



A Healthy **Today** for a Brighter **Tomorrow**



Lake Cumberland District Health Department

2016-2017 annualreport

ADAIR COUNTY • CASEY COUNTY • CLINTON COUNTY • CUMBERLAND COUNTY • GREEN COUNTY
McCREARY COUNTY • PULASKI COUNTY • RUSSELL COUNTY • TAYLOR COUNTY • WAYNE COUNTY



Hon. John A. Phelps, Jr.
Chairman
Lake Cumberland District
Health Department

From the District Board of Health Chair

I am extremely honored and consider it a privilege to fulfill a third term serving as Chairman of the Lake Cumberland District Health Department in 2017. It really means a lot to me to be respected by my peer judges and Lake Cumberland board members. In 2017, we were once again faced with many challenges and changes just as we have been over the past seven years.

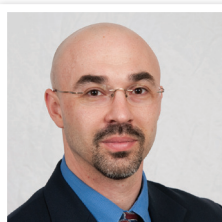
I extend much appreciation to the hard working and dedicated employees and staff members who, time and time again, address new challenges the Lake Cumberland District Health Department face each year. All employees and staff go above and beyond to make sure the necessary services of Lake Cumberland District Health Department are provided for our communities and always do so with a cheerful heart. The staff is at the

core of the much needed services provided by the Lake Cumberland District Health Department. LCDHD employees are the *best* and are always there to ensure that those services are delivered.

I also commend our Board Members and Executive Leadership for the disciplined leadership they help provide. This leadership is necessary to keep Lake Cumberland District Health Department moving forward and on track as our Healthcare System continues to change around us daily.

Everyone involved should be greatly commended for a job well done. They have successfully adapted to the necessary changes that have taken place at the Lake Cumberland District Health Department.

Thank you for all you do to continue to deliver successful healthcare to the citizens of the Lake Cumberland Region!



Shawn Crabtree
MSSW, MPA
Director
Lake Cumberland District
Health Department

From the Director

As of the time of this writing, we have four approved syringe exchange programs (three that are operational): Adair, McCreary, Pulaski and Russell. So far, these programs have gotten off with minor difficulty. Also to address the opioid crisis, among other grants, we have received a \$250,000 per year, for three year grant to address the opioid crisis. This Rural Health Opioid Program grant will look to provide community education, increase HIV/Hep C testing, and to provide case management for inmates who are being released after having served time for opioid related drug use offenses.

On March 14, 2017, years of preparation and hard work was rewarded when we became accredited for a five year cycle by the Public Health Accreditation Board. While accreditation demonstrates we meet minimum performance and

operational thresholds, at LCDHD, we strive to be the best that we can be. We look for opportunities to be proactive, innovative and policy change agents in our communities.

We have continued our focus on continuous improvement having completed Grants Management, Same Day Scheduling, Worksite Wellness and HANDS Electronic Family Records Quality Improvement Projects.

Our audit reports and programmatic reviews continue to be positive, and our patient, board and employee satisfaction remains high.

As always, I remain honored to be the Director of the Lake Cumberland District. For the last seventeen years, I have considered myself blessed to work with such an excellent staff and board, on a meaningful public health mission.

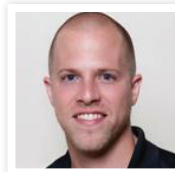
Adair County



Hon.
Michael Stephens



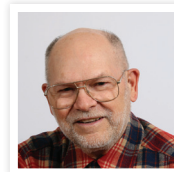
Catherine Feese,
MD



Matt Jackson,
RPh



Hon.
Randy Dial



Adlie F. Brown,
Jr., DMD



Linda Hamilton

Clinton County



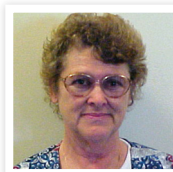
Hon.
Richard
Armstrong



Jake Staton



Hon.
John Phelps, Jr.
Chair



Betty Lee



Hon.
John Frank



Pam Bills

Cumberland County

Green County

McCreary County



Hon.
Doug E.
Stephens



Sue Singleton



Rosalie Wright



Hon.
Steven Kelley



Hossein
Fallahzadeh, MD
Vice Chair



Patty Guinn,
RPh

Pulaski County

Pulaski County



L. Bruce Jasper,
DVM



Tommy Shelton,
MD



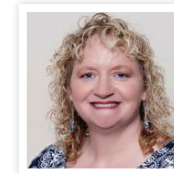
James Wesley



Hon.
Gary D.
Robertson



Richard Miles,
MD



Susanne
Watkins, OD

Russell County

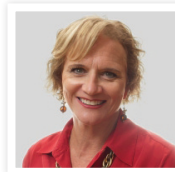
Taylor County



Hon.
Eddie Rogers



Gayle Phillips,
DNS

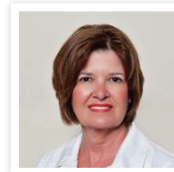


Marlene
Richardson,
DMD

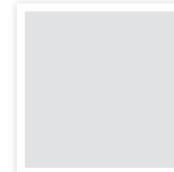
Wayne County



Hon.
Mike Anderson



Lora Elam, RN



Vacant, MD

2017

LOCAL BOARDS OF HEALTH

The Lake Cumberland District Health Department is governed by a 30-member District Board of Health with representation from each county's local board of health. The board is comprised of county judge executives, physicians, nurses, dentists, veterinarians, engineers, optometrists and citizen members, who are all pictured on the previous page. The following list is all the members of each county's local board of health within the Lake Cumberland District.

Adair County

Janella Brown, DMD
Jacob Burton, OD
Martha "Anne" Burton, MD
Billy Coffey, Fiscal
Catherine Feese, MD
Ronnie Grant, Lay PE
Matt Jackson, RPh
Lee Ann Jessee, Consumer
Gary Partin, MD
Shantila Rexroat, DVM
Hon. Michael Stephens
Cynthia Waggener, RN

Casey County

Adlie Brown, DMD
Darin Cundiff, Lay MD
Hon. Randy Dial
Gina Goode, Lay RPh
Housam Haddad, MD
Linda Hamilton, Fiscal
Homer Hecht, Consumer
Kay King, RN
Linda Lee, Lay PE
John Price, MD
Tony Price, Lay OD
Don Wilkey, DVM

Clinton County

Hon. Richard Armstrong
Judith Brown, RN
Heather Brown-Conner, OD
Susan Cash, DMD
Tracy Cross, MD
Charles Dailey, DVM
Carol Denney, Lay MD
Lala Haddix, Consumer
Frances Hay, Fiscal
William Powell, MD
Kent Shearer, RPh
Jake Staton, PE

Cumberland County

Kristen Branham, Consumer
Janet Clark, Lay PE
Brian Dyer, DVM
Robert Flowers, DO
Allison Kerr, OD
Betty Lee, Lay RN
Gina Lee-Watson, Fiscal
Joseph Michael Morgan, RPh
Hon. John Phelps, Jr.
JM Stephenson, DMD
Gary White, Lay MD
Douglas Williams, Lay MD

Green County

Charlie Allen, PE
Glenda Bagby, RN
Pam Bills, Lay MD
Garth Bobrowski, DMD
Devi Bradshaw, Fiscal
Teresa Collison, RPh
Shane DeSimone, MD
Mary DeSpain, Consumer
Hon. John Frank
Paul Patterson, OD
Mark Risen, MD
R Michael Shuffett, DVM

McCreary County

Jerald Burgess, MD
Allan Chapman, Lay DVM
Azalie Egnew, Lay RN
Martha Johnson, Lay MD
Terry Allan Lawson, Lay MD
Stephen McKinley, OD
John Sandidge, RPh
Sue Singleton, Fiscal
Hon. Doug E. Stephens
Grady Wilson, Lay DMD
Rita Wright, Lay PE
Rosalie Wright, Consumer

Pulaski County

Reginald Chaney, PE
Rodney Dick, Fiscal
Hossein Fallahzadeh, MD
Patty Guinn, RPh
Bruce Jasper, DVM
Hon. Steven Kelley
Jim Muse, DMD
Harvey Schleter, OD
Tommy Shelton, MD
Keith Sinclair, MD
Gerard Weigel, MD
James Wesley, Consumer
Rebecca Whitis, RN

Russell County

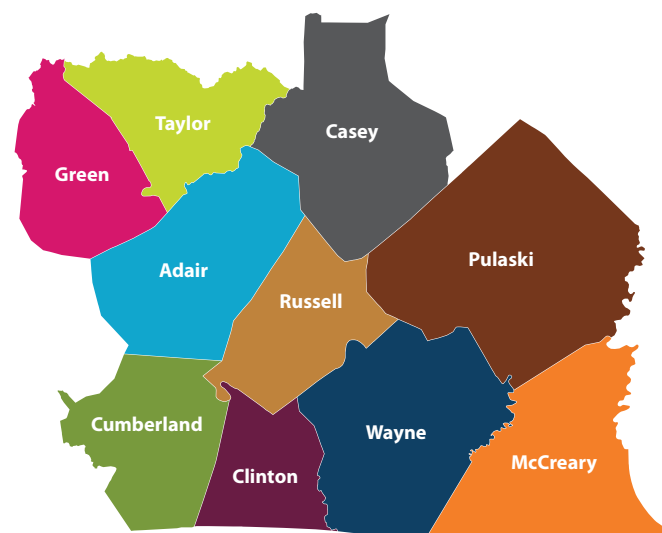
Robert Bertram, MD
Connie Blankenship, Consumer
Don Cooper, Lay PE
Karen Dalton, RN
Charles L. Gore, RPh
Stephanie Jones, MD
Richard Miles, MD
H. James Popplewell, DMD
Hon. Gary D. Robertson
Terry Waddell, Fiscal
C. Leslie Wade, DVM
Susanne Watkins, OD

Taylor County

Donald Dabney, PE
Jerome Dixon, MD
Dan Durham, Consumer
Jay Eastridge, RPh
Arthur Haley, OD
Loretta Hash, Lay RN
Philip Hays, DVM
David Hesson, MD
Gayle Phillips, Fiscal
Marlene Richardson, DMD
Hon. Eddie Rogers
Thomas Rogers, MD

Wayne County

Hon. Mike Anderson
William Breeding, DMD
Sarah Debord, Lay MD
Jeffery Dishman, Fiscal
Vesta Edwards, Lay DVM
Lora Elam, RN
Ronald McFarland, MD
Kenneth Ramsey, Consumer
James Sawyer, OD
Joe Silvers, RPh
James Upchurch, PE
Vacant, MD





PREVENT DISEASE

3,532
infants and children
received disease
preventing immunizations



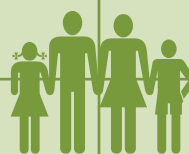
7,352
clean syringes
provided to
participants in
6 counties



PROMOTE WELLNESS

54
car seat
safety checks

1,342
women received
breast and cervical
cancer screenings



10,904
clients received WIC
(Women, Infant, Children)
services

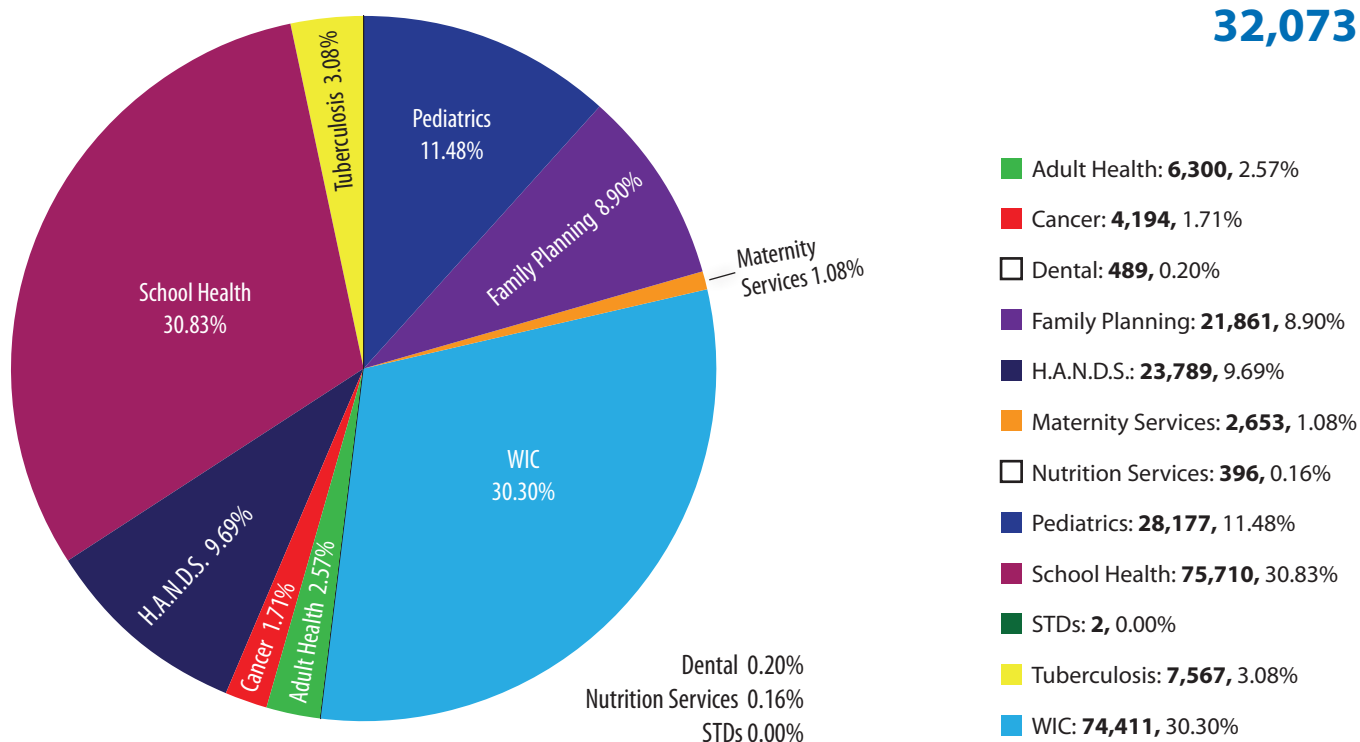
66
cribs provided with
community partnership
to promote safe sleep
environments



