

A Healthy **Today** for a Brighter **Tomorrow**



2015-2016 annual report

ADAIR COUNTY • CASEY COUNTY • CLINTON COUNTY • CUMBERLAND COUNTY • GREEN COUNTY
McCREARY COUNTY • PULASKI COUNTY • RUSSELL COUNTY • TAYLOR COUNTY • WAYNE COUNTY



Mission Statement

The Lake Cumberland District Health Department will prevent illness and injury, promote good health practices, and assure a safe environment to protect and improve the health of our communities.

Vision Statement

The Lake Cumberland District Health Department will be a progressive leader providing innovative solutions to achieve optimal health status for our communities.

our leadership

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A Healthy Today for a Brighter Tomorrow.

www.LCDHD.org



**Hon.
John A. Phelps, Jr.**
Chairman
Lake Cumberland District
Health Department

From the District Board of Health Chair

It has been an honor and a privilege to fulfill a second term serving as Chairman of the Lake Cumberland District Health Department in 2016. We once again faced many challenges and many changes in 2016 as we have over the past six years.

I commend our hard working and dedicated employees and staff members who have been on the front lines of those challenges that Lake Cumberland District Health Department has had to face. It is the staff that is at the core of the much needed services provide by Lake Cumberland District Health Department. Those employees are always there to ensure that those services are

delivered.

I also commend our Board Members and Executive Leadership, for the disciplined leadership that they help provide that has been necessary to keep Lake Cumberland District Health Department moving forward and on track as our Healthcare System continues to change around us daily.

All involved are to be commended as all have adapted well to the necessary changes that have had to take place to keep our Lake Cumberland District Health Department successful in providing Healthcare to the Citizens of the Lake Cumberland Region.



Shawn Crabtree
MSSW, MPA
Director
Lake Cumberland District
Health Department

From the Director

Zika, syringe exchange, accreditation, three buzz words from last year. The Zika virus is a growing threat which will likely spread more aggressively into North America over the next few years. Zika is spread mostly by the bite of an infected mosquito. Infection during pregnancy can cause certain birth defects. There is no vaccine or medicine for Zika. Without a vaccine, preventing mosquito bites is the best defense. Likely, public health education in regards to such will become increasingly important for local health departments.

In 2015, our District Board of Health consented to supporting a syringe exchange program to help prevent the spread of infectious diseases such as Hepatitis C and HIV. Education is happening in many of our counties and, hopefully, in 2017 some of our Fiscal Courts and City Councils will also consent. Kentucky already has the worse Hepatitis C rates in the nation by far. Also, Lake Cumberland is in the middle of the CDC's designated high risk zone for a severe HIV outbreak. If we can establish syringe exchanges, hopefully we can avoid a public health catastrophe similar to the HIV outbreak that occurred recently in Austin, Indiana -- a result of IV drug users sharing dirty needles. With heroin use in our area growing alarmingly, the threat is very real. Not to mention the social costs, the financial costs of treating both HIV and Hepatitis C ranges in the hundreds of thousands of dollars – most of which will be covered by tax payers. Thus, preventive measures, such as a syringe exchange, are financially advantageous.

We have applied to the national Public Health Accreditation Board (PHAB) for accreditation. We feel we are nearing the end of this process and should receive accreditation status in 2017.

We have had great success with our social media. We have rolled out a new, responsive design, website that resizes to fit both mobile devices and desktops. With half of our traffic coming from mobile devices, this was a prudent transition. LCDHD now has a Facebook page with a large following, a Twitter page, an Instagram page and a Youtube Channel. Please support these by liking, sharing, subscribing etc.

We continue to develop a worksite wellness model and hope it can become a significant, financially viable program. We have launched our Ryan White program and it is growing. Our new school health model has proven to be a success with every partner school board continuing their relationship with us from the 2015-2016 to the 2016-2017 school year.

We have continued our focus on continuous improvement having completed both an Insurance Billing Process and an Immunization Rate Quality Improvement Project last year. Several others are in progress.

Our audit reports and programmatic reviews have been positive, and our patient, board and employee satisfaction remain high.

As always, I remain honored to be the Director of the Lake Cumberland District. For the last sixteen years, I have worked with excellent staff and board members on a meaningful mission.

Adair County



Hon.
Michael Stephens



Catherine Feese,
MD



Matt Jackson,
RPh



Hon.
Randy Dial



Adlie F. Brown,
Jr., DMD

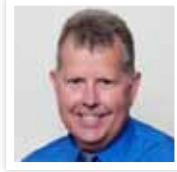


Linda Hamilton

Clinton County



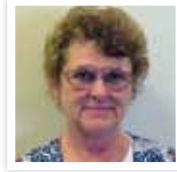
Hon.
Richard
Armstrong



Jake Staton



Hon.
John Phelps, Jr.
Chair



Betty Lee



Hon.
John Frank



Pam Bills

Cumberland County

Green County

McCreary County



Hon.
Doug E.
Stephens



Sue Singleton



Rosalie Wright



Hon.
Steven Kelley



Hossein
Fallahzadeh, MD
Vice Chair



Patty Guinn,
RPh

Pulaski County

Pulaski County



L. Bruce Jasper,
DVM



Keith Sinclair,
MD



James Wesley



Hon.
Gary D.
Robertson



Richard Miles,
MD



Susanne
Watkins, OD

Russell County

Taylor County



Hon.
Eddie Rogers



Gayle Phillips,
APRN



Marlene
Richardson,
DMD



Hon.
Mike Anderson



Lora Elam, RN



Stephanie
Southard, MD

Wayne County

2016

LOCAL BOARDS OF HEALTH

The Lake Cumberland District Health Department is governed by a 30-member District Board of Health with representation from each county's local board of health. The board is comprised of county judge executives, physicians, nurses, dentists, veterinarians, engineers, optometrists and citizen members, who are all pictured on the previous page. The following list is all the members of each county's local board of health within the Lake Cumberland District.

Adair County

Hon. Michael Stephens
Janella Brown, DMD
Jacob Burton, OD
Martha Anne Burton, MD
Billy Coffey, Fiscal
Catherine Feese, MD
Ronnie Grant
Matt Jackson, RPh
Lee Ann Jessee
Gary Partin, MD
Shantila Rexroat, DVM
Cynthia Waggener, RN

Cumberland County

Hon. John Phelps, Jr.
Raymond Appleby
Janet Clark
Brian Dyer, DVM
Robert Flowers, DO
Betty Lee
Gina Lee-Watson, Fiscal
Mary McCoy
Joseph Michael Morgan, RPh
JM Stephenson, DMD
Gary White
Douglas Williams

Pulaski County

Hon. Steven Kelley
Reginald Chaney, PE
Rodney Dick, Fiscal
Hossein Fallahzadeh, MD
Patty Guinn, RPh
Bruce Jasper, DVM
Jim Muse, DMD
Harvey Schleiter, OD
Keith Sinclair, MD
Gerard Weigel, MD
James Wesley
Rebecca Whitis, RN

Taylor County

Hon. Eddie Rogers
Donald Dabney, PE
Jerome Dixon, MD
Dan Durham
Jay Eastridge, RPh
Arthur Haley, OD
Loretta Hash
Philip Hays, DVM
David Hesson, MD
Gayle Phillips, Fiscal
Marlene Richardson, DMD
Thomas Rogers, MD

Casey County

Hon. Randy Dial
Adlie Brown, DMD
Darin Cundiff
Gina Goode
Housam Haddad, MD
Linda Hamilton, Fiscal
Homer Hecht
Kay King, RN
Linda Lee
John Price, MD
Tony Price
Don Wilkey, DVM

Green County

Hon. John Frank
Charlie Allen, PE
Glenda Bagby, RN
Pam Bills
Garth Bobrowski, DMD
Devi Bradshaw, Fiscal
Teresa Collison, RPh
Shane DeSimone, MD
Mary DeSpain
Paul Patterson, OD
Mark Risen, MD
R Michael Shuffett, DVM

Russell County

Hon. Gary D. Robertson
Robert Bertram, MD
Connie Blankenship
Don Cooper
Karen Dalton, RN
Charles L. Gore, RPh
Stephanie Jones, MD
Richard Miles, MD
H. James Popplewell, DMD
Terry Waddell, Fiscal
C. Leslie Wade, DVM
Susanne Watkins, OD

