, Jeremy S. Harris, Jennifer Kay Hickman, IV Jefferson Hopkins, Angel D. Jenkins, Tamara L. Mayberry, Deborah E. McGahan, Sabrina L. McKnight, Belinda K. Morris, Wilda C. Osborne, Deana S. Ping, Kathy J. Pollitt, Shawnda D. Poynter, Ashley M. Poynter, Peggy L. Price Jr., Ferlin S. Spillman, Michael S. Trull, Norma J. Tuggle, April D. Wesley, Sharon S. West, Brian D. Wiedeman, Devan A.

RUSSELL

Aaron, Tracy R. Brockman, Beverly A. Collins, Arlena BethAnn Cummings, Candi L. Curry, Ashley D. Dial, Brenda S. Dye, Jonathan P. Heathman, Judy C. Jones, Jane C. Keen, Donna E. SSSA 2 LHN 1 Nurse Supv 2 SSSA 2 Sr Clncl Asst SSSA 2 LHN 2 SSSA 2 H Envir 2 APRN Env HIth Prog Mgr LHN 4/Team Ldr Lab Tech PH HANDS Spec LHN 2 SSSA 3-Env PH HANDS Spec SSSA 2 FSW III SSSA 2 SSSA 2 Adm Sec H Envir 2 Env Hlth Dir LHN 2 FSW 2 LPN 2 Janitor H Envir 1

H. Ed Director Nurse Supv 1 PH HANDS Spec SSSA 2 SSSA 2 LHN 4/Team Ldr H Envir 2 LHN 2 SSSupv 1 LHN 2

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RUSSELL (cont.)

Lee, Jamie L. Mann-Polston, Connie M. Roberson Daulton, Shirley A. Smith, Melody A. Spradlin, Connie L. Tucker, Bonnie L. Whitis, Sonya L. Woodrum, Laura E.

TAYLOR

Arnold, Connie M. Bender, Frances R. Cowherd, Janet F Dykes, Valerie A. Franklin, Anita L. Griffiths, Allison S. Hall, Monica R. Harrison, Megan R. Lewis, Savannah L. Milby, Janet L. Murphy, Joyce C. Pickett, Tammy G. Warner, Samuel Whitfill, Dawn P. Wright, Tracy D. Nurs Prog Mgr PH HANDS Spec H Educator 3 LHN 2 LHN 2 SSSA 2 LHN 2 Nurse Adminis

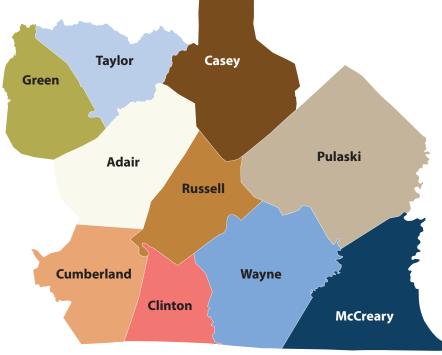
LHN 4/Team Ldr Nurse Supv 1 LHN 2 H Envir 2 LHN 2 SSSupv 1 LHN 2 LHN 2 PH HANDS Spec SSSA 2 LPN 2 FSW III Janitor LHN 2

SSSA 2

WAYNE

Atkinson, Rebecca R. Bridgman, Ashley N. Daniels, Shirley D. East, Charlotte K. Ferrell, Sylvia E. Gregory, Lisa W. Jones, Sandra L. Lair, Heather M. McGinnis, Danielle N. Ramsey, Mary F. Redman, Laura D. Spears, Lora B. Tucker, Anna Janae Turner, Lori C. Upchurch, Kristi D. York, Nita J.

ESW III H Educator 1 SSSA 2 SSSA 2 Nurse Adminis LHN 4/Team Ldr SSSupv 1 LHN 2 PH HANDS Spec PH HANDS Spec LHN 2 H Envir 2 LHN Specialist Nurse Supv 1 LHN 4/Team Ldr SSSA 2



2015 RETIREES



Congratulations!



Michael Cash Janitor McCreary County May 13, 2002 to May 31, 2015



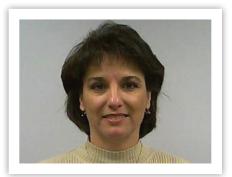
Sharon Wesley LPN II Pulaski County November 13, 1989 to June 30, 2015



Fay Delcamp Nurse Supervisor 1 Wayne County December 30, 1985 to January 31, 2015



Cheryl Clark Support Supervisor I Taylor County August 19, 1991 to June 30, 2015



Carol Lane Accounting Supervisor District Office April 27, 1981 to July 31, 2015



Lake Cumberland District Health Department

500 Bourne Avenue PO Box 800 Somerset, KY 42501 (606) 678-4761 (606) 678-2708 (fax) 1-800-928-4416



Adair County Health Center 801 Westlake Drive Columbia, KY 42728 (270) 384-2286 (270) 384-4800 (fax)



Clinton County Health Center 131 Foothills Avenue Albany, KY 42602 (606) 387-5711 (606) 387-7212 (fax)



Casey County Health Center

199 Adams Street PO Box 778 Liberty, KY 42539 (606) 787-6911 (606) 787-2507 (fax)



Cumberland County Health Center

226 Copper Lane PO Box 412 Burkesville, KY 42717 (270) 864-2206 (270) 864-1232 (fax)



Green County Health Center 220 Industrial Park PO Box 177 Greensburg, KY 42743 (270) 932-4341 (270) 932-6016 (fax)



Pulaski County Health Center 45 Roberts Street Somerset, KY 42501 (606) 679-4416 (606) 679-4419 (fax)



Taylor County Health Center 1880 N. Bypass Road Campbellsville, KY 42718 (270) 465-4191 (270) 789-3873 (fax)



McCreary County Health Center

119 Medical Lane PO Box 208 Whitley City, KY 42653 (606) 376-2412 (606) 376-3815 (fax)



Russell County Health Center 211 Fruit of the Loom Drive PO Box 378 Jamestown, KY 42629 (270) 343-2181 (270) 343-2183 (fax)



Wayne County Health Center 39 Jim Hill Service Road Monticello, KY 42633 (606) 348-9349 (606) 348-7464 (fax)





www.LCDHD.org