Total Clinical Services by Program

Unduplicated Individuals Receiving Clinical Services:

32,073



Mobilize the Community to Solve Problems

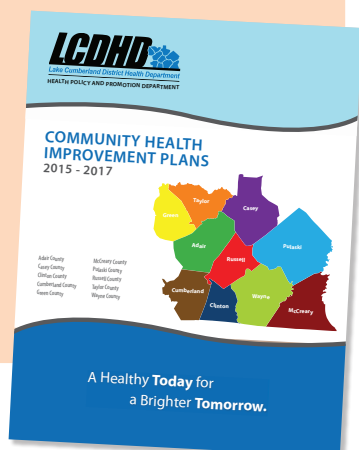
Community Health Improvement Plan (CHIP) 2015 - 2017

Two priority health areas for the Lake Cumberland District:

• Chronic Disease

[obesity (poor nutrition, lack of physical activity), tobacco use and substance abuse]

• Healthy Living



HEALTHY LIVING



32

Tobacco Free Policies at Childcare/Daycare Facilities

3

of our 10 counties are Certified Trail Towns





Leah Jasper, BBA
Director of Administrative Services

Administration Department

Lake Cumberland District Health Department's (LCDHD) clinic funding and clinic services continue to contract. However, our Health Education, Preparedness, Environmental, Diabetes, and our HANDS programs experienced growth this past year. For the 2017 fiscal year, the agency budgeted at a \$495,456 deficit but closed with a \$975,835 surplus.

Revenues were \$978,719 higher than budgeted, primarily due to several additional allocation amendments and an additional federal health education grant. Additionally, over the course of the year, the agency reduced expenditures. These reductions were primarily in part-time salaries, fringe, and contracts as a result of discontinuing our prenatal program. Consequently, we ended the year with \$492,572 less expenditures than budgeted.

At the end of the fiscal year, after adding in the surplus, our restricted reserve funds on hand are \$1,619,891 and our unrestricted funds total \$5,347,847 for a total of \$6,967,738 in reserves. As the Department for Public Health calculates maximum unrestricted reserves for Health Departments as 30% of non-fee-for-service expenses and 40% of fee-for-service expenses, LCDHD's current unrestricted reserve balance is

\$145,935 (3%) more than allowable. However, as our agency budgeted to be in a deficit for the 2018 fiscal year, these 2017 excess unrestricted reserves are planned to partially offset that deficit.

The Administrative Services Department is also pleased to report we received our annual audit, conducted by Ray, Foley, Hensley & Company, which included no proposed audit adjustments or reportable findings. Additionally, they found the financial statements to be neutral, consistent, and clear.

The administrative tasks required in processing third party clinic claims for patient services continues to be complex. It requires more staff to collect less funds and clinic services have decreased. The Administrative Services team has found ways to improve efficiencies and has decreased the number of full time equivalent employees in our department by 2.5 since FY 16.

As health departments continue to experience clinic service defunding, the LCDHD Administrative Services Department is committed to remain true to the mission and vision of public health. We are committed to a transparent working environment that is constantly improving our processes and finding new efficiencies while maintaining high standards.

Allowable Unrestricted Reserve Calculation

As of Period Ending June 30, 2017

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Food Service	500	310,920	2,400	0.77%	310,920	0
Public Facilities	520	90,402	11,961	13.23%	90,402	0
General Sanitation	540	187,332	0	0.00%	187,332	0
Onsite Sewage	560	446,824	271,645	60.79%	0	446,824
Dental Services	712	18,793	10,636	56.60%	18,793	0
KWSCP Pink County Outreach	725	79,739	0	0.00%	79,739	0
ZIKA Preparedness and Response	726	23,344	0	0.00%	23,344	0
Needle Exchange Program	727	31,100	0	0.00%	31,100	0
Diabetes Prevention Program	732	10,959	1,579	14.41%	10,959	0
Community Health Action Team	736	79,872	0	0.00%	79,872	0
PHEP Ebola Preparedness	737	17,323	0	0.00%	17,323	0
Passport Referrals	741	3,443	0	100.00%	0	3,443
Envirohealth Link	742	15,101	0	0.00%	15,101	0

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
KHREF	747	(161)	0	0.00%	(161)	0
Regional EPI HAI Activities	749	9,752	0	0.00%	9,742	0
Accreditation	750	17,137	0	0.00%	17,137	0
HANDS GF Services	752	1,054,840	1,054,840	100.00%	0	1,054,840
PHEP	753	101	0	0.00%	101	0
ZIKA Vectore Control Activities	755	8,663	0	0.0%	8,663	0
PREP Reducing the Risk	756	70,693	0	0.00%	70,693	0
Humana Vitality	758	350,660	414,810	118.29%	0	350,660
HANDS Federal Home Visiting	760	50,810	50,810	100.00%	0	50,810
Tobacco Program Federal Funds	765	20,027	0	0.00%	20,027	0
MCH Coordinator	766	96,574	0	0.00%	96,574	0
Competitive Home Visiting	767	379,768	379,768	100.00%	0	379,768
KCCSP-HB 265	770	1,758	0	0.00%	1,758	0
PHEP Special Projects	771	13,985	0	0.00%	13,985	0
Child Fatality Prevention	774	12,602	0	0.00%	12,602	0
Pediatric/Adolescent	800	809,521	320,369	38.58%	809,521	0
Family Planning	802	865,372	292,94	33.85%	865,372	0
Maternity Services & Activity	803	153,086	55,902	36.52%	153,086	0
WIC Services	804	1,876,987	0	0.00%	1,876,987	0
MCH Nutrition & Group Activity	805	79,868	10,425	13.05%	79,868	0
Tuberculosis	806	411,707	117,679	28.58%	411,707	0
Sexually Transmitted Disease	807	90,731	29,080	32.05%	90,731	0
Diabetes	809	309,594	0	0.00%	309,594	0
Adult Visits & Follow-Up	810	302,927	52,836	17.44%	302,927	0
Breast & Cervical Cancer	813	230,252	50,995	22.15%	230,252	0
Healthy Communities	817	14,383	0	0.00%	14,383	0
Bioterrorism - Focus Area A	821	111,264	0	0.00%	111,264	0
Bioterrorism - Focus Area B	822	70,996	0	0.00%	70,996	0
Bioterrorism - Focus Area 3	823	13,296	0	0.00%	13,296	0
Local Comm Pub Health Projects	826	10,435	0	0.00%	10,435	0
Adair Co Smoke-Free Program	827	2,104	0	0.00%	2,104	0
Title III Geriatric Program	829	106	0	0.00%	2,104	0
Sexual Risk Avoidance Edu Grant	830	238,009	0	0.00%	238,009	0
Worksite Wellness Project	831	46,482	0	0.00%	46,482	0
Worksite Wellness	832	13,198	0	0.00%	13,198	0
Breastfeeding Promotion	833	58,457	0	0.00%	58,457	0
Susan G. Komen Partnership	834	13,705	0	0.00%	13,705	0
HPP Activity Support	835	150	0	0.00%	150	0
Tobacc	836	125,438	0	0.00%	150	0
Marshall Univ. Diabetes Grant	839	6,050	0	0.00%	6,050	0
Breastfeeding Peer Counselor	840	61,987	0	0.00%	61,987	0
Special Project 841	841	17,286		0.00%	17,286	0
HIV Counseling & Testing	842	6,250	0	0.00%	1,937	0
State Care Coordinator	844	511,013	0	0.00%	511,013	0
Ryan White Services	845	276	0	0.00%	276	0

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Healthy Start Day Care	848	56,592	0	0.00%	56,592	0
HANDS Project	853	1,975,612	1,975,612	100.00%	0	1,975,612
Arthritis	856	4,669	0	0.00%	4,669	0
Supplemental School Health	858	1,546,487	2,047,090	132.37%	0	1,546,487
HPP Coordinator	875	19,229	0	0.00%	19,229	0
EPSDT Verbal Notification	883	5	0	0.00%	5	0
Core Public Health	890	21,420	4,305	20.10%	21,420	0
Medicaid Match	891	363,625	0	0.00%	363,625	0
Allocable Leave & Fringes	895	1,562,629	55,020	3.52%	1,562,629	0
TOTAL		15,403,560	7,214,150	46.83%	9,595,116	5,808,443

Multiplier for Allowed Unrestricted Reserve	30%	40%
Allowed Non-Fee for Service Unrestricted Reserve & Fee for Service Unrestricted Reserve	\$2,878,534.87	\$2,323,377.28
Allowed Non-Service Fee Restricted Reserves (30% of Total Non-Service Fee Expenses)		2,878,535
Allowed Service Fee Restricted Reserves (40% of Total Service Fee Expenses)		2,323,377
Total Allowed Unrestricted Reserve		5,201,912
Fiscal Year End Actual Unrestricted Reserve		5,347,847
Remaining Allowable Unrestricted Reserve		-145,935 (Revised Excess)

Description	FY2016		FY2017	
Current Allowed Unrestricted Reserve	\$4,780,474.54	100%	5,201,912.152	100%
Fiscal Year End Actual Unrestricted Reserve	4,944,515.99	103%	5,347,847	103%
Remaining Allowable Unrestricted Reserve	-\$164,041.45	-3%	-\$145,934.848	-3%
Total Program Restricted Reserves	\$1,047,386.07		\$1,619,890.57	
Total Reserves	\$5,991,902.06		\$6,967,737.57	

Lake Cumberland District Health Department

Statement of Revenues, Expenditures & Change in Fund Balance

As of Period Ending June 30, 2017

(Published in accordance with KRS 424.220 and 65.070. The following information may be inspected by the general public at 500 Bourne Ave., Somerset, KY from September 1, 2017 between the hours of 8:00 am to 4:30 pm.)

Fund Balance as of July 1, 2016

\$5,991,902.06

Revenues:	
State	4,035,956.50
Federal	3,262,135.46
Local	3,010,313.37
Service Fees	6,028,706.62
Interest	42,283.19
State Restricted Previous Years' Carryover/ Reserve Funds Used	8,007.87
Federal Restricted Previous Years' Carryover/ Reserve Funds Used	19,738.76
Fee Restricted Income Previous Years' Carryover Funds	9,454.84
Unrestricted Previous Years' Carryover/ Reserve Funds Used	180,709.80
Total Revenues:	\$16,597,306.41

Expenditures:	
Salary & Leave	6,506,577.32
Fringe Benefits	5,008,041.93
Independent Contractors	1,365,833.06
Travel	364,665.82
Space Occupancy	511,490.52
Office Administration	424,863.23
Medical Supplies	295,953.85
Automotive	8,212.74
Other	917,921.16
Capital Expenditures	0.00

Total Expenditures: **\$15,403,559.63**

Excess Revenue over Expenditures (including Carryover/Reserve Funds)	1,193,746.78
Less State Restricted Previous Years' Carryover Funds Used	(8,007.87)
Less Federal Restricted Previous Years' Carryover Funds Used	(19,738.76)
Less Fee Restricted Income Previous Years' Carryover Funds	(9,454.84)
Less Unrestricted Previous Years' Carryover Funds Used	(180,709.80)
Total Previous Year Carryover Funds Used	(217,911.27)

Total Excess Revenue Over Expenditures (Less Carryover Funds)

\$975,835.51

Fund Balance as of June 30, 2017

\$6,967,737.57

Lake Cumberland District Health Department

Revenue and Expense Summary Comparison to Prior Year

As of Period Ending June 30, 2017

	Current YTD Actual	Prior YTD Actual	Change	% Change
Revenue				
State	4,035,956	2,802,625	1,233,332	44%
Federal	3,262,135	3,228,027	34,108	1%
Local	3,010,313	2,951,148	59,165	2%
Service Fees	6,070,990	5,227,959	843,030	16%
Restricted Reserves	37,201	604,494	(567,293)	-94%
Unrestricted Reserves	180,710	385,800	(205,091)	-53%
Total Revenue	16,597,306	15,200,055	1,397,252	9%
Expense				
Salary & Leave	6,506,577	6,242,964	263,613	4%
Fringe Benefits	5,008,042	4,231,247	776,795	18%
Independent Contractors	1,365,833	1,032,659	33,174	32%
Travel	364,666	354,089	10,577	3%
Space Occupancy	511,491	405,115	106,375	26%
Office Administration	424,863	373,940	50,923	14%
Medical Supplies	295,954	298,134	(2,180)	-1%
Automotive	8,213	11,906	(3,693)	-31%
Other	917,921	1,147,448	(229,526)	-20%
Capital Expenditures	0	25,993	(25,993)	-20%
Total Expense	15,403,560	14,123,495	1,280,064	9%
Excess/(Deficit) of Revenue over Expense	1,193,747	1,076,560	117,187	11%
Less Restricted and Unrestricted Reserves Utilized	(217,911)	(990,295)	772,384	-78%
Actual Cash Surplus/(Deficit)	975,836	86,265	889,571	1,031%



Jamie Lee, RN, CDE
Diabetes/Worksite
Wellness Programs

Wellness Outreach & Education

The Wellness Outreach and Education Program has had another good year. We provided Diabetes education throughout the district in many ways: AADE accredited self-management classes, supplemental classes, diabetes prevention presentations, health fairs, newspaper articles, radio spots, etc. Our team continued to actively participate in local health coalitions throughout the district and the Kentucky Diabetes Network on the state level. The Diabetes Program was recognized at the annual Kentucky Public Health Association Meeting this spring! Our program had the highest score in the state based on a scorecard the Department of Public Health completed on health department diabetes programs!