Wayne County

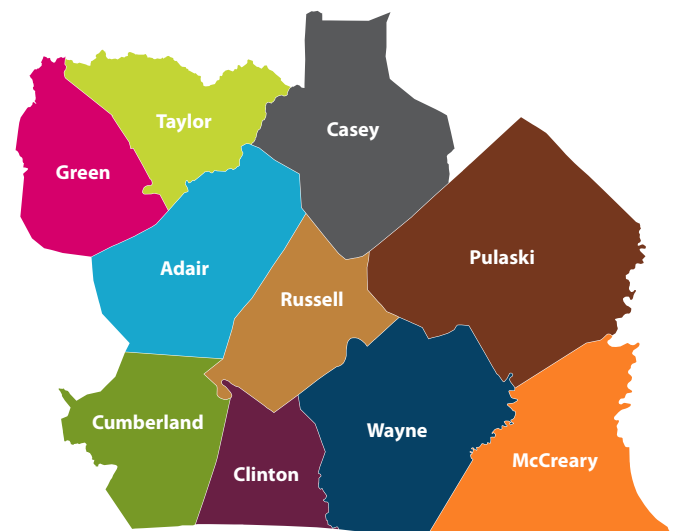
Hon. Mike Anderson
William Breeding, DMD
Sarah Debord, APRN
Jeffery Dishman, Fiscal
Vesta Edwards
Lora Elam, RN
Ronald McFarland, MD
Kenneth Ramsey
James Sawyer, OD
Joe Silvers, RPh
Stephanie Southard, MD
James Upchurch, PE

Clinton County

Hon. Richard Armstrong
Judith Brown, RN
Heather Brown-Conner, OD
Susan Cash, DMD
Charles Dailey, DVM
Carol Denney
Lala Haddix
Frances Hay, Fiscal
William Powell, MD
Kent Shearer, RPh
Jake Staton, PE

McCreary County

Hon. Doug E. Stephens
Jerald Burgess, MD
Allan Chapman
Azalie Egnew
Martha Johnson
Terry Allan Lawson
Stephen McKinley, OD
John Sandidge, RPh
Sue Singleton, Fiscal
Grady Wilson
Rita Wright
Rosalie Wright





PREVENT DISEASE

4,150
children
received vaccinations
of preventable diseases



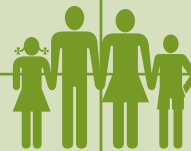
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Syringe Exchange Programs
(SEP) are now operating in
various KY counties



PROMOTE WELLNESS

4,100
Humana Vitality
wellness screenings

4,122
women received
breast and cervical
cancer screenings

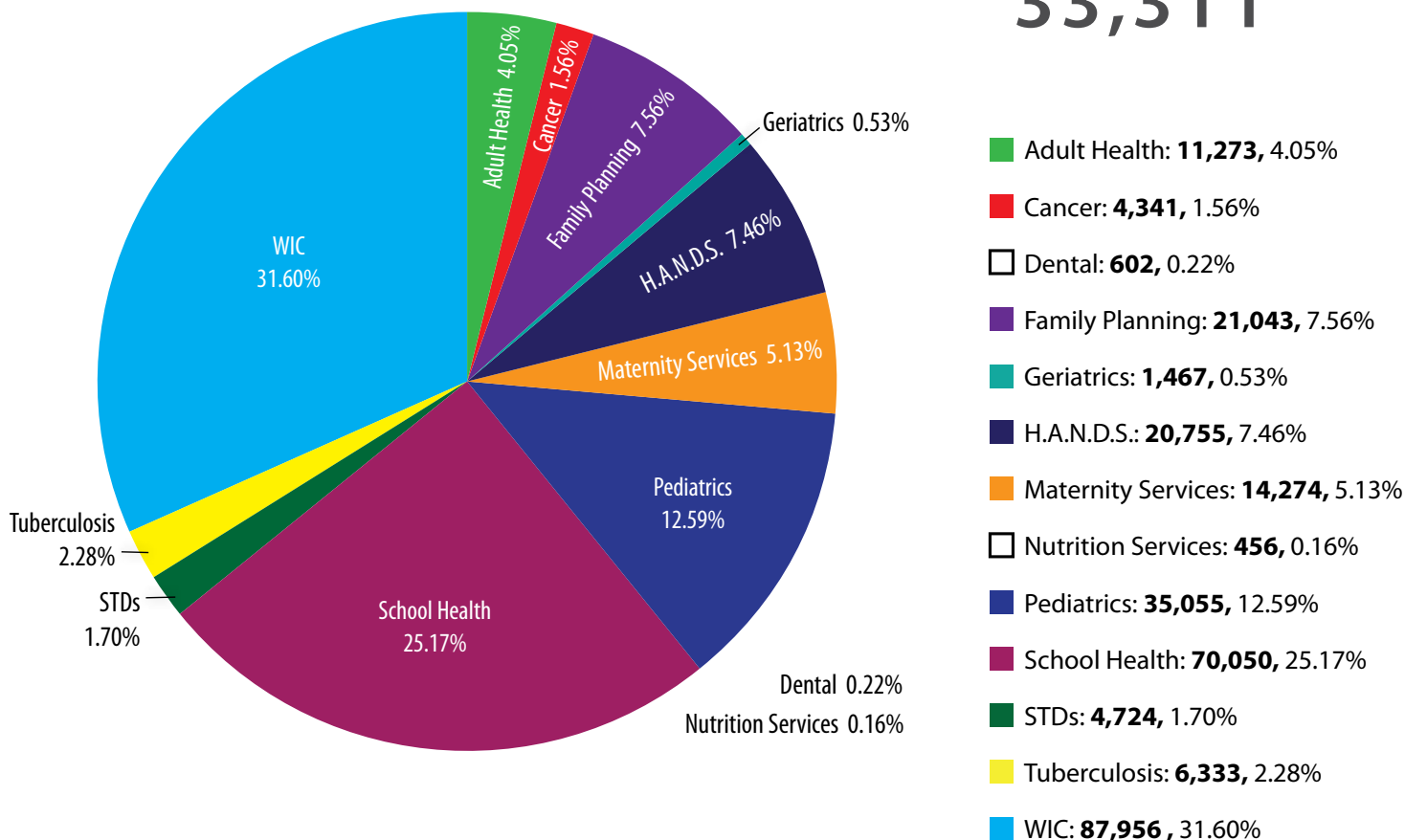


11,430
clients received WIC
(Women, Infant, Children)
services

700
families enrolled in
HANDS, receiving
23,385
total services



Unduplicated Individuals Receiving Clinical Services: 33,311

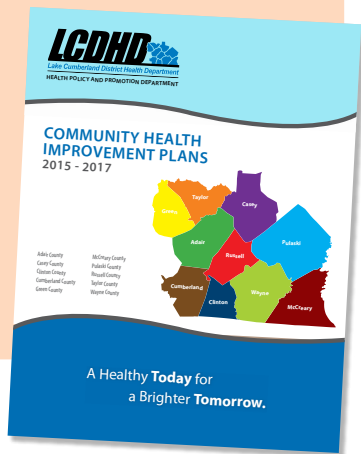


Mobilize the Community to Solve Problems

Community Health Improvement Plan (CHIP) 2015 - 2017

Two priority health areas for the Lake Cumberland District:

- **Chronic Disease** [obesity (poor nutrition, lack of physical activity), tobacco use and substance abuse]
- **Healthy Living**



HEALTHY LIVING



9 of our 13 school districts have Tobacco Free School Policies

3 of our 10 counties are Certified Trail Towns





Leah Jasper, BBA
 Director of Administrative Services

Administration Department

Lake Cumberland District Health Department (LCDHD) has faced and overcome financial challenges each fiscal year for the past several years, and the 2016 fiscal year saw that trend continuing. For the 2016 fiscal year, the agency budgeted a 998,575M deficit, but implemented various strategies during the year to overcome this deficit and end the year at a break even. Over the course of the year the agency reduced expenditures, primarily in salaries, fringe, and contracts, and consequently ended the year with a \$86,265 surplus, with revenues decreasing by 11% (\$1,835,343) over last year's, and expenses decreasing by 13% (\$2,172,181) over last year's, primarily as a result of the agency's adoption of the new school health model.

At the end of the fiscal year, after adding in the surplus, our restricted reserve funds on hand are \$1,047,386 and our unrestricted funds total \$4,944,516 for a total of \$5,991,902 in reserves. As the Department for Public Health calculates maximum unrestricted reserves for Health Departments as 30% of non-fee-for-service expenses and 40% of fee-for-service expenses, LCDHD's current unrestricted reserve balance is \$164,042 (3%) more than allowable. However, as our agency budgeted to be in a deficit for the 2017 fiscal year, these 2016 excess unrestricted reserves are planned to partially offset that deficit.

The Administrative Services Department is also

pleased to report we received our annual audit conducted by Ray, Foley, Hensley & Company which included no proposed audit adjustments or reportable findings. Additionally, they found the financial statements to be neutral, consistent, and clear.

Although the administrative tasks required in processing Medicaid claims continues to grow more complex with the five different Medicaid Managed Care Organizations administering the claims for the Medicaid Program, the Administrative Services team has decreased the number of full time equivalent employees in our department by .5 staff. The remaining staff continues to manage the work load by evaluating and improving current work processes via Quality Improvement efforts as we endeavor to support the mission of LCDHD and Public Health. During the 2016 Fiscal Year, the Administrative Team conducted an insurance billing quality improvement project which proved successful in identifying ways we could improve our efficiency and effectiveness in collecting insurance billings.

As health departments continue to experience clinic service defunding in the larger scope of the Patient Protection and Affordable Care Act, the LCDHD Administrative Services Department is committed to a transparent working environment that's constantly working to improve our processes while maintaining high standards.

Allowable Unrestricted Reserve Calculation

As of Period Ending June 30, 2016

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Food Service	500	274,198	3,519	1.28%	274,198	0
Public Facilities	520	92,296	12,807	13.88%	92,296	0
General Sanitation	540	170,564	0	0.00%	170,564	0
Onsite Sewage	560	394,626	238,220	60.37%	0	394,626
Dental Services	712	17,288	11,509	66.57%	0	17,288
Asthma Education	722	25,121	0	0.00%	25,121	0
KWSCP Pink County Outreach	725	51,508	0	0.00%	51,508	0
Diabetes Prevention Program	732	18,281	19,861	108.64%	0	18,281
Community Health Action Team	736	64,639	0	0.00%	64,639	0
PHEP Ebola Preparedness	737	51,584	0	0.00%	51,584	0
KCCSP Outreach & Education	738	6,242	0	0.00%	6,242	0
Passport Referrals	741	5,043	5,043	100.00%	0	5,043
Winter Storm	745	1,606	0	0.00%	1,606	0

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
KHREF	747	1,811	1,811	0.00%	1,811	0
Accreditation	750	70,493	0	0.00%	70,493	0
HANDS GF Services	752	674,593	674,593	100.00%	0	674,593
PREP Reducing the Risk	756	68,569	0	0.00%	68,569	0
Humana Vitality	758	317,611	438,735	138.14%	0	317,611
Regional Preparedness Coord	759	35	0	0.00%	35.5	0
Smiling Schools Program	762	15,309	0	0.00%	15,309	0
Tobacco Free Schools	765	38,100	0	0.00%	38,100	0
HANDS Expanded Multi-Gravida Families	767	702,364	702,364	100.00%	0	702,364
HANDS Expansion/Outreach	768	10,415	0	0.00%	10,415	0
Kentucky Colon Cancer Screening Project	770	26,842	26,842	10.25%	26,842	0
PHEP Special Project	771	1,818	0	0.00%	1,818	0
Child Fatality Prevention	774	1,156	0	0.00%	1,156	0
Pediatric/Adolescent	800	809,263	199,993	24.71%	809,263	0
Family Planning	802	712,083	261,440	35.97%	712,083	0
Maternity Services	803	656,855	246,099	37.47%	656,855	0
WIC Services	804	1,748,077	0	0.00%	1,748,077	0
Medical Nutrition	805	79,921	10,082	12.62%	79,921	0
Tuberculosis	806	280,988	85,229	30.33%	280,988	0
STD Services	807	149,517	44,953	30.07%	149,517	0
Diabetes	809	282,566	27	0.01%	282,566	0
Adult Services	810	266,993	46,531	17.43%	266,993	0
Breast & Cervical Cancer	813	198,957	57,532	22.98%	198,957	0
Healthy Communities - Tobacco	817	10,291	0	0.00%	10,291	0
Community Based Services	818	27	0	0.00%	27	0
Bioterrorism - Focus Area A	821	102,736	0	0.00%	102,736	0
Bioterrorism - Focus Area B	822	62,575	0	0.00%	62,575	0
Bioterrorism - Focus Area E	823	7,520	487	6.48%	7,520	0
Merck HPV Study	826	-45	0	0.00%	-45	0
Diabetes Outreach and Education	828	-18	0	0.00%	-18	0
Title III Geriatric Program	829	29,258	38,418	100.0%		29,258
Worksite Wellness Project	831	36,389	0	0.00%	36,389	0
Heart Disease & Stroke Prevention	832	13,313	0	0.00%	13,313	0
Breastfeeding	833	51,403	0	0.00%	51,403	0
Tobacco Prevention Project	836	109,759	2,550	2.32%	109,759	0
HAI Prevention (Infec. Prev. Conf)	838	234	0	0.00%	234	0
Marshall Univ. Diabetes Grant	839	626	0	0.00%	626	0
Breastfeeding Peer Counselor	840	55,468	0	0.00%	55,468	0
Federal Diabetes Today	841	15,340	0	0.00%	15,340	0
HIV Counseling & Testing	842	1,937	0	0.00%	1,937	0
Ryan White	844	265,845	0	0.00%	265,845	0
Ryan White	845	3,005	0	0.00%	3,005	0
Healthy Start Project	848	50,457	0	0.00%	50,457	0
HANDS Project	853	2,156,442	2,156,442	100.0%	0	2,156,442
Arthritis	856	9,675	0	0.00%	9,675	0

Allowable Unrestricted Reserve Calculation (cont.)

Cost Center	CC#	Expense	Service Fees	Service Fee % of Total Expense	Non-Fee Program Expense	Fee for Service Program Expense
Supplemental School Health	858	1,106,505	1,607,589	145.29%	0	1,106,505
HPP Coordinators	875	22,944	0	0.00%	22,944	0
EPSDT Verbal Notification	883	12,249	11,374	92.85%	0	12,249
Core Assessment & Policy Dev.	890	9,365	3,942	42.10%	9,365	0
Medicaid Match	891	685,999	314,261	45.81%	685,999	0
Minor Receipts	892	63,750	0	0.00%	63,750	0
Capital	894	25,993	0	0.00%	25,993	0
Allocable Direct	895	927,118	2,026	0.22%	927,118	0
Total		14,123,495	7,200,188	14%	8,689,235	5,434,259

Multiplier for Allowed Unrestricted Reserve	30%	40%
Allowed Non-Fee for Service Unrestricted Reserve & Fee for Service Unrestricted Reserve	2,606,771	2,173,704
Allowed Non-Service Fee Restricted Reserves (30% of Total Non-Service Fee Expenses)		2,606,771
Allowed Service Fee Restricted Reserves (40% of Total Service Fee Expenses)		2,173,704
Total Allowed Unrestricted Reserve		4,780,474
Fiscal Year End Actual Unrestricted Reserve		4,944,516
Remaining Allowable Unrestricted Reserve		-164,042 <i>(Revised Excess)</i>

Description	FY2015		FY2016	
Current Unrestricted Reserve	\$5,570,958	100%	\$4,780,474	100%
Fiscal Year End Actual Unrestricted Reserve	\$5,202,260	93%	\$4,944,516	103%
Remaining Allowable Unrestricted Reserve	\$367,697	7%	\$-164,042	-3%
Total Program Restricted Reserves	\$703,377		\$1,047,386	
Total Reserves	\$5,905,637		\$5,991,902	



Lake Cumberland District Health Department

Statement of Revenues, Expenditures & Change in Fund Balance

As of Period Ending June 30, 2016

(Published in accordance with KRS 424.220 and 65.070. The following information may be inspected by the general public at 500 Bourne Ave., Somerset, KY from September 1, 2016 between the hours of 8:00 am to 4:30 pm.)

Fund Balance as of July 1, 2015

\$5,905,637

Revenues:	
State	2,802,625
Federal	3,228,027
Local	2,951,148
Service Fees	5,178,942
Interest	49,017
State Restricted Previous Years' Carryover/ Reserve Funds Used	170,639
Federal Restricted Previous Years' Carryover/ Reserve Funds Used	4,327
Fee Restricted Income Previous Years' Carryover Funds	210,835
Unrestricted Previous Years' Carryover/ Reserve Funds Used	604,494
Total Revenues:	\$15,200,055

Expenditures:	
Salary & Leave	6,242,964
Fringe Benefits	4,231,247
Independent Contractors	1,032,659
Travel	354,089
Space Occupancy	405,115
Office Administration	373,940
Medical Supplies	298,134
Automotive	11,906
Other	1,147,448
Capital Expenditures	25,993

Total Expenditures: **\$14,123,496**

Excess Revenue over Expenditures (including Carryover/Reserve Funds)	1,076,560
Less State Restricted Previous Years' Carryover Funds Used	-170,639
Less Federal Restricted Previous Years' Carryover Funds Used	-4,327
Less Fee Restricted Income Previous Years' Carryover Funds	-210,835
Less Unrestricted Previous Years' Carryover Funds Used	-604,494
Total Previous Year Carryover Funds Used	-990,296

Total Excess Revenue Over Expenditures (Less Carryover Funds)

\$86,265

Fund Balance as of June 30, 2016

\$5,991,902

Lake Cumberland District Health Department Revenue and Expense Summary Comparison to Prior Year