The LIFE CHANGE Diabetes Prevention Program did not receive full CDC recognition this spring. The team was asked to share “lessons learned” during this process with groups in Kentucky and other states as well as at the Marshall University Regional conference in Tennessee. We continue to pursue full CDC Recognition for this program.

Providing the go365 Biometric Screenings for Kentucky Employees Health Plan (KEHP) members was advantageous for us again this past year. We completed nearly 4,300 screenings in our district and our



Humana Vitality

Jefferson County contract staff completed over 3,900 screenings – an increase from last year. While this continues to be very challenging at times, our team has, yet again, made this venture very successful for our program.

We completed the pilot Worksite Wellness project at Wholesale Hardware Interiors in Campbellsville with successful outcomes. We have begun marketing the program in our communities. Biometric screenings, CPR, and Work@Health are proving to be the most popular pieces of this program.

Two of our team members, Vicky Albertson and Janet Cowherd, achieved the national certification in diabetes and became Certified Diabetes Educators. We are very proud of these two ladies and their accomplishments!





**Laura Woodrum,
RN, BSN**
Clinic Director

Clinical Services

The Lake Cumberland District Health Department (LCDHD) clinic nursing division continues to provide quality health services to citizens in the Lake Cumberland area. This year has presented exciting opportunities and the staff have continued to excel in their evolving duties.

Our WIC program services approximately 8,000 participants in the Lake Cumberland area. Each participant receives vouchers for healthy foods, nutritional education, and referrals to other programs. The LCDHD coordinator works with 50 different vendors who participate in the WIC program. The WIC program makes up over 70% of the clinic services which the health department clinic provides. The breastfeeding and peer counselor program provides breastfeeding support throughout the district by support groups, phone calls, home visits, health fairs, and onsite visits.

LCDHD provides the Ryan White Part B HIV / AIDS services to those living with HIV in the Lake Cumberland area as well as 21 additional counties in eastern Kentucky. This program was designed to address the health care needs of HIV persons. The program helps them find and utilize resources which improve their overall health and quality of life. The program also helps to control the spread of HIV infection.

The Adair and Russell county clinics both have operational syringe exchange programs.

McCreary and Pulaski County will begin in November and December 2017. Syringe exchange is an evidence proven strategy for the prevention of HIV and Hepatitis C virus. Recent data shows that Kentucky leads the nation in Hepatitis C infection among IV drug users.

LCDHD was recently awarded a 3-year rural health opioid grant by the Department of Health and Human Services (HRSA) to provide education to the community, healthcare providers, and substance users. The grant will also provide case management to those at risk for opioid use disorder.

We know that every 5 days one baby dies in their sleep - we also know many of these deaths could potentially be prevented by following safe sleep practices. Our maternal child health program is working with community providers and members to provide safe sleep education. We are also able to provide safe sleep conditions by providing cribs to those in need.

We continue to provide family planning and cancer screening services. Women receive a full physical exam, education, counseling, and referral as needed. Women who meet income guidelines also receive assistance with additional testing and procedures such as mammogram, biopsy, follow up, etc.

The clinic staff provides immunizations for both children and adults. We offer STD/HIV testing, TB screening and treatment, well child exams, lead screening, and medical nutritional therapy.

The LCDHD clinic nursing staff continue to strive to provide the best possible care to those in our communities.





Sylvia Ferrell, RN
H.A.N.D.S. Director

HANDS Program

As Director, I am extremely proud of the accomplishments of our HANDS team. LCDHD HANDS remains the largest provider of HANDS services in the state of Kentucky; for both “First Time” and “Multigravida” families. We currently have nearly 600 families enrolled across our beautiful District.

While 2017 brought new challenges to HANDS, including a reduction in staff and changes within cost centers, our program remains financially stable. As we begin FY 2018, enrollment in both programs is remaining consistent. We have recently hired 3 new Family Support Workers and have 3 new contract RNs that will each be working a couple days weekly. We are also looking to hire another RN for McCreary County. All ten counties have completed their yearly HANDS QI Site Evaluation and received good scores in all areas of services.

In December 2017, HANDS will celebrate the

first anniversary of our new EFR - Electronic Family Record system - which allows us to do all documentation and billing electronically. This is truly an amazing system, allowing our documentation and billing to be done quickly, accurately and from remote locations, if necessary, while maintaining a high level of security.

The EFR has also proven to save our agency time and money. We are very pleased that several other HANDS providers across the state have reached out to us with interest in our system. As we begin FY 2018 the entire HANDS staff and I look forward to another year with much anticipation of HANDS success. We are truly blessed to work in a program that allows us to make a difference in the lives of our HANDS families and our communities.

As we continue to provide encouragement, education and support for new parents, LCDHD HANDS remains focused on our primary goal: to help ALL new parents become the BEST parents they can be!!





Christine Weyman, MD, PhD, FAAP
Medical Director

Medical Director

Over the last year, the LCDHD has become more involved in the public health crisis of substance abuse and its consequences. This epidemic has fueled the spread of Hepatitis C (Hep C), HIV, and overdose deaths. We have presented information to our communities on drug dependency, hepatitis C and HIV statistics and strategies for prevention and treatment. Harm Reduction/Syringe Exchange Programs (HR/SEP) have been established in Russell and Adair counties with good results. Besides providing sterile injecting equipment, these services also provide education on and test for infections and encourage participants to go to drug treatment. Studies have shown that participants of HR/SEPs are much more likely to enroll in treatment programs.

Together with representatives from the Kentucky Department for Public Health, we have participated in work groups with

the specific task of preventing the spread of Hepatitis C and HIV in Appalachia. Furthermore, we were awarded a grant which provided 300 rapid Hep C kits to test high risk populations. So far we have performed 100 tests in drug courts and recovery centers, finding 40 Hep C positive individuals and 1 HIV positive and our Ryan White staff have provided education on these infections and their prevention. We have partnered with a Lake Cumberland Regional Hospital family practice residency program and University of Kentucky Infectious Disease Division to provide treatment for Hep C and HIV locally, utilizing tele-medicine capabilities.

Our Ryan White program, which provides support and case management for HIV positive individuals, has enrolled 71 individuals.

We have treated 3 individuals for active TB, one for 6 months and two for 9 months, and investigated 24 TB suspects.



Melinda Copenhaver, CCS-P
Administrative Services Manager

Support Services

The Clinic Support Staff continues to be busy providing support to the Clinic Providers through their daily routine of patient intake, check out, WIC issuance, medical record maintenance and many other duties. As with most departments in the agency, the Clinic Support Staff continues to do more with less. The Clinic Support Staff plays a vital role in the day to day operations of the local health departments. We provide support to the Clinic Providers, enabling them to

provide effective and efficient patient care. We also support all other departments within the agency in various ways.

The Clinic Support Staff's scores on Patient and Employee satisfaction surveys continue to remain high. We will continue to do our best to maintain our level of customer service.

Our Clinic Support Staff is made up of dedicated individuals who will continue to give their best in carrying out the mission of the Lake Cumberland District Health Department.



Becky Baker, RN, BSN
School Nurse Program Manager

School Health Program

The LCDHD School Health Program provides essential public health prevention and promotion services to the students, parents and school staff throughout our communities. Our public health school nurses are committed to providing the most comprehensive and efficient nursing care as possible to help decrease barriers to learning while improving community health. Our program, for the 2016-2017 school year, consisted of thirty satellite health department clinics which are located

within seven of our service area's school districts. LCDHD provided these clinics at a contractual amount to the school board. The satellites were staffed with registered nurses employed through the school districts.

The LCDHD School Health Program offers a vast array of services, which include but are not limited to: assessment and treatment of illnesses, monitoring children with special health care needs/chronic disease, emergent problem identification and treatment and asthma education. Referrals are given to primary care providers as indicated.



Tracy Aaron, CHES
Health Policy and
Promotion Director

Health Promotion and Policy

Health Educators continue to work diligently to make Lake Cumberland a healthier place to live, play and work. As health educators, we maintain many roles such as advocates, educators, marketers, facilitators, and grant writers. Over this past year, we celebrated several accomplishments:



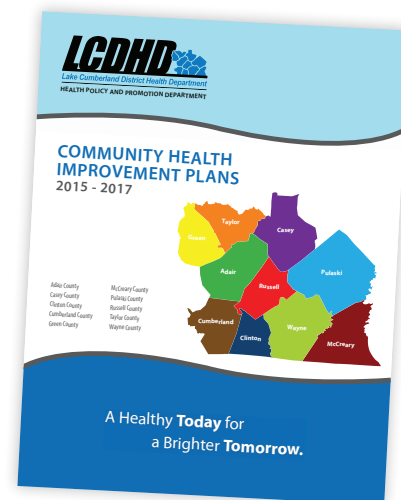
✓ Accreditation awarded

✓ SRAE grant received

✓ Three new staff members

✓ Eight community health improvement plans (CHIPs) completed

✓ Numerous Hepatitis C/HIV Community Education Presentations



✓ 1 Syringe Exchange Program approved and implemented

✓ Decrease in adult smoking rate

✓ 32 Tobacco Free Policies implemented at Childcare/Daycare Facilities

One major accomplishment that has taken many years to achieve is the decrease of adult smoking rates. The HPP team has continually educated, advocated and assisted in the implementation of tobacco free policies across the ten counties. These continuous efforts have impacted the results of the data.

Our days are busy, schedules are tight, jobs are challenging, rewards take time, but we are always prepared for the task at hand. We look forward to the opportunities of the upcoming year. Our persistence and dedication are immense as we are committed to "Promoting Excellent Health That Lasts A Lifetime."



Amy Tomlinson, MPH
Public Health
Preparedness Program
Manager

Preparedness

Lake Cumberland District Health Department's Preparedness Program has once again had a very busy year! We are pleased to report that we recently received 100% on the Readiness Review from the Kentucky Department for Public Health, indicating that the Program met all of its required deliverables for the year.

The Preparedness Program continues to work very hard to build and strengthen relationships within the local communities, including those with emergency management, first responders, hospitals, long term care agencies, community organizations and other partners. In the face of decreased funding for many programs and agencies, these partnerships are becoming even more valuable. They provide an opportunity to share knowledge, training and exercise opportunities and resources and assets. One example of these partnerships is the Region 14 Healthcare Preparedness Coalition. This is

a group of partners from across the 10 county area who are involved with healthcare and come together for monthly meetings, to share resources and to train and exercise as a group. The membership of this coalition has grown significantly this year. It is exciting and very helpful to have so many partners engaged and involved!

The Medical Reserve Corps deployed three volunteers to Hopkinsville during this year's Solar Eclipse event. These medical personnel staffed first aid stations for the extremely large crowds and monitored eclipse viewers for signs of heat related illness. They had a good time and did a great job!

The Preparedness Program consists of 2 full-time staff - the preparedness manager and the regional epidemiologist.

For more information on Disaster Preparedness and Epidemiology, visit our website at www.lcdhd.org.





**Stuart Spillman,
RS, REHS**
Environmental Health
Director

Environmental

As the economy continues to recover, environmentalists are becoming more and more busy. This year we have seen another uptick in the amount of services we have provided over the last fiscal year. In FY 2016/2017 we provided 492 more services than the prior year for a total of 6,273. In addition to the regular services we provide to the community through inspections, we also served as the clearinghouse for all types of environmental complaints from air pollution to mosquitos.

This year several of our environmentalists went through advanced training in mosquito speciation and spraying techniques in the wake of Zika. Thankfully, we did not have any travel acquired cases in our counties and of course no local transmission in Kentucky. However, new arboviruses are always on the cusp of an outbreak and we are prepared to respond.