As of Period Ending June 30, 2016

	Current YTD Actual	Prior YTD Actual	Change	% Change
Revenue				
State	2,802,625	2,405,704	396,921	16%
Federal	3,228,027	3,902,977	-674,950	-17%
Local	2,951,148	2,931,831	19,317	1%
Service Fees	5,227,959	7,566,689	-2,338,729	-31%
Restricted Reserves	604,494	65,292	539,202	826%
Unrestricted Reserves	385,800	162,905	222,895	137%
Total Revenue	15,200,055	17,035,398	-1,835,343	-11%
Expense				
Salary & Leave	6,242,964	7,635,571	-1,392,606	-18%
Fringe Benefits	4,231,247	5,180,866	-949,619	-18%
Independent Contractors	1,032,659	757,901	274,758	36%
Travel	354,089	428,069	-73,980	-17%
Space Occupancy	405,115	401,380	3,736	1%
Office Administration	373,940	387,561	-13,621	-4%
Medical Supplies	298,134	264,723	33,411	13%
Automotive	11,906	5,079	6,827	134%
Other	1,147,448	1,234,527	-87,080	-7%
Capital Expenditures	25,993		25,993	
Total Expense	14,123,495	16,295,676	-2,172,181	-13%
Excess/(Deficit) of Revenue over Expense	1,076,560	739,722	336,838	46%
Less Restricted and Unrestricted Reserves Utilized	-990,295	-228,197	-762,098	334%
Actual Cash Surplus/(Deficit)	86,265	511,524	-425,260	-83%



Jamie Lee, RN, CDE
*Diabetes/Worksite
Wellness Programs*

Wellness Outreach & Education

The Wellness Outreach and Education Program has had a hectic, but productive year. The Diabetes Educators continued working in our communities to educate individuals and groups about preventing and managing diabetes. Diabetes education was provided throughout the district with our AADE accredited self-management classes, plus supplemental classes, health fairs, newspaper articles, radio spots, etc. We were excited to receive grants from Marshall University to fund a new diabetes coalition in Cumberland County as well as a strengthening grant for the diabetes coalition in McCreary County this year. Diabetes Educators continued to actively participate in local health coalitions throughout the district and the Kentucky Diabetes Network on the state level. The LIFE CHANGE Diabetes Prevention Program was extended into Pulaski, Russell, Taylor, and Wayne Counties this year. We hope to receive full CDC Recognition for this program in the spring of 2017.

Providing the Humana Vitality Screenings for Kentucky Employees Health Plan (KEHP) members was advantageous for us again this past year. We completed over 4,100 screenings in our district. We also expanded the program in Jefferson County utilizing contract staff, completing 3,125 screenings. I am very proud of our team – despite being extremely challenging at times, they once again have embraced the challenge and made this very successful for our program.

We started a pilot for our Worksite Wellness program at a bank in Campbellsville, but were unable to complete this as the bank chose to withdraw from the project. We began another pilot in May 2016 at Wholesale Hardware Interiors in Campbellsville. We hope to gain valuable insight and outcomes for our Worksite Wellness endeavors.

The Wellness Outreach and Education Program remains committed to continually finding new and innovative ways to make our communities healthier.





**Laura Woodrum,
RN, BSN**
Clinic Director

Clinical Services

The Lake Cumberland District Health Department clinic nursing division continues to provide quality health services to citizens in the Lake Cumberland area. This year has presented with exciting opportunities and staff have continued to excel in their evolving duties.

The last few years we have been challenged working with fewer staff therefore, we adopted a different system of scheduling. We are in the third year of a scheduling process called Same Day scheduling (SDS). SDS allows patients to be seen without an advance appointment. Patients are asked to come in to the clinic or call for an appointment on the day they are seeking health department services. The patient is seen on that day rather than scheduling the appointment in advance. As a result of this process we are seeing a huge reduction in our “no show” rate which allows clinic staff to maintain productivity.

Our WIC program services approximately 8,000 participants in the Lake Cumberland area. Each participant receives vouchers for healthy foods, nutritional education, and referrals to other programs. The LCDHD coordinator works with 50 different vendors who participate in the WIC program. The WIC program makes up over 70% of the clinic

services which the health department provides. The breastfeeding and peer counselor program provides breastfeeding support throughout the district by support groups, phone calls, home visits, health fairs, and onsite visits.

This year the LCDHD began offering Ryan White part B HIV / AIDS services to those living with HIV in the Lake Cumberland area as well as 21 additional counties to our east. This program was designed to address the health care needs of HIV persons; the program helps them find and utilize resources which improve their overall health and quality of life. As well as helps to control the spread of HIV infection.

We continue to provide family planning and cancer screening services. Women receive a full physical exam, education, counseling, and referral as needed. Women who meet income guidelines also receive assistance with additional testing and procedures such as mammogram, biopsy, follow up, etc.

The clinic staff provides immunizations for both children and adults. We offer STD/HIV testing, TB screening and treatment, well child exams, lead screening, and medical nutritional therapy.

The LCDHD clinic nursing staff continue to strive to provide the best possible care to those in our communities.





Sylvia Ferrell, RN
H.A.N.D.S. Director

HANDS Program

Fiscal year 2016 has been a very good year for Lake Cumberland District Health Department HANDS program. As Director, I am extremely proud of the accomplishments of our team.

LCDHD HANDS remains the largest provider of HANDS services in the state of Kentucky; for both "First Time" families and "Multigravida" families, and we currently have near 700 families enrolled across our beautiful District. We begin a new fiscal year with enrollment in both programs remaining consistent. We have had very little staff turnover and all positions within the HANDS program are filled. As both our Primigravida and Multigravida programs have grown, our staff now consists of 47 full time employees.

The LCDHD HANDS and U.K. project to evaluate school readiness remains in the analysis stage. All information from Wayne County and McCreary County elementary schools has been submitted and the University of Kentucky Department of Research continues to evaluate the statistics. This project will provide important information related to the benefit of HANDS in preparing young children

for school. We are very excited to be a part of this project.

As HANDS begins a new year, we are very pleased to embark upon a new challenge; as we are converting our documentation and billing to an electronic medical records (EMR) system. As of October 15, 2016; we have converted caseloads for 7 staff to the EMR system and will continue until the entire HANDS program – billing and data – are completely electronic. This is truly an exciting and challenging project for us.

As we begin FY 2017, the entire HANDS staff and I look forward to this year with much anticipation of new challenges and changes within our program. The staff and I are truly blessed to work in a program where we strive to make a difference in the lives of our HANDS families and our communities as we provide encouragement, education and support for new parents. Good things are happening in the HANDS program and as we move towards a new calendar year; LCDHD HANDS remains focused on our primarily goal, which is, to help ALL new parents become the BEST parents they can be!





Melinda Copenhaver, CCS-P
Administrative Services Manager

Support Services

The Clinic Support Staff continue to be busy providing support to the Clinic Providers through their daily routine of patient intake, check out, WIC issuance, medical record maintenance and many other duties. As with most departments in the agency, the Clinic Support Staff continue to do more with less. The past few years have been challenging to say the least.

Clinic Support Staff play a vital role in the day to day operations of the local health departments. Providing support to the Clinic Providers to enable them to provide effective and efficient patient care as well as supporting all other departments within the agency in various ways.

We continue the process of preparation for conversion to an electronic medical record. Hopefully the electronic medical record will roll out in the New Year. We are also beginning the process of storing other types of records in an electronic format which saves paper as well as space.

The Clinic Support Staff scores on Patient and Employee satisfaction surveys continue to remain high. We will continue to do our best to maintain our level of customer service.

Our Clinic Support Staff are a dedicated group of individuals and will continue to give their best efforts in carrying out the mission of the Lake Cumberland District Health Department.



Becky Baker, RN
School Nurse Program Manager

School Health Program

The LCDHD School Health Program provides essential public health prevention and promotion services to the students, parents and school staff throughout our communities. Our public health school nurses are committed to providing the most comprehensive and efficient nursing care as possible to help decrease barriers to learning while improving community health. Our program, for the 2015-2016 school year, consisted of thirty satellite health department clinics which are located within seven of our service area's school districts. LCDHD provided these clinics at a contractual amount to the school board. The satellites were staffed with registered nurses employed through the school districts.

The LCDHD School Health Program offers a vast array of services, which include but are not limited to; assessment and treatment of illnesses, monitoring children with special health care needs/ chronic disease, emergent problem identification and treatment and asthma education. Referrals are given to primary care providers as indicated.





Amy Tomlinson, MPH
Public Health
Preparedness Program
Manager

Preparedness

The Preparedness Program of Lake Cumberland District Health Department has worked very hard this year to plan, train and exercise for several emerging public health threats, including Zika Virus. The health department’s Zika response plan includes the environmental department as well, since one of the most important factors in preventing Zika transmission is to control the environment and prevent mosquito breeding grounds.

The Preparedness Program continues to work very hard to build and strengthen relationships within the local communities, including those with emergency management, first responders, hospitals, long term care agencies, community

organizations and other partners. In the face of decreased funding for many programs and agencies, these partnerships are becoming even more valuable. They provide an opportunity to share knowledge, training and exercise opportunities and resources and assets.

Public health accreditation is a goal for the Lake Cumberland District Health Department and the Preparedness Program is actively involved in these efforts. The Preparedness Program consists of 2 full-time staff - the preparedness manager and the regional epidemiologist.

For more information on Disaster Preparedness and Epidemiology, visit our website at www.lcdhd.org.



**EMERGENCY
PREPAREDNESS**



**Christine Weyman,
MD, PhD, FAAP**
Medical Director

Medical Director

2015-2016 year brought us new problems - the epidemic of heroin use, overdose deaths and skyrocketing incidence of Hepatitis C. We have been presenting harm reduction information to board members, wellness coalitions and ASAP meetings in many of our counties, as well as to several fiscal courts. The Kentucky legislature has passed a law to allow health departments to establish Syringe Exchange Programs (SEP) in the counties as long as local governments are supportive. According to this law an ordinance is not necessary to proceed.

Drug addiction is a disease, users will get their fix no matter the situation because if they don't they are physically sick and cannot function. Many hold down jobs and do not look like what we imagine a drug addict should look like. They will reuse and share syringes as needed. A SEP protects the whole community, not just the intravenous substance user from blood borne infections such as Hepatitis C (Hep C) and B, and HIV. Furthermore this outreach program provides a healthcare link to users who are ready to go to drug treatment, provides free HIV and Hep C testing and referral to treatment, a distribution point for naloxone, an antidote to heroin respiratory suppression which can prevent death from overdose.

Kentucky has the unfortunate distinction of having the highest rate of Hepatitis C in the nation. It is caused by a virus which is transmitted principally by sharing contaminated needles and syringes and results in chronic liver disease in 80% of those infected. Half of those infected are unaware that they are positive for the virus but none-the-less can continue to spread it via blood contaminated needles, razors, toothbrushes and possibly sex. There is no vaccine to prevent it and although treatment exists it is very expensive (around \$85,000). HIV can also be spread through this route and similarly there is no vaccine and the lifelong treatment is even more expensive.

The best strategy is prevention through the use of sterile needles and syringes every time and disposal in appropriate containers so no one gets accidentally stuck and infected.

More than 15 Syringe Exchange Programs are now operating in various Kentucky counties. These programs have been in existence for more than 30 years in many US states and have been studied extensively and found to be:

1. Effective in preventing Hepatitis C and HIV among IV drug users.
2. Cost effective.
3. Effective at reducing contaminated syringes in public places.
4. Effective in reducing accidental needle sticks by first responders and law enforcement.
5. Effective at increasing HIV and Hep C testing and referral for treatment.
6. Effective at increasing the number of individuals entering and completing drug treatment.
7. Effective resource for distribution of naloxone which prevents overdose deaths.
8. SEPs were not found to increase drug use or crime in areas where they operate.

SEP is a cost effective strategy, not only to reduce the risk of infection but also to connect IV drug users to the health care system and addiction treatment.

For a list of counties with SEP go to:
kyhrc.org/needle-exchange-program



Stuart Spillman, RS, REHS
Environmental Health Director

Environmental

This has been quite an exciting year to be an environmentalist in the Lake Cumberland District. We have been short staffed two environmentalists in the district due to resignations, but have been able to fill those slots with some very capable people. The training and learning curve for a new environmentalist is a lengthy process, but we were able to navigate the training requirements within 6 months of their arrival and both are now Registered Sanitarians and are placed in their county work stations.

This year we were able to send 6 environmentalists to test for and receive their pesticide applicator license. In addition, 3 environmentalists went to the University of Kentucky's mosquito identification class so that we would be better able to understand and respond to mosquito borne viruses. Zika virus has made news this year as the predominate mosquito disease in the US and our district had 7 cases of travel acquired illness. The environmentalists were able to visit all of the homes of the affected people and recommend ways to limit mosquito harborage on their property and treat the property with larvacide. The environmentalists also were able to

coordinate mosquito fogging of the areas with the Department of Agriculture.

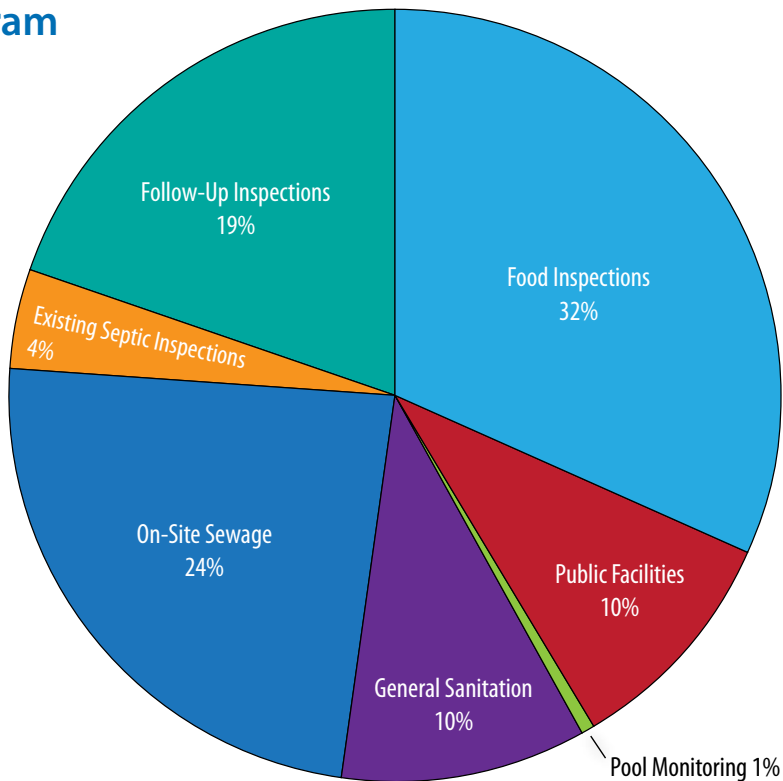
A significant foodborne illness occurred in our district this year and we were able to investigate, along with the help of the Department for Public Health and our own epidemiologist, to determine the source and likely cause of the outbreak. We had 2 food truck wrecks in the district this year and were able to ensure the food being transported was properly destroyed. We also conducted 2,439 inspections in foodservice facilities, schools, mobile home parks, public swimming pools, groceries, tattoo and body piercing studios, youth camps, and land sewage disposal sites. We inspected 1,631 septic systems and also worked 581 complaints including animal bites and we conducted 1,151 follow-up inspections to ensure compliance was met.

The work that environmentalists do in the Lake Cumberland District touches every person that lives in or visits our communities, from eating at a restaurant or sending your child or grandchild to school. We remain proud to serve our communities and represent the Lake Cumberland District Board of Health.

Environmental Inspections by Program 2015 - 2016

- Food Inspections: **1,844**
- Public Facilities: **555**
- Pool Monitoring: **40**
- General Sanitation*: **581**
- On-Site Sewage: **1,380**
- Existing Septic Inspections: **251**
- Follow-up Inspections of all types: **1,130**

**including rabies and sewage complaints*



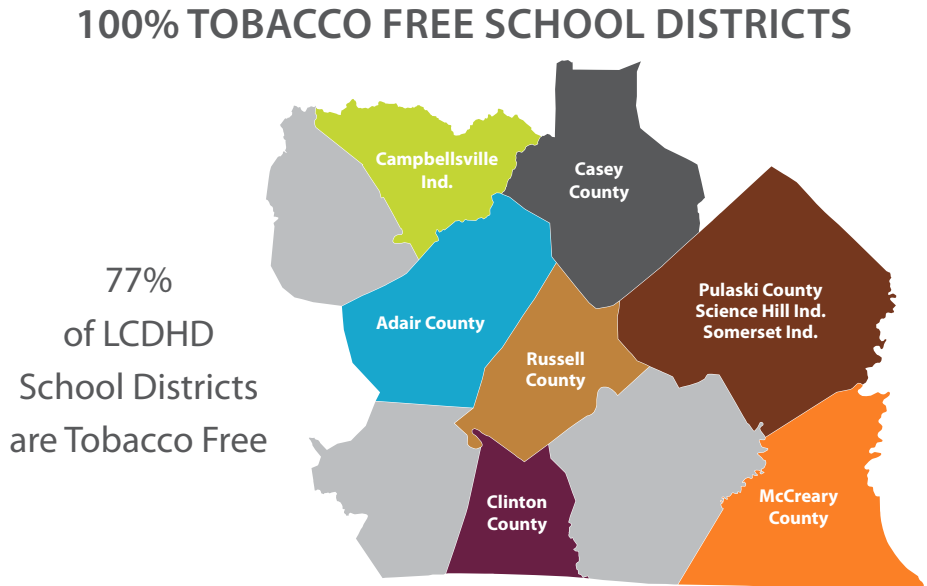


Tracy Aaron, CHES
 Health Policy and
 Promotion Director

Health Promotion and Policy

The Health Promotion and Policy (HPP) Branch has had many opportunities and challenges over the past year. I am fortunate to have such a wonderful HPP Team that always goes that extra mile. The HPP staff serves as the catalyst to creating healthier communities through advocacy, education and action engaging people of all ages to adopt behaviors that leads to healthier lifestyles.