One of the biggest problems we contended with this year was main water line breaks

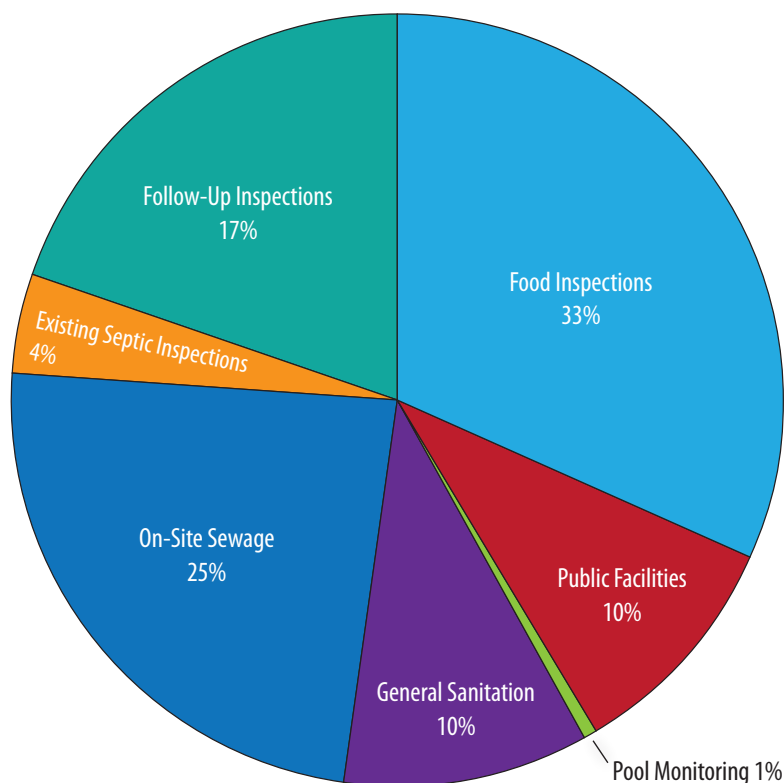
and interruption of service to entire cities and counties in our district. This happened twice this year: once in Jamestown of Russell County and then again in Campbellsville of Taylor County. Thousands of customers were without water including hospitals, long-term care facilities and food service facilities. All food service facilities were closed and bottled water became scarce. It was very challenging to balance the needs of the community with keeping their health in mind also.

LCDHD's environmental staff has worked hard to keep our community safe and healthy. We are proud to serve our citizens and represent the LCDHD Board of Health. Our services touch every person in our community and everyone who visits. If you send your kids to school, buy groceries, eat at a restaurant, have a septic system or stay overnight in a hotel then you have utilized the health department. When everything goes well, then we have been successful in our duty.

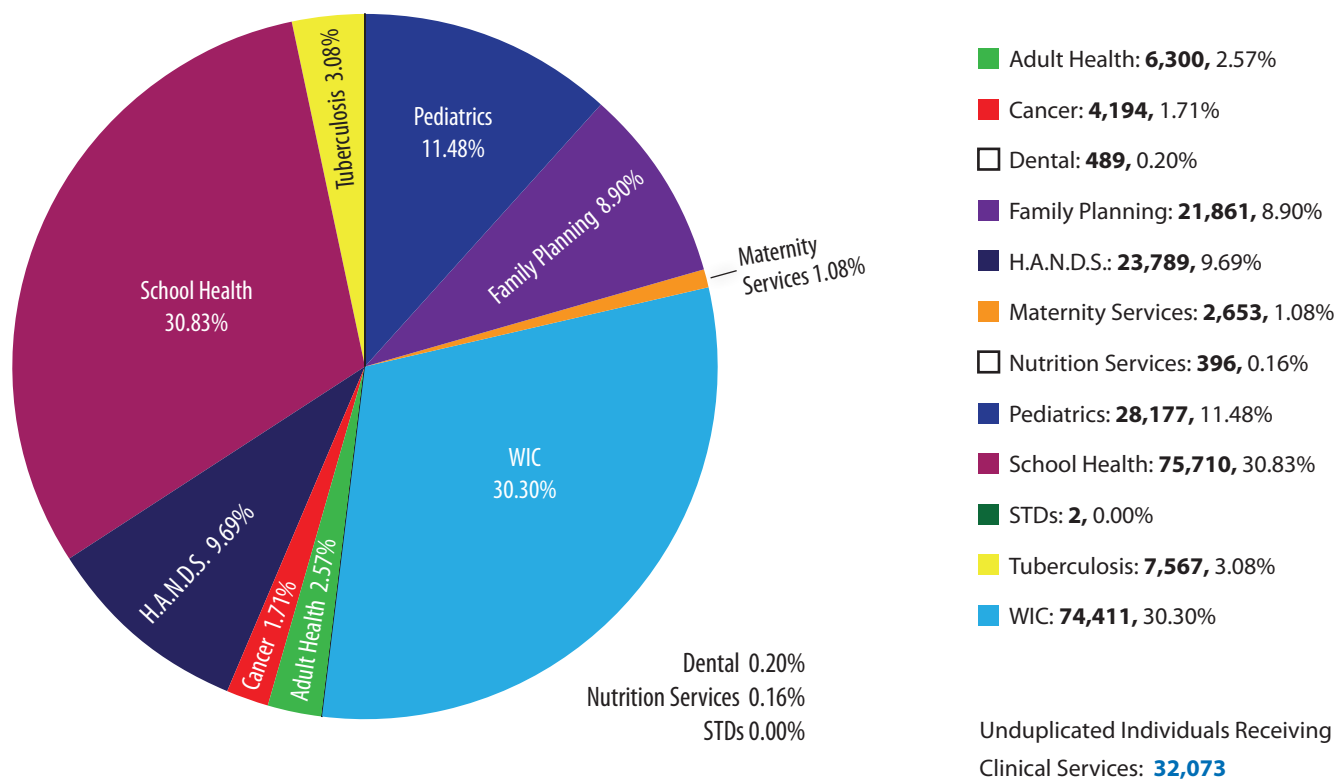
Environmental Inspections by Program 2016 - 2017

- Food Inspections: **2,088**
- Public Facilities: **598**
- Pool Monitoring: **46**
- General Sanitation*: **626**
- On-Site Sewage: **1,581**
- Existing Septic Inspections: **275**
- Follow-up Inspections of all types: **1,059**

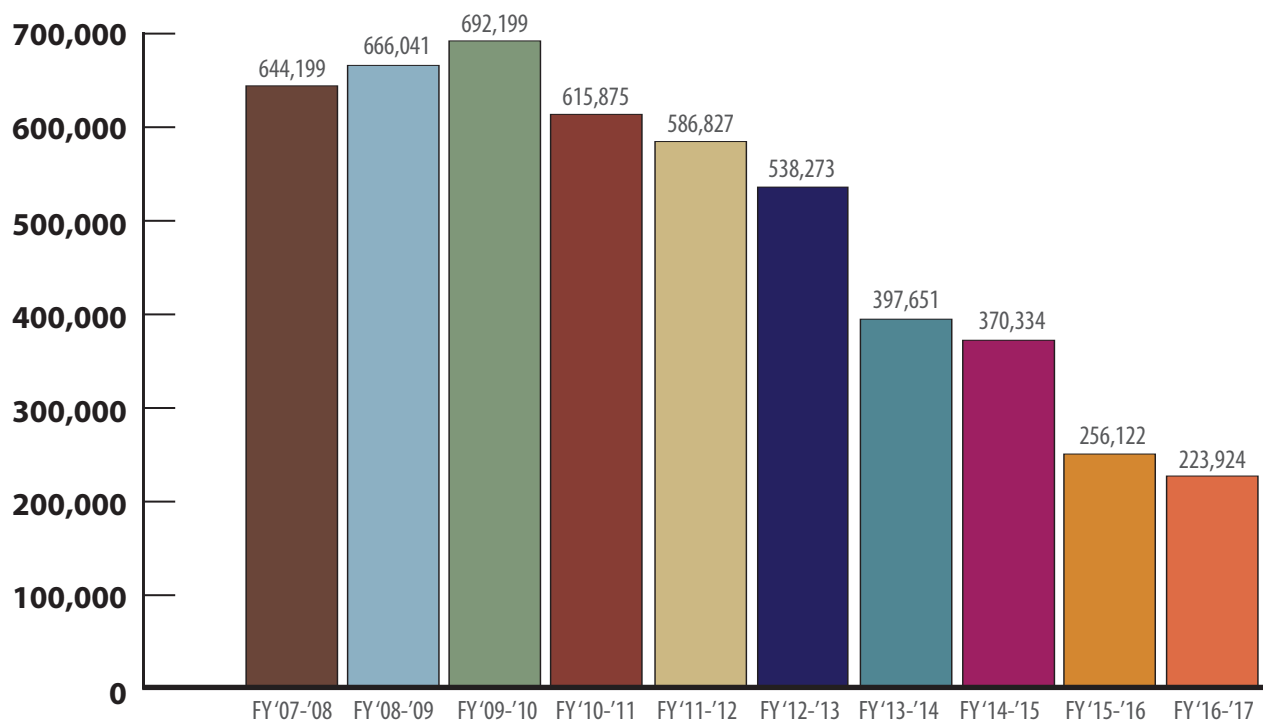
**including rabies and sewage complaints*