Data shows that chronic diseases are at epidemic proportion for our ten counties. Through the implementation of our community health improvement plans, community coalitions are working hard and changes are happening.

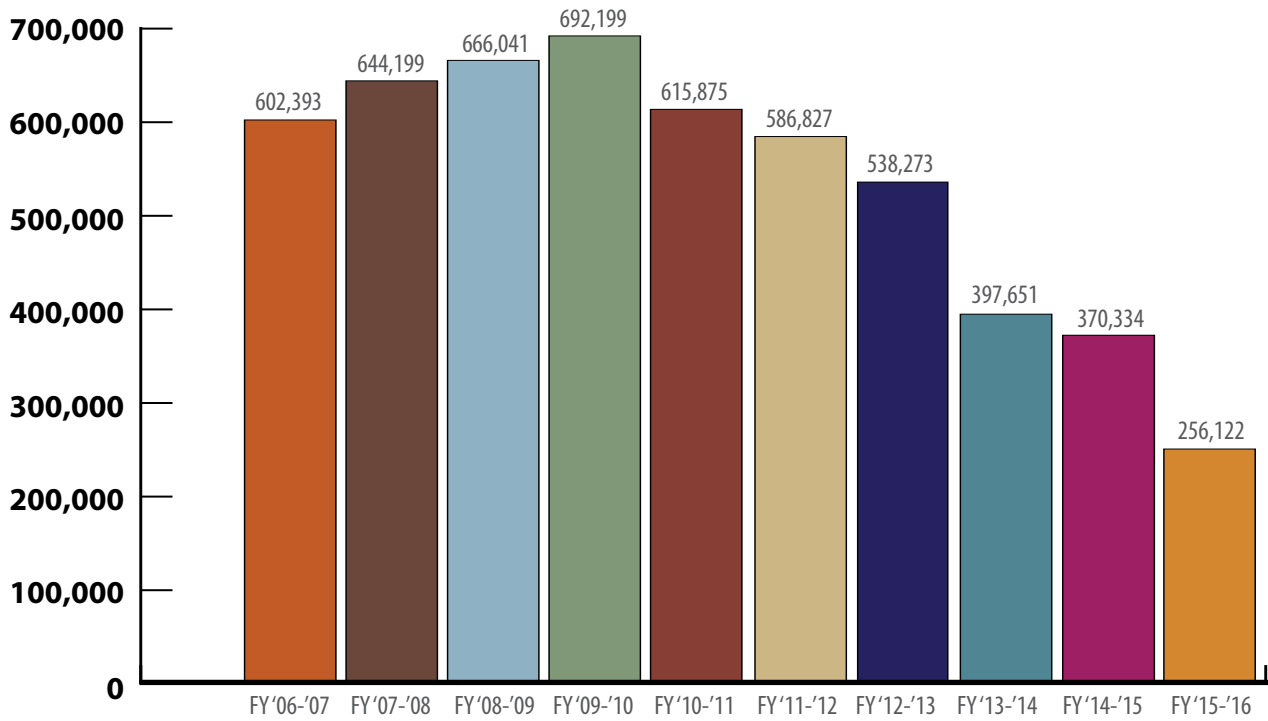


Health Promotion and Policy accomplishments in 2016:

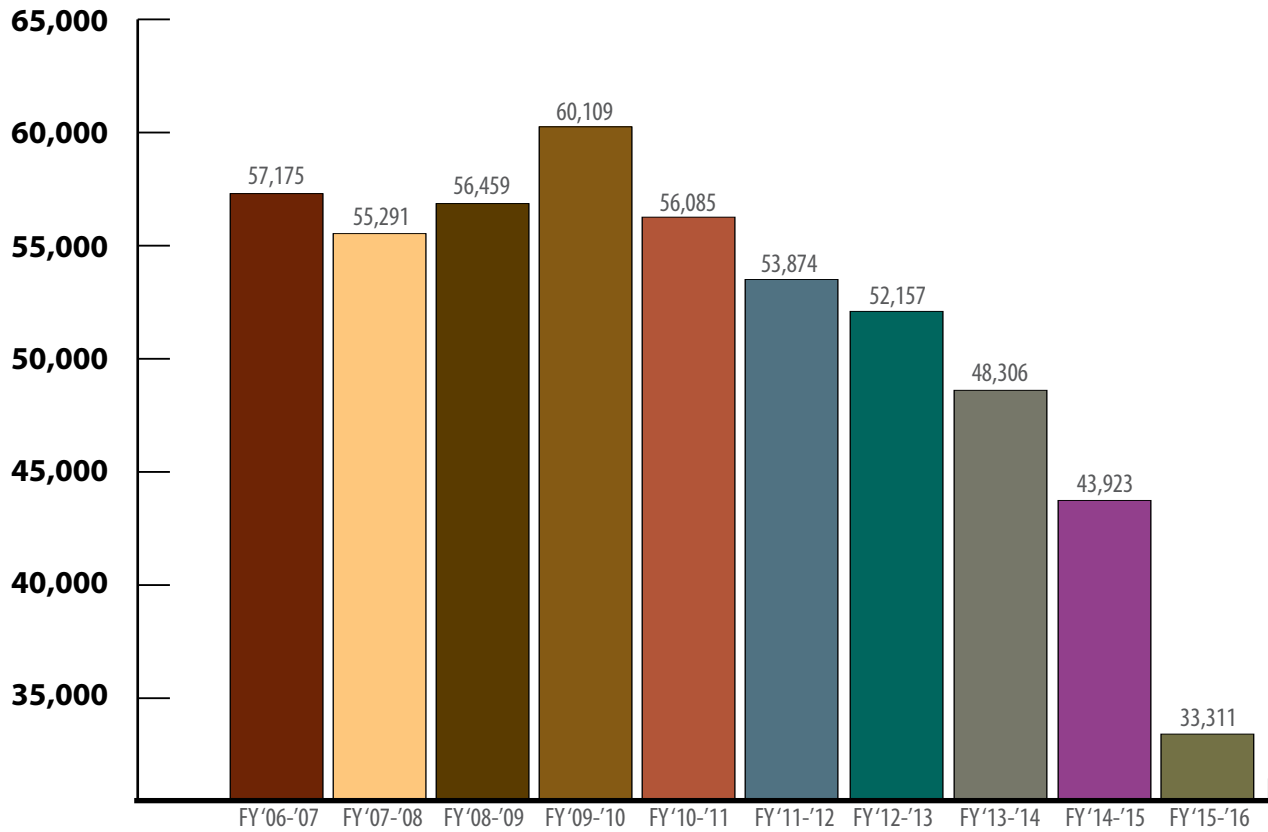
- ✓ Bicycle and Pedestrian Plans
- ✓ Certified Trail Towns
- ✓ Farmer's Market
- ✓ Smoke Free Worksites
- ✓ Tobacco Free Schools
- ✓ Nutrition Education
- ✓ Physical Activity Education
- ✓ Teen Pregnancy Prevention
- ✓ Heart Healthy Education

We look forward to the opportunities of the upcoming year. Our persistence and dedication are immense as we are committed to "Promoting Excellent Health That Lasts A Lifetime."