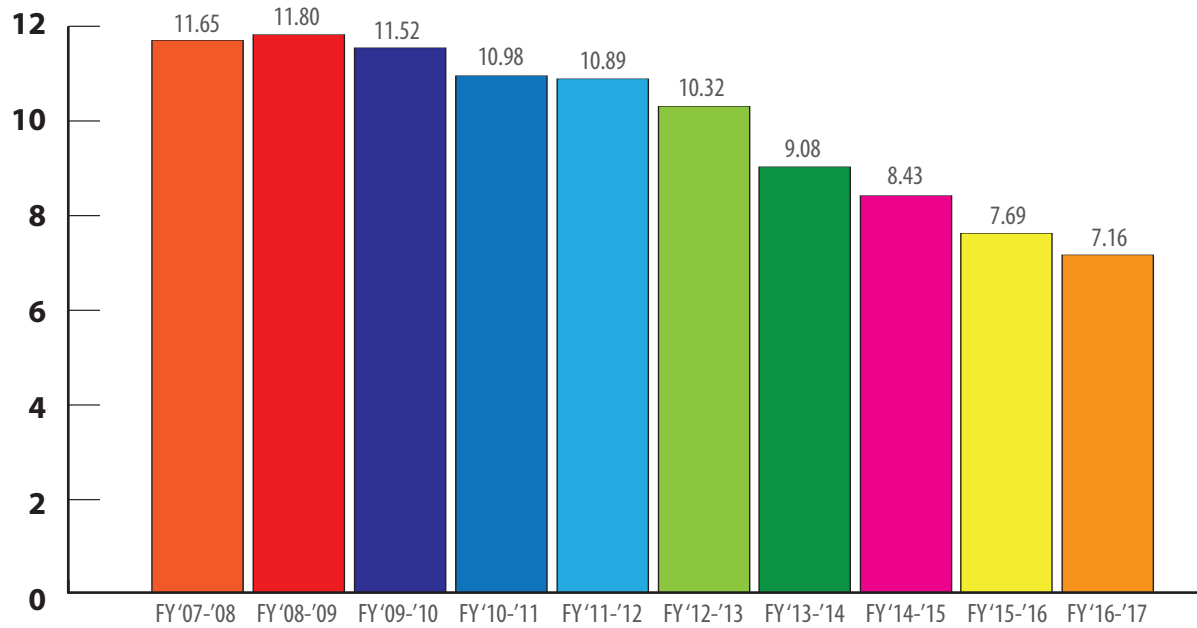
Total Clinical Services by Program



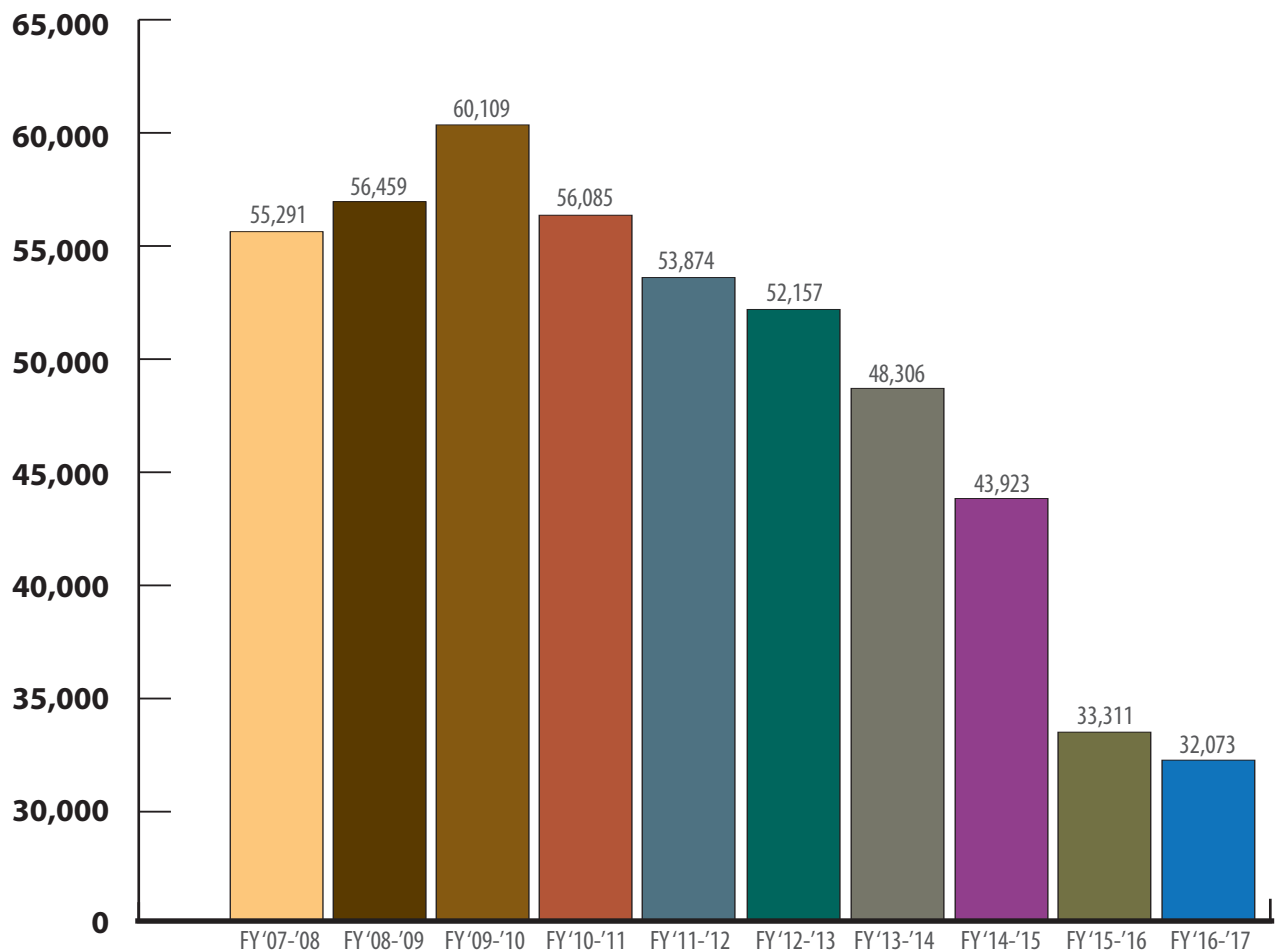
District Total Services by Fiscal Year



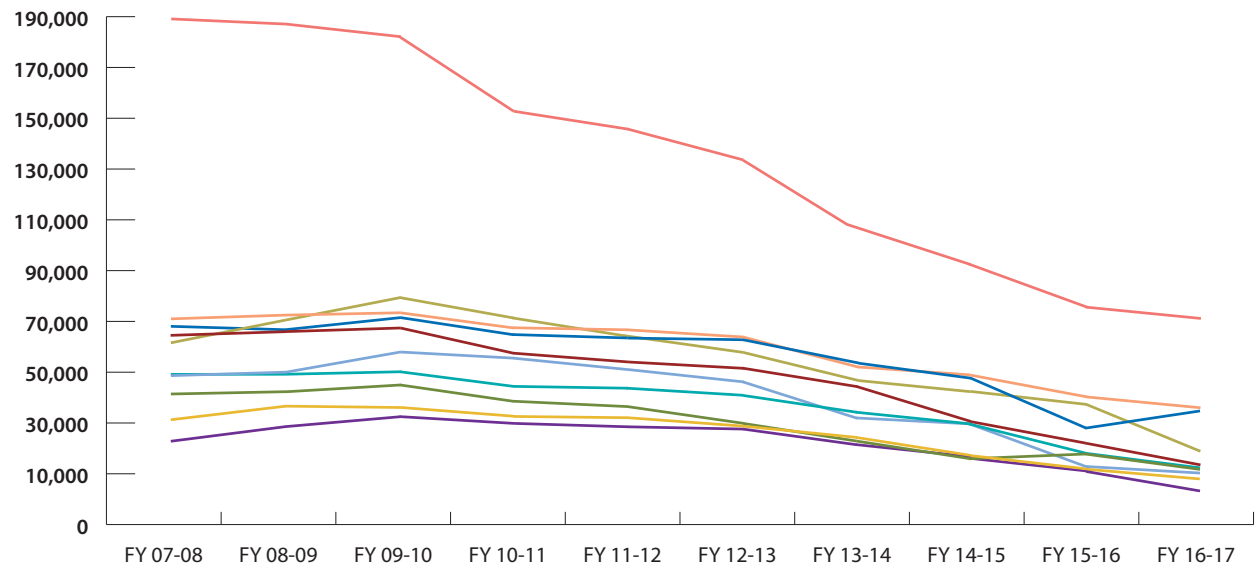
District Services per Patient by Fiscal Year



District Total Unduplicated Patients by Fiscal Year

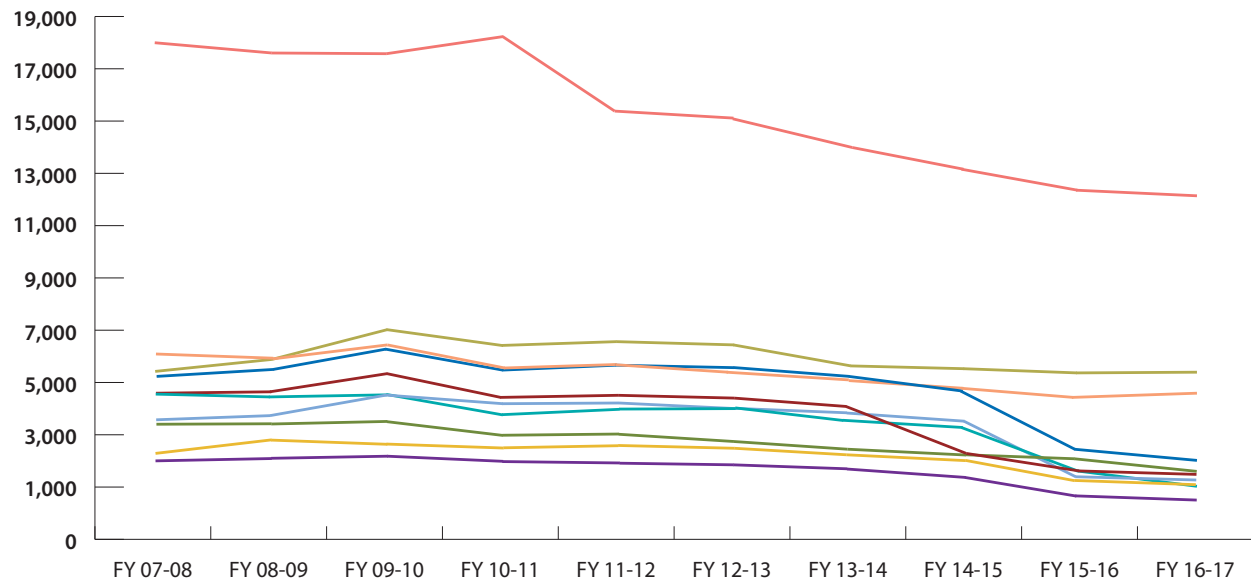












Total Services per County by Fiscal Year



		FY 07-08	FY 08-09	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17
Adair	—	48,316	49,673	57,616	53,870	49,388	45,204	31,300	26,913	12,055	10,660
Casey	—	48,797	48,841	49,826	43,747	43,002	39,475	32,252	26,763	15,526	12,537
Clinton	—	30,968	36,286	35,785	31,443	31,092	27,555	23,879	19,764	10,748	8,991
Cumberland	—	22,468	28,235	32,258	29,815	27,915	27,298	21,556	19,144	8,210	6,662
Green	—	41,069	41,974	44,621	38,900	35,938	29,909	22,788	18,920	15,201	12,228
McCreary	—	70,701	72,133	73,060	67,766	67,273	63,474	51,734	48,021	37,321	35,456
Pulaski	—	188,757	186,738	181,768	156,144	145,035	132,943	109,721	94,916	78,745	71,914
Russell	—	64,194	65,611	67,057	57,378	54,584	51,086	44,718	27,406	19,649	13,340
Taylor	—	61,247	70,207	79,060	70,805	66,921	58,294	47,248	41,156	33,713	18,869
Wayne	—	67,682	66,343	71,148	66,007	65,679	63,035	53,193	47,331	24,954	33,267

Unduplicated Patients per County by Fiscal Year



		FY 07-08	FY 08-09	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17
Adair		3,625	3,717	4,504	4,214	4,256	3,961	3,807	3,531	1,409	1,343
Casey		4,613	4,495	4,502	3,780	3,904	4,009	3,650	3,326	1,664	1,554
Clinton		2,386	2,841	2,751	2,508	2,600	2,552	2,307	2,106	1,238	1,158
Cumberland		2,041	2,115	2,261	1,999	1,980	1,905	1,852	1,781	813	742
Green		3,443	3,414	3,527	2,966	3,064	2,751	2,475	2,436	2,222	1,647
McCreary		6,016	5,955	6,274	5,613	5,780	5,387	5,131	4,892	4,460	4,629
Pulaski		17,950	17,998	17,771	18,658	15,534	15,230	14,070	13,389	12,290	12,079
Russell		4,625	4,669	5,270	4,465	4,590	4,466	4,146	2,243	1,719	1,570
Taylor		5,390	5,846	6,988	6,387	6,528	6,387	5,647	5,364	5,253	5,296
Wayne		5,202	5,409	6,261	5,495	5,638	5,509	5,221	4,855	2,243	2,055



**Janae Tucker,
RN, CCS-P**
*Local Health Nurse
Specialist*

Quality Improvement

The Lake Cumberland District Health Department achieved voluntary national accreditation through the Public Health Accreditation Board (PHAB) in March 2017! This process stimulated quality and performance improvement activities throughout our organization, as well as strengthened our communication with our governing entity. We will be required to complete an annual report for PHAB until reaccreditation is required (every 5 years).

Revisions to the clinic and school utilization review tools continue to be made, as needed, to reflect the annual state updates to the Core Clinical Service Guide and Administrative Reference. These tools help assure that we remain in compliance with all the district and state requirements, as well as all federal guidelines. Peer reviews continue to be conducted quarterly in each county and district staff continue to complete an annual

audit in each county using these standardized tools.


The Safety Committee continues to promote health and safety in the workplace. Regular meetings are scheduled to review any safety needs or recommendations. Safety inspections are also completed annually. Fire and tornado drills continue to be performed routinely.

Our patient satisfaction and employee satisfaction results remain very high. This is an indication that both our patients and our staff are pleased with the services we provide and the environment in which they work and receive care in spite of the financial struggles we have dealt with throughout the last several years.

Overall, the internal and external audit scores continue to be very good for all of our programs. We are very proud of these scores but still continue to strive for excellence in all areas.

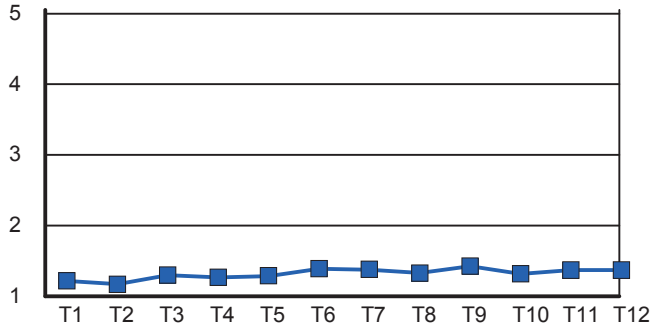
PATIENT SATISFACTION SURVEY 2017

District Trend Report



Interval	Start Date	End Date	Respondents
T1	1/1/2006	12/31/2006	750
T2	1/1/2007	12/31/2007	559
T3	1/1/2008	12/31/2008	796
T4	1/1/2009	12/31/2009	811
T5	1/1/2010	12/31/2010	836
T6	1/1/2011	12/31/2011	867
T7	1/1/2012	12/31/2012	869
T8	1/1/2013	12/31/2013	826
T9	1/1/2014	12/31/2014	808
T10	1/1/2015	12/31/2015	603
T11	1/1/2016	12/31/2016	670
T12	1/1/2017	12/31/2017	485

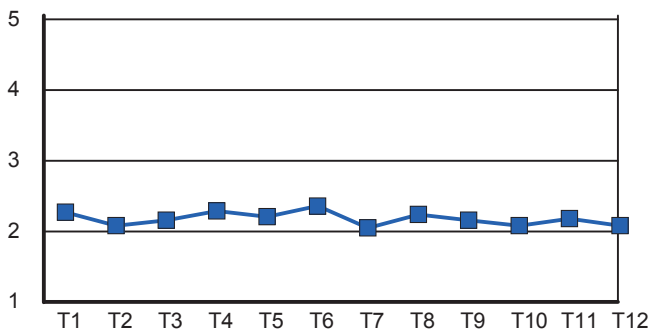
1. How long did you wait until you were registered by the front desk/registration staff?



1. 0 - 5 mins.
2. 6 - 10 mins.
3. 11 - 15 mins.
4. 16 - 20 mins.
5. 20 mins. +

Int.	Resp.	Avg.
T1	746	1.22
T2	557	1.17
T3	792	1.30
T4	808	1.27
T5	835	1.29
T6	863	1.39
T7	867	1.38
T8	824	1.33
T9	804	1.43
T10	599	1.32
T11	668	1.37
T12	483	1.37

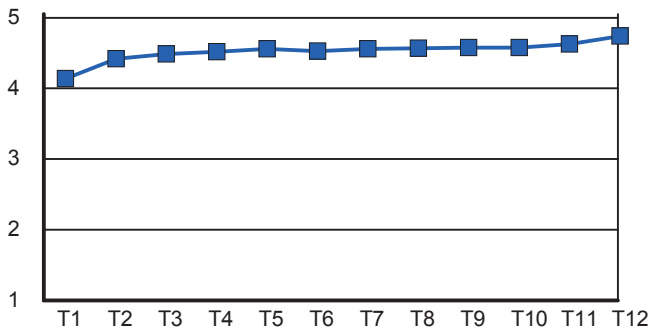
2. How long did you wait until you were called back?



1. 0 - 5 mins.
2. 6 - 10 mins.
3. 11 - 15 mins.
4. 16 - 20 mins.
5. 20 mins. +

Int.	Resp.	Avg.
T1	673	2.27
T2	513	2.08
T3	727	2.16
T4	729	2.29
T5	763	2.21
T6	781	2.36
T7	815	2.05
T8	774	2.24
T9	716	2.16
T10	549	2.08
T11	619	2.18
T12	456	2.08

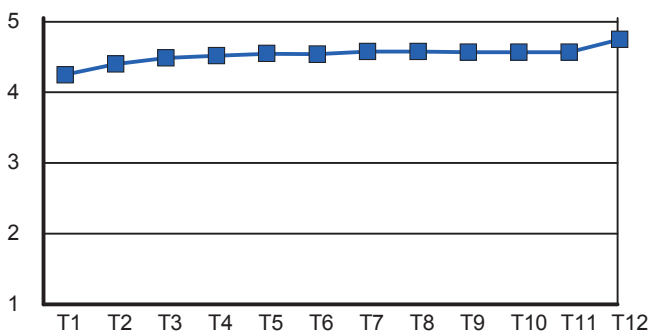
3. How happy were you with how you were treated by the front desk/registration staff?



1. Very Unhappy
2. Unhappy
3. Neutral
4. Happy
5. Very Happy

Int.	Resp.	Avg.
T1	741	4.14
T2	557	4.42
T3	790	4.49
T4	805	4.52
T5	833	4.56
T6	854	4.53
T7	859	4.56
T8	815	4.57
T9	802	4.58
T10	595	4.58
T11	666	4.63
T12	485	4.74

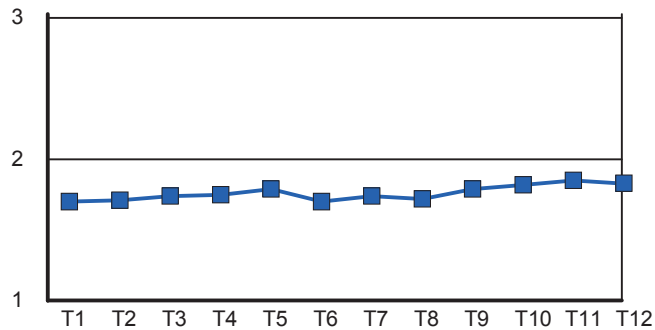
4. How happy were you with how you were treated by the clinic staff?



1. Very Unhappy
2. Unhappy
3. Neutral
4. Happy
5. Very Happy

Int.	Resp.	Avg.
T1	715	4.25
T2	539	4.40
T3	758	4.49
T4	781	4.52
T5	810	4.55
T6	821	4.54
T7	832	4.58
T8	792	4.58
T9	775	4.57
T10	576	4.57
T11	651	4.57
T12	467	4.75

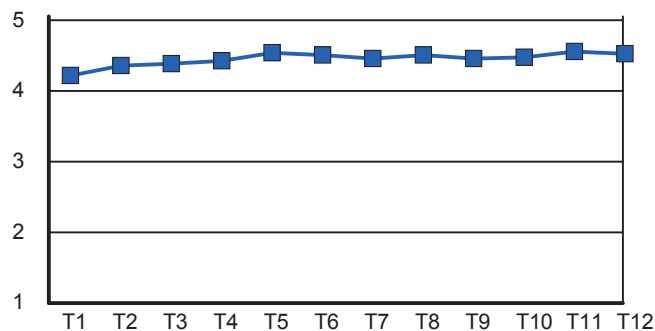
5. Did you have a physical exam today?



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	709	1.70
T2	528	1.71
T3	757	1.74
T4	751	1.75
T5	767	1.79
T6	827	1.70
T7	838	1.74
T8	783	1.72
T9	725	1.79
T10	545	1.82
T11	594	1.85
T12	451	1.83

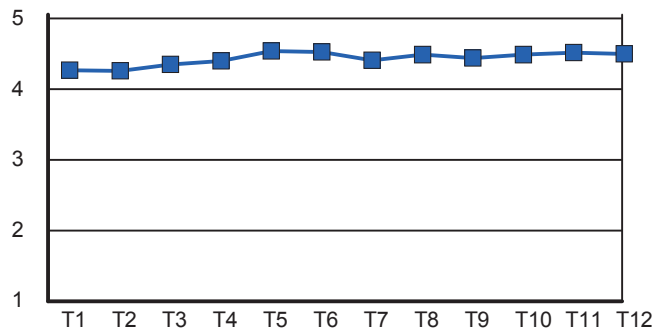
6. If you answered yes to question No. 5, how happy are you with the way the person who examined you today listened to you?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	241	4.22
T2	195	4.36
T3	270	4.39
T4	275	4.43
T5	265	4.54
T6	319	4.51
T7	283	4.46
T8	309	4.51
T9	222	4.46
T10	159	4.48
T11	162	4.56
T12	113	4.53

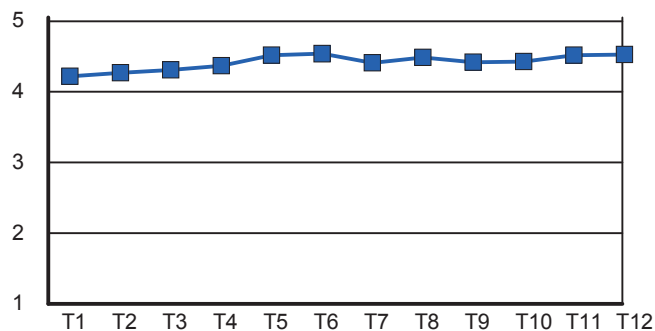
7. If you answered yes to question No. 5, how happy are you with the health care that the person who examined you today provided?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	236	4.27
T2	175	4.26
T3	265	4.35
T4	265	4.40
T5	252	4.54
T6	307	4.53
T7	271	4.41
T8	299	4.49
T9	217	4.44
T10	150	4.49
T11	148	4.52
T12	109	4.50

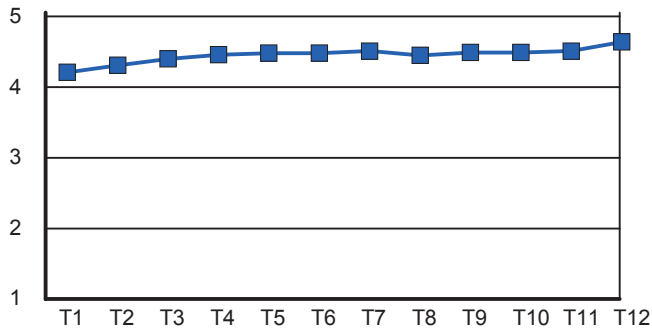
8. If you answered yes to question #5, how happy are you with the time the person who examined you today took to explain conditions and treatments?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	238	4.22
T2	176	4.27
T3	265	4.31
T4	261	4.37
T5	256	4.52
T6	312	4.54
T7	271	4.41
T8	306	4.49
T9	212	4.42
T10	154	4.43
T11	154	4.52
T12	109	4.53

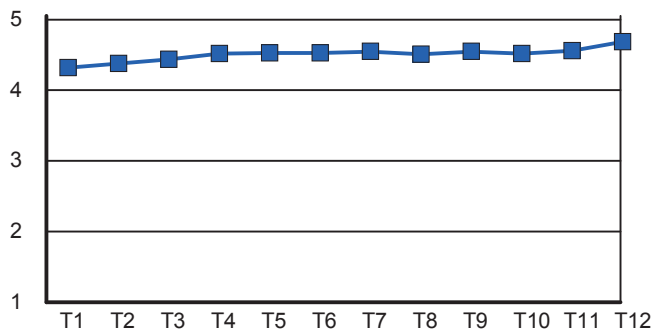
9. How happy were you with the counseling and information you received?



1. Very Unhappy
2. Unhappy
3. Neutral
4. Happy
5. Very Happy

Int.	Resp.	Avg.
T1	655	4.21
T2	496	4.31
T3	743	4.40
T4	764	4.46
T5	778	4.48
T6	795	4.48
T7	829	4.51
T8	785	4.45
T9	735	4.49
T10	560	4.49
T11	637	4.51
T12	458	4.64

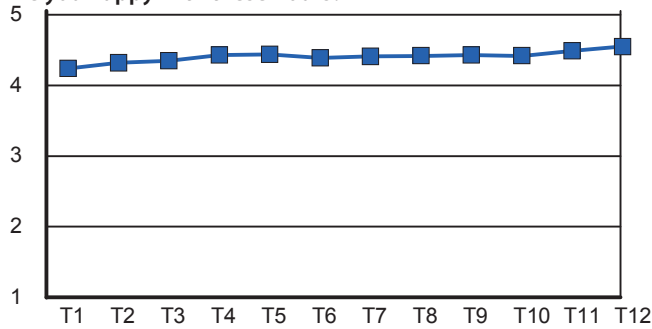
10. How happy were you with the privacy provided to you during your visit?



1. Very Unhappy
2. Unhappy
3. Neutral
4. Happy
5. Very Happy

Int.	Resp.	Avg.
T1	720	4.32
T2	528	4.38
T3	757	4.44
T4	782	4.52
T5	804	4.53
T6	826	4.53
T7	851	4.55
T8	802	4.51
T9	749	4.55
T10	575	4.52
T11	651	4.56
T12	470	4.69

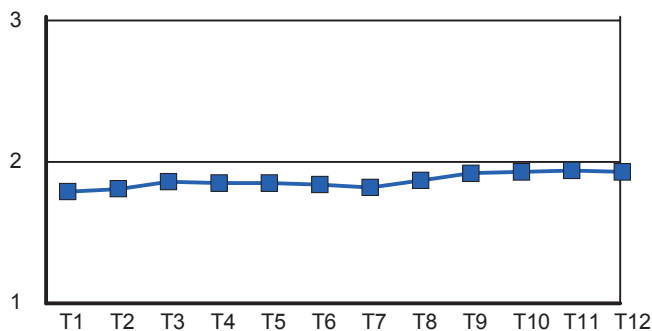
11. Our hours are Monday - Friday 8 a.m. to 4:30 p.m. plus extended hours twice a month. Are you happy with these hours?



1. Very Unhappy
2. Unhappy
3. Neutral
4. Happy
5. Very Happy

Int.	Resp.	Avg.
T1	727	4.24
T2	535	4.32
T3	764	4.35
T4	793	4.43
T5	806	4.44
T6	836	4.39
T7	859	4.41
T8	805	4.42
T9	762	4.43
T10	579	4.42
T11	655	4.49
T12	472	4.55

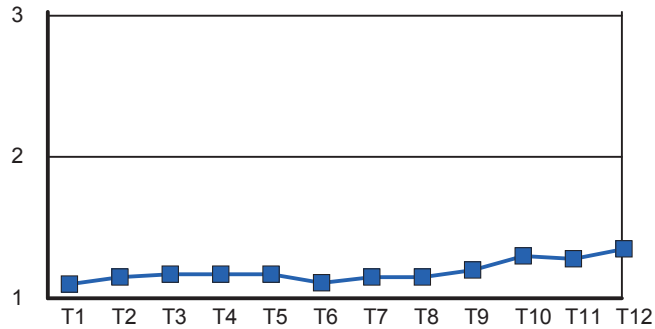
12. Are you charged for your services?



1. Yes
2. No

Int.	Resp.	Avg.
T1	664	1.79
T2	494	1.81
T3	686	1.86
T4	701	1.85
T5	700	1.85
T6	737	1.84
T7	778	1.82
T8	722	1.87
T9	698	1.92
T10	537	1.93
T11	586	1.94
T12	424	1.93

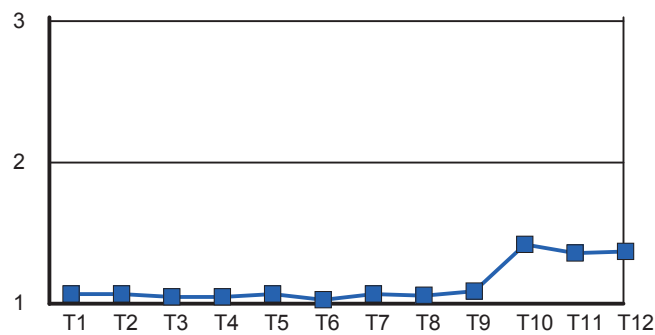
13. If so, are the charges reasonable?