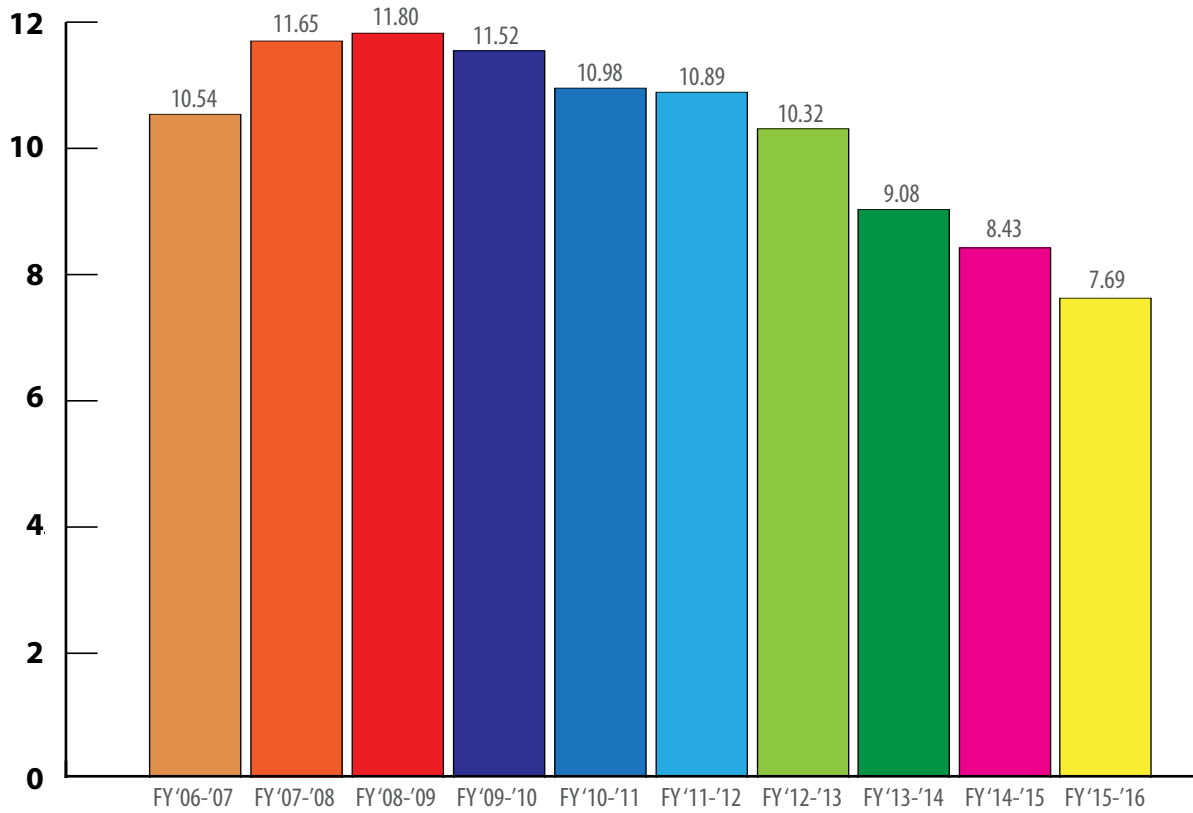
District Total Services by Fiscal Year



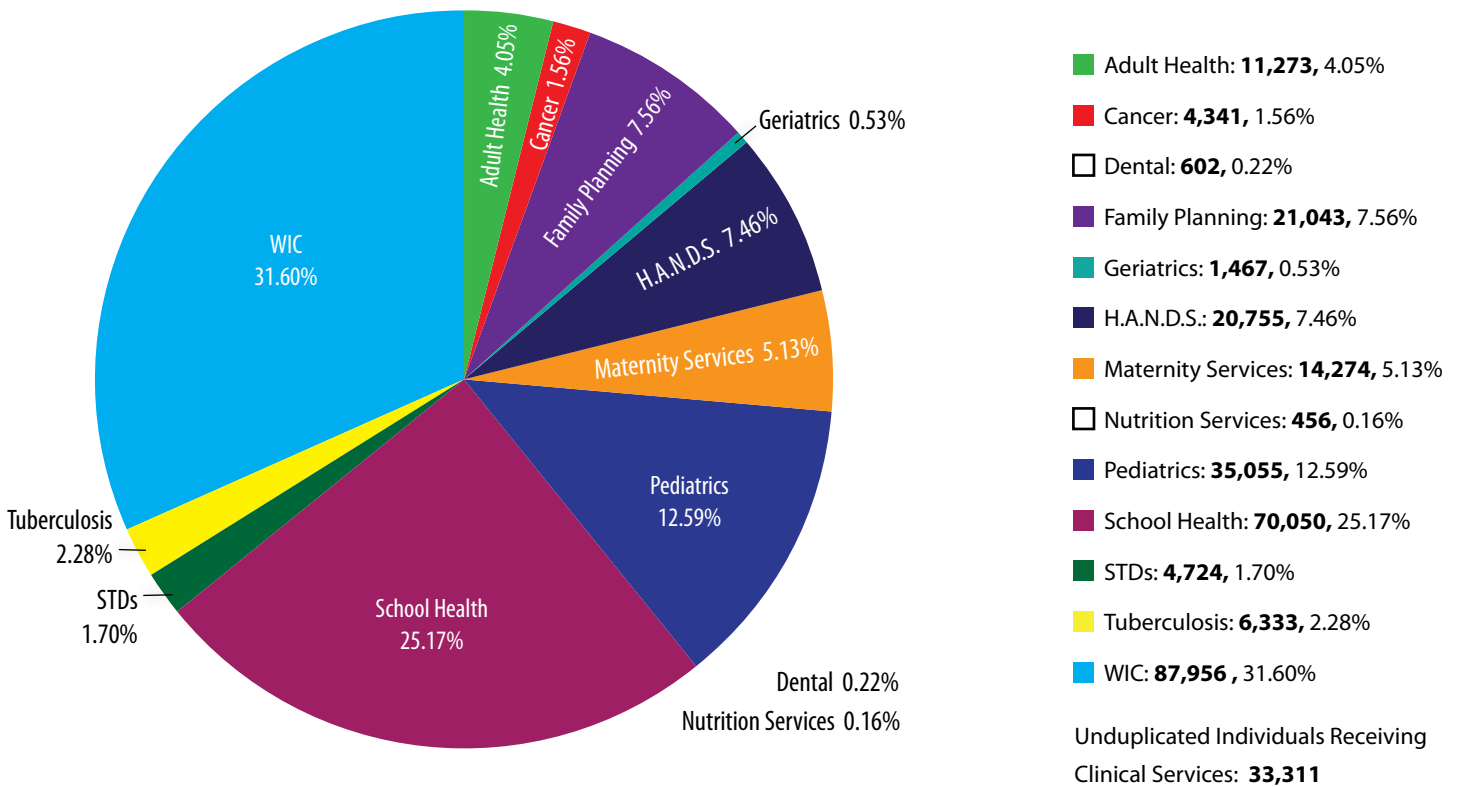
District Total Unduplicated Patients by Fiscal Year



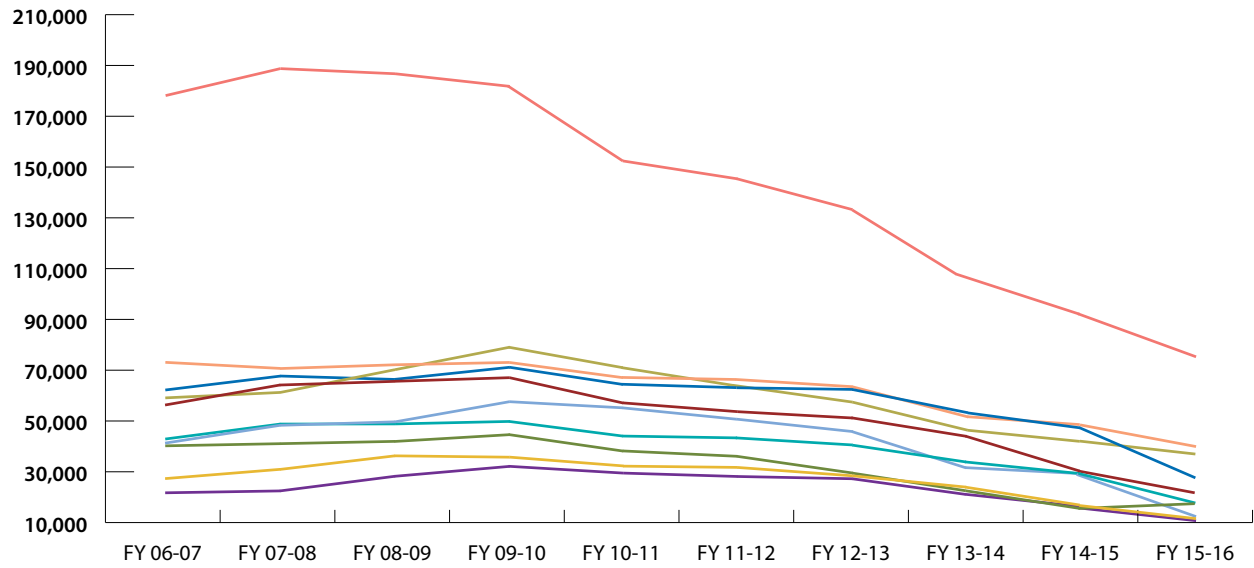
District Services per Patient by Fiscal Year