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	172	1.10
T2	123	1.15
T3	131	1.17
T4	145	1.17
T5	155	1.17
T6	152	1.11
T7	164	1.15
T8	146	1.15
T9	89	1.20
T10	61	1.30
T11	60	1.28
T12	52	1.35

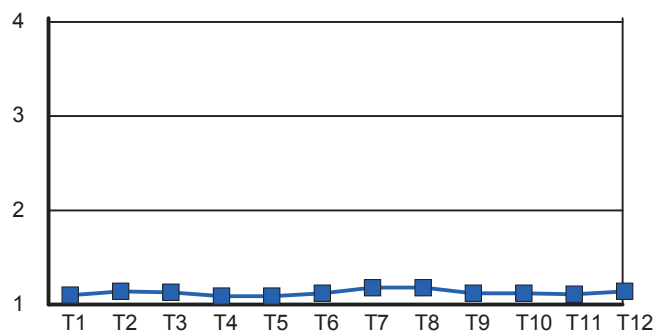
14. Appointment



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	688	1.07
T2	505	1.07
T3	705	1.05
T4	755	1.05
T5	768	1.07
T6	790	1.03
T7	792	1.07
T8	752	1.06
T9	756	1.09
T10	538	1.42
T11	636	1.36
T12	457	1.37

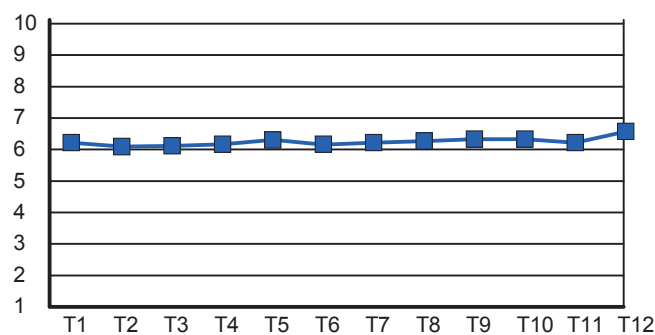
15. If the patient had an appointment, when did he/she arrive?



- 1. Early - On-time
- 2. 1 - 15 minutes late
- 3. 16 - 30 minutes late
- 4. over 30 minutes late

Int.	Resp.	Avg.
T1	670	1.10
T2	493	1.14
T3	692	1.13
T4	727	1.09
T5	726	1.09
T6	779	1.12
T7	754	1.18
T8	734	1.18
T9	721	1.12
T10	343	1.12
T11	436	1.11
T12	293	1.14

16. County

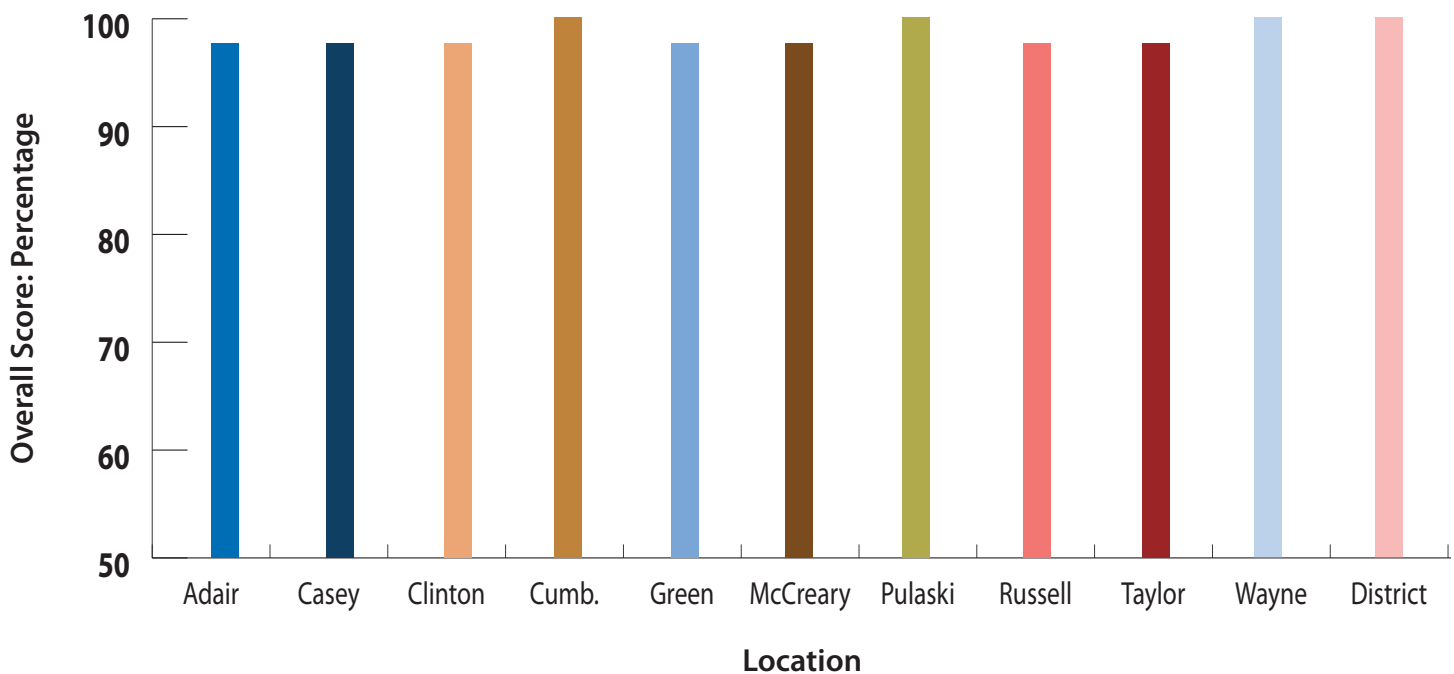


- 1. Adair
- 2. Casey
- 3. Clinton
- 4. Cumberland
- 5. Green
- 6. McCreary
- 7. Pulaski
- 8. Russell
- 9. Taylor
- 10. Wayne

Int.	Resp.	Avg.
T1	728	6.22
T2	559	6.09
T3	796	6.12
T4	809	6.17
T5	822	6.30
T6	821	6.16
T7	840	6.22
T8	801	6.27
T9	806	6.33
T10	603	6.33
T11	670	6.22
T12	485	6.58

SAFETY MANAGEMENT PROGRAM 2017

	Ad	Ca	Cl	Cu	Gr	Mc	Pu	Ru	Ta	Wa	Dist
Entrances/Exits	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
General Housekeeping	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Emergency Info/Doc	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fire Prevention	80%	83%	80%	100%	83%	83%	100%	83%	80%	100%	100%
Hazard Communication	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Electrical Systems	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Utilities & Equip Mgmt	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Life Safety	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
OVERALL	98%	98%	98%	100%	98%	98%	100%	98%	98%	100%	100%



UTILIZATION REVIEW: Clinics

90%

Organizational Threshold

Provider:

Dist.

Period:	Previous Year	Current Year	Current Month
	16	17	9 - 17

Medical Records Requirements

Section Total	98%	98%	96%
vs. District*	98%	98%	96%

Loc. Dist.

Unit	Type
Dist.	Dist.

Immunization/Well Child

H&P 13 or 14	89%	89%	88%
98	100%	96%	50%
CH 12	96%	100%	100%
Shot & Lab	100%	100%	100%
CH 2	98%	98%	97%
Coding of Service	99%	99%	100%
Section Total	96%	98%	95%
vs. District*	96%	98%	95%

WIC

WIC CH 5	97%	94%	100%
WIC 75 or CH 3A	94%	94%	96%
CH 2	97%	98%	75%
WIC 53	100%	100%	100%
CH 12	97%	98%	100%
Coding of Service	95%	95%	100%
Section Total	96%	95%	97%
vs. District*	96%	95%	97%

Family Planning

CH 12	96%	98%	100%
H&P 13 or 14	96%	99%	100%
Consent Forms	92%	88%	80%
CH 3A	99%	99%	100%
Pregnancy Test	94%	96%	100%
Coding of Service	93%	93%	94%
Section Total	95%	97%	98%
vs. District*	95%	97%	98%

Cancer Screening Program

General Requirements	98%	100%	100%
H&P 13 or 14	97%	98%	100%
Required Labs	95%	99%	100%
Abnormal Mam. Follow-Up	100%	100%	
Abnormal Pap. Follow-Up		100%	
Coding of Service	97%	100%	100%
Section Total	97%	99%	100%
vs. District*	97%	99%	100%

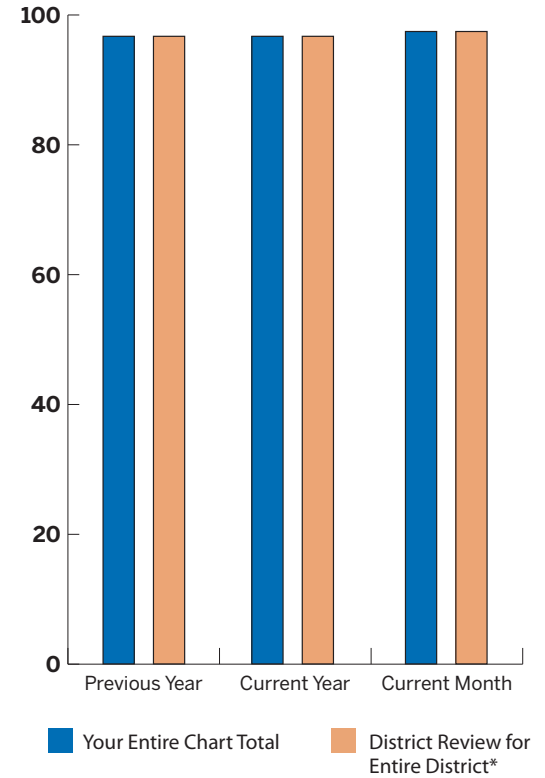
UTILIZATION REVIEW: Clinics

STDs

General Requirements	97%	95%	97%
Coding of Service	87%	85%	90%
Section Total	94%	92%	95%
vs. District*	94%	92%	95%

TB

General Requirements	96%	95%	100%
Coding of Service	92%	9100%	100%
Section Total	96%	95%	100%
vs. District*	95%	96%	100%



Period:	Previous Year	Current Year	Current Month
	16	17	9 - 17
Your Entire Chart Total	96.73%	96.84%	97%
vs. Other Counties Local Review	97.38%	96.74%	
vs. District Review for Your County	0.00%	0.00%	
vs. District Review for Entire District*	96.73%	96.84%	97%

General Site Review

Support	99%	100%	
Nursing	98%	100%	
Section Total	98%	100%	
vs. District*	98%	100%	

Number of Questions Reviewed

Previous Year	Current Year	Current Month
6,931	8,026	767
234	262	26
11,647	9,034	
313	304	
6,931	8,026	767
234	262	26

35,638
1,113
36,751

*This reviews your scores against the average district review team scores for any charts (area) reviewed in any county for the same time period.



**Pam Godby,
BS, MA**
*Human Resources
Manager*

Human Resources

The Human Resources Office is utilizing the Workforce Development Plan developed during our accreditation process.

The office continues to oversee the following:

- Recruitment program and new employee orientation
- Employee performance evaluation program
- Employee benefit programs and required paperwork
- Personnel actions in accordance with Local Health Merit System

Our plan assures we recruit, train and retain a competent workforce. LCDHD builds and maintains a public health workforce through recruitment of qualified individuals, continual training for staff, retention of staff through promotion of benefits and a positive work environment and evaluation of employee performance and satisfaction. Employee professional development is an ongoing process to ensure employees are staying current in licensure requirements, programmatic needs, as well as core competencies and emergency preparedness competencies.

STATISTICS FOR FISCAL YEAR 2016-17:

(Nov 2016 – Oct 2017)

- HR Office is staffed and managed by 2.0 FTE
- The agency had 14 full time employees go off duty for the period
- The agency hired 10 full time employees for the same period
- Total number of merit employees at the current time is 169

2017 EMPLOYEES



ADAIR

Akin, Rhonda G.
Dillingham, Crystal G.
Dye, Angela D.
Hale, Pamela J.
Harlow, Jelaine T.
Lawhorn, Marsha C.
Matthews, Shannon M.
Melson, Cynthia G.
Patterson, Corey L.
Smith, Melody A.
Walker, Julia B.

Nurse Supv 1
LPN 2
SSSupv 1
FSW 3
H Educator 3
SSSA 2
SSSA 2
SSSA 2
H Envir 3
LHN 2
LHN 4/Team Ldr

CASEY

Bowmer, Natasha L.
Brown, Lisa C.
Coffman, Angelia M.
Kane, Kimberly M.
Porter, Sandra K.
Roberts, Courtney L.
Stevens, Regina A.
Watson-Wethington, Karen
Wesley, Michelle L.
Wilson, Kelly R.

Nurse Prog Mgr
Nurse Supv 1
PH HANDS Spec
SSSA 2
SSSupv 1
H Envir 2
MNT Nutritit 3
LHN 2
SSSA 2
PH HANDS Spec

2017 EMPLOYEES (continued)



CLINTON

Albertson, Vicky L.	LHN 2
Arterburn, Jessica A.	LHN 2
Brown, Jennifer C.	PH HANDS Spec
Flowers, Wanda P.	SSSA 2
Fryman, Etta G.	SSSupv 1
Lair, Heather M.	LHN 4/Team Ldr
Parrish, Donna J.	Nurse Supv 1
Thrasher, Christy J.	SSSA 2
Watson, Rebecca S.	LHN 2
York, Nita J.	SSSA 2

CUMBERLAND

Capps, Heather R.	LHN 2
Coe, Raykesha N.	SSSA 2
England, Amanda J.	Sr. Epidemiologist
Gibson, Sherri L.	Nurse Supv 1
Long, Betty S.	Janitor
Nettles, Cindy J.	SSSupv 1
Patterson, Chasity N.	H Envir 3
Riley, Martha J.	Janitor

DISTRICT

Acey, Pamela J.	Nutrition Serv Supv
Anderson, Lisa G.	Adm Sec
Baker, John T.	Acct Clerk 3
Baker, Rebecca L.	Nurs Prog Mgr
Collins, Christopher R.	Tech Specst 2
Cook, William L.	Janitor
Copenhaver, Melinda H.	Admin Serv Mgr
Crabtree, Shawn D.	PH Dir 4
Crist, Joan	Accounting Supv
Cross, DeAnn S.	Adm Sec
Godby, Pamela A.	Human Res Mgr
Hamm, Priscilla J.	PH Serv Coord
Harris, Lisa A.	Acct Clerk 3
Haynes, Cristy L.	Acct Clerk 2
Huckelby, Carol A.	PH Prog Specst
Jasper, Leah A.	Dir Adm Ser
Kindle, Linda D.	Acct Clerk 2
McFeeters, Daniel J.	Information Mgr
McGowan, Michael D.	Maint Supv

DISTRICT (continued)

Munsey, Wilma J.	HR Assistant
Ramsey, Brian K.	Net Sys Spec
Silvers, Mary J.	Acct Clerk 3
Simpson, Angela L.	Adm Sec
Smith, Melinda J.	Tech Specst I
Sneed, Robyn L.	Acct Clerk 3
Tomlinson, Amy C.	PH Preprdnes Mgr
Weyman, Christine	Med Dir
Young, Roger A.	Maintenance Per

GREEN

Bush, Kaylene W.	Nurse Supv 1
Davis, Lori R.	LHN 2
Durrett, Stella A.	SSSupv 1
Green, Timothy D.	H Envir 2
Hodges, Jaclyn E.	H Educator 3
Taylor, Sue A.	SSSA 2

McCREARY

Burke, Loretta L.	FSW 3
Farrington, Donna E.	PH HANDS Spec
Garner, Melissa K.	SSSA 2
Jones, Whitney E.	LHN 4/Team Ldr
Keith, Gwendolyn E.	Lab Tech
King, Tammy J.	FSW 2
Lawson, Melissa G.	FSW 1
Matthews, Lois A.	SSSA 2
Miller, Mary E.	Nurse Supv 1
Phillips, Cynthia A.	LHN 2
Sexton, Samantha J.	H Educator 1
Simpson, Jarrod W.	H Envir 3
Skeens, Jacqueline F.	LHN 2
Tucker, Kimberly A.	SSSupv 1
West, Christopher W.	Janitor
Whitehead, Terri N.	FSW 1

PULASKI

Adams, Susan J.	FSW 3
Bender, Brigitte E.	SSSupv 2
Burton, Patricia L.	H Educator 3

2017 EMPLOYEES (continued)



PULASKI (continued)

Catron, Tammy E.	SSSA 2
Chriswell, Rachel A.	LHN 2
Dancy, Peggy L.	Nurse Supv 2
Denney, Monica D.	SSSA 2
Eaton, Marilyn L.	Sr Clncl Asst
Gregory, Dorthy	SSSA 2
Hall, Karen S.	LHN 2
Hall, Thomas J.	SSSA 2
Hamilton, Jeremy S.	H Envir 3
Harris, Jennifer Kay	APRN
Hickman, IV Jefferson	Env Hlth Prog Mgr
Hopkins, Angel D.	LHN 4/Team Ldr
Jenkins, Tamara L.	Lab Tech
Livesay, Vickie F.	SSSA 1
Mayberry, Deborah E.	PH HANDS Spec
McKnight, Belinda K.	SSSA 3-Env
Merrick, Sabrina L.	LHN Specst
Morris, Wilda C.	PH HANDS Spec
Osborne, Deana S.	SSSA 2
Ping, Kathy J.	FSW 3
Poland, Christy M.	FSW 1
Pollitt, Shawnda D.	SSSA 2
Poynter, Ashley M.	SSSA 2
Poynter, Peggy L.	Adm Sec
Price Jr., Ferlin S.	H Envir 3
Spillman, Michael S.	Env Hlth Dir
Trull, Norma J.	LHN 2
Tuggle, April D.	FSW 2
Wells, Melissa A.	LHN 2
Wesley, Sharon S.	LPN 2
West, Brian D.	Janitor

RUSSELL

Aaron, Tracy R.	H. Ed Director
Brockman, Beverly A.	Nurse Supv 1
Collins, Arlena BethAnn	PH HANDS Spec
Cummings, Candi L.	SSSA 2
Dial, Brenda S.	LHN 4/Team Ldr
Dye, Jonathan P.	H Envir 3
Hall, Monica R.	LHN 2
Jones, Jane C.	SSSupv 1

RUSSELL (continued)

Kean, Bridgett M.	LHN 2
Keen, Donna E.	LHN 2
Lee, Jamie L.	Nurse Adminis
Mann-Polston, Connie M.	PH HANDS Spec
Roberson Daulton, Shirley A.	H Educator 3
Tucker, Bonnie L.	SSSA 2
Whitis, Sonya L.	LHN 2
Woodrum, Laura E.	Dir of Nursing

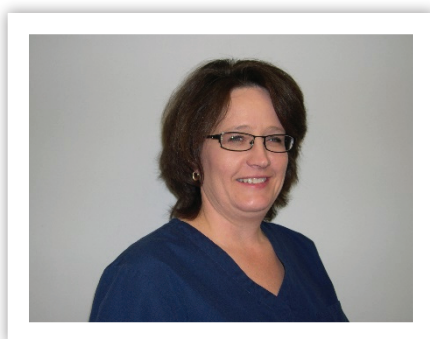
TAYLOR

Arnold, Connie M.	LHN 4/Team Ldr
Bender, Frances R.	Nurse Supv 1
Cowherd, Janet F.	LHN 2
Elkins, Brittany M.	H Envir 2
Franklin, Anita L.	LHN 2
Griffiths, Allison S.	SSSupv 1
Harrison, Megan R.	LHN 2
Lewis, Savannah L.	PH HANDS Spec
Milby, Janet L.	SSSA 2
Murphy, Joyce C.	LPN 2
Pickett, Tammy G.	FSW 3
Whitfill, Dawn P.	LHN 2
Wright, Tracy D.	SSSA 2

WAYNE

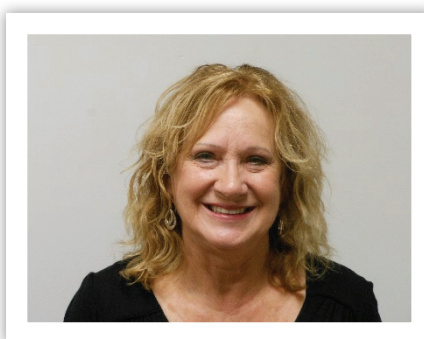
Atkinson, Rebecca R.	FSW 3
Beaty, Shannon G.	H Educator 1
Daniels, Shirley D.	SSSA 2
East, Charlotte K.	SSSA 2
Ferrell, Sylvia E.	Nurse Adminis
Gregory, Lisa W.	LHN 2
Jones, Sandra L.	SSSupv 1
McGinnis, Danielle N.	PH HANDS Spec
New, Tishanna M.	PH HANDS Spec
Prater, Sabrina R.	LHN 4/Team Ldr
Ramsey, Mary F.	PH HANDS Spec
Redman, Laura D.	LHN 2
Spears, Lora B.	H Envir 3
Tucker, Anna Janae	Nurse Prog Mgr
Turner, Lori C.	Nurse Supv 1

2017 RETIREEES



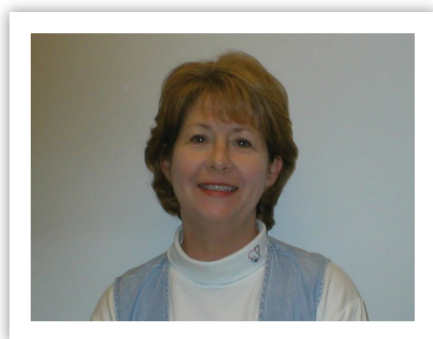
Lisa Gregory

LHN VI/Team Leader HANDS Program
Wayne County
July 24, 1989 to January 31, 2017



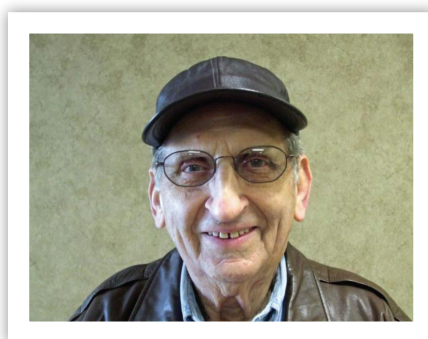
Tina Meece

Sr. Support Services Associate II Clinic
District Office
August 20, 1990 to August 4, 2017



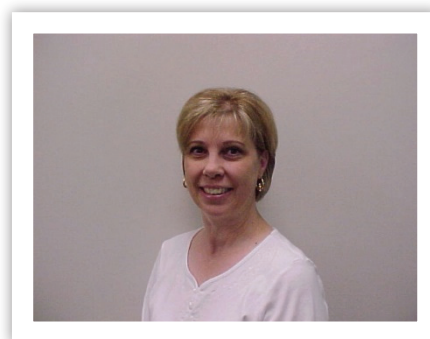
Jeanne Gaskin

Nurse Supervisor I - Clinic
McCreary County
September 28, 1992 to August 31, 2017



Samuel Warner

Janitor
Taylor County
April 10, 1995 to September 30, 2017



Judy Heathman

Local Health Nurse II
Russell County
July 2, 2007 to October 31, 2017

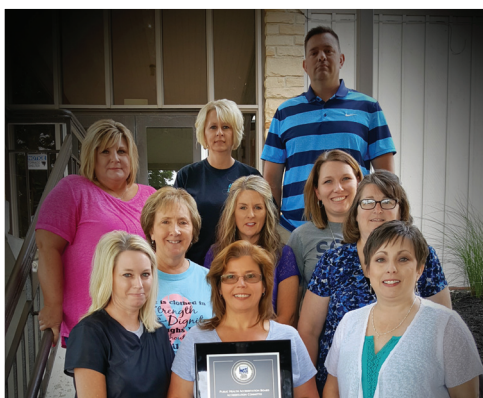


Lake Cumberland District Health Department

500 Bourne Avenue Somerset, KY 42501

(606) 678-4761 • (606) 678-2708 (fax)

1-800-928-4416



Adair County Health Center

801 Westlake Drive, Columbia, KY 42728

(270) 384-2286 • (270) 384-4800 (fax)



Casey County Health Center

199 Adams Street, Liberty, KY 42539

(606) 787-6911 • (606) 787-2507 (fax)



Clinton County Health Center

131 Foothills Avenue, Albany, KY 42602

(606) 387-5711 • (606) 387-7212 (fax)



Cumberland County Health Center

226 Copper Lane, Burkesville, KY 42717

(270) 864-2206 • (270) 864-1232 (fax)



Green County Health Center

220 Industrial Park, Greensburg, KY 42743
(270) 932-4341 • (270) 932-6016 (fax)



McCreary County Health Center

119 Medical Lane, Whitley City, KY 42653
(606) 376-2412 • (606) 376-3815 (fax)



Pulaski County Health Center

45 Roberts Street, Somerset, KY 42501
(606) 679-4416 • (606) 679-4419 (fax)



Russell County Health Center

211 Fruit of the Loom Drive, Jamestown, KY 42629
(270) 343-2181 • (270) 343-2183 (fax)



Taylor County Health Center

1880 N. Bypass Road, Campbellsville, KY 42718
(270) 465-4191 • (270) 789-3873 (fax)



Wayne County Health Center

39 Jim Hill Service Road, Monticello, KY 42633
(606) 348-9349 • (606) 348-7464 (fax)



www.LCDHD.org



Lake Cumberland District Health Department

500 Bourne Avenue Somerset, KY 42501

(606) 678-4761 • (606) 678-2708 (fax)

1-800-928-4416

ADAIR COUNTY • CASEY COUNTY • CLINTON COUNTY • CUMBERLAND COUNTY • GREEN COUNTY
McCREARY COUNTY • PULASKI COUNTY • RUSSELL COUNTY • TAYLOR COUNTY • WAYNE COUNTY