Total Clinical Services by Program

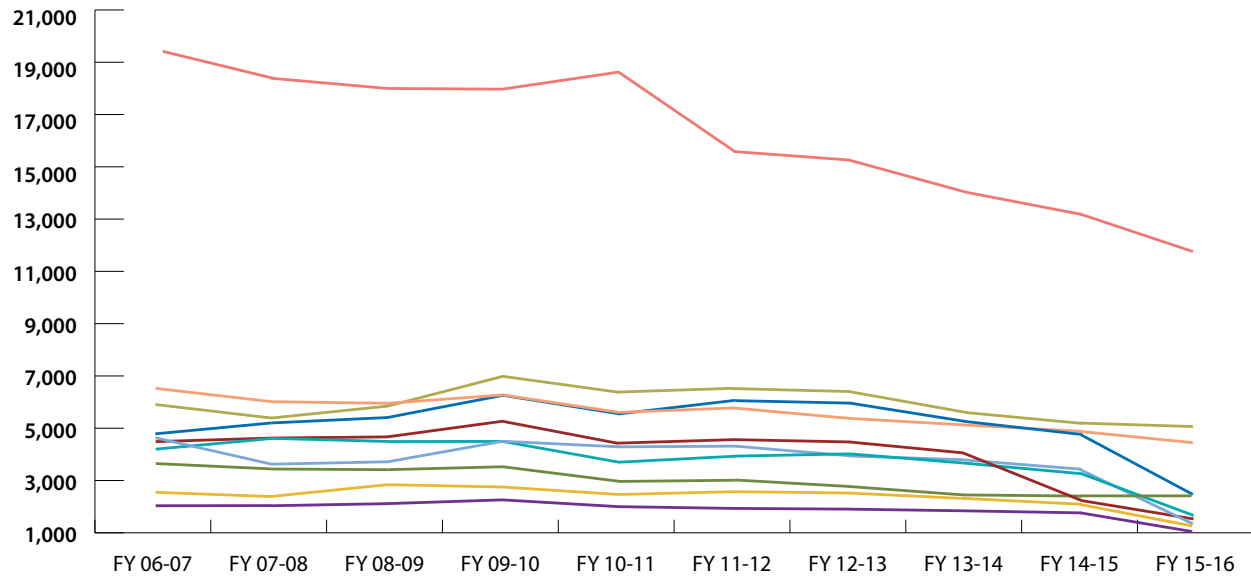


Total Services per County by Fiscal Year



Adair		41,280	48,316	49,673	57,616	53,870	49,388	45,204	31,300	26,913	12,055
Casey		42,950	48,797	48,841	49,826	43,747	43,002	39,475	32,252	26,763	15,526
Clinton		27,313	30,968	36,286	35,785	31,443	31,092	27,555	23,879	19,764	10,748
Cumberland		21,713	22,468	28,235	32,258	29,815	27,915	27,298	21,556	19,144	8,210
Green		40,245	41,069	41,974	44,621	38,900	35,938	29,909	22,788	18,920	15,201
McCreary		73,128	70,701	72,133	73,060	67,766	67,273	63,474	51,734	48,021	37,321
Pulaski		178,137	188,757	186,738	181,768	156,144	145,035	132,943	109,721	94,916	78,745
Russell		56,282	64,194	65,611	67,057	57,378	54,584	51,086	44,718	27,406	19,649
Taylor		59,109	61,247	70,207	79,060	70,805	66,921	58,294	47,248	41,156	33,713
Wayne		62,236	67,682	66,343	71,148	66,007	65,679	63,035	53,193	47,331	24,954

Unduplicated Patients per County by Fiscal Year



County	FY 06-07	FY 07-08	FY 08-09	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14	FY 14-15	FY 15-16
Adair	4,640	3,625	3,717	4,504	4,214	4,256	3,961	3,807	3,531	1,409
Casey	4,199	4,613	4,495	4,502	3,780	3,904	4,009	3,650	3,326	1,664
Clinton	2,549	2,386	2,841	2,751	2,508	2,600	2,552	2,307	2,106	1,238
Cumberland	2,035	2,041	2,115	2,261	1,999	1,980	1,905	1,852	1,781	813
Green	3,649	3,443	3,414	3,527	2,966	3,064	2,751	2,475	2,436	2,222
McCreary	6,525	6,016	5,955	6,274	5,613	5,780	5,387	5,131	4,892	4,460
Pulaski	18,391	17,950	17,998	17,771	18,658	15,534	15,230	14,070	13,389	12,290
Russell	4,488	4,625	4,669	5,270	4,465	4,590	4,466	4,146	2,243	1,719
Taylor	5,908	5,390	5,846	6,988	6,387	6,528	6,387	5,647	5,364	5,253
Wayne	4,791	5,202	5,409	6,261	5,495	5,638	5,509	5,221	4,855	2,243



**Janae Tucker,
RN, CCS-P**
*Local Health Nurse
Specialist*

Quality Improvement

The Lake Cumberland District Health Department submitted an application for voluntary national accreditation to the Public Health Accreditation Board (PHAB) in December 2014. The Accreditation Coordinator and Health Education Director attended the required training in February 2015 and all of the required documentation was submitted by July of that year. A PHAB site visit took place in January 2016. There were a few areas that needed some improvement so an Action Plan was developed and submitted to PHAB. The Action Plan was accepted and once the additional documentation is submitted and approved by the accreditation board, LCDHD should become accredited.

Revisions to the clinic and school utilization review tools continue to be made as needed to reflect the annual state updates to the Core Clinical Service Guide and Administrative Reference, these tools help assure that we remain in compliance with all the district and state requirements, as well as all federal guidelines. Peer reviews continue to be

conducted quarterly in each county and district staff continue to complete an annual audit in each county using these tools. All ten counties were audited by the Division of Women’s Health from the Department of Public Health this year with excellent results.

The Safety Committee continues to promote health and safety in the workplace. Safety inspections are done annually and safety drills continue to be performed quarterly. The safety committee also developed several new policies that were approved by the District Board of Health last year.

Our patient satisfaction and employee satisfaction results remain very high. This is an indication that both our patients and our staff are pleased with the services we provide and the environment in which they work and receive care in spite of the financial struggles we have dealt with throughout the last several years.

Overall, the internal and external audit scores continue to be very good for all of our programs. We are very proud of these scores but still continue to strive for excellence in all areas.

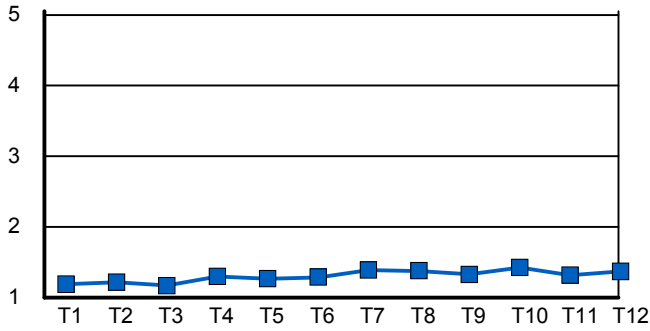
PATIENT SATISFACTION SURVEY 2016



District Trend Report

Interval	Start Date	End Date	Respondents
T1	1/1/2004	12/31/2004	425
T2	1/1/2006	12/31/2006	750
T3	1/1/2007	12/31/2007	559
T4	1/1/2008	12/31/2008	796
T5	1/1/2009	12/31/2009	811
T6	1/1/2010	12/31/2010	836
T7	1/1/2011	12/31/2011	867
T8	1/1/2012	12/31/2012	869
T9	1/1/2013	12/31/2013	826
T10	1/1/2014	12/31/2014	808
T11	1/1/2015	12/31/2015	603
T12	1/1/2016	12/31/2016	670

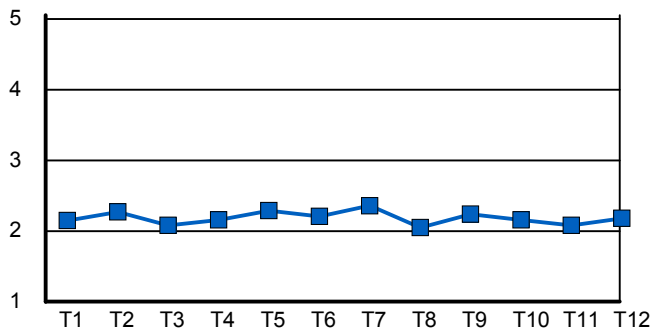
1. How long did you wait until you were registered by the front desk/registration staff?



- 1. 0 - 5 mins.
- 2. 6 - 10 mins.
- 3. 11 - 15 mins.
- 4. 16 - 20 mins.
- 5. 20 mins. +

Int.	Resp.	Avg.
T1	423	1.19
T2	746	1.22
T3	557	1.17
T4	792	1.30
T5	808	1.27
T6	835	1.29
T7	863	1.39
T8	867	1.38
T9	824	1.33
T10	804	1.43
T11	599	1.32
T12	668	1.37

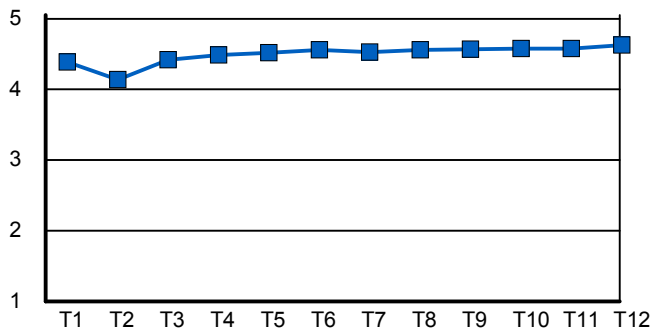
2. How long did you wait until you were called back?



- 1. 0 - 5 mins.
- 2. 6 - 10 mins.
- 3. 11 - 15 mins.
- 4. 16 - 20 mins.
- 5. 20 mins. +

Int.	Resp.	Avg.
T1	381	2.15
T2	673	2.27
T3	513	2.08
T4	727	2.16
T5	729	2.29
T6	763	2.21
T7	781	2.36
T8	815	2.05
T9	774	2.24
T10	716	2.16
T11	549	2.08
T12	619	2.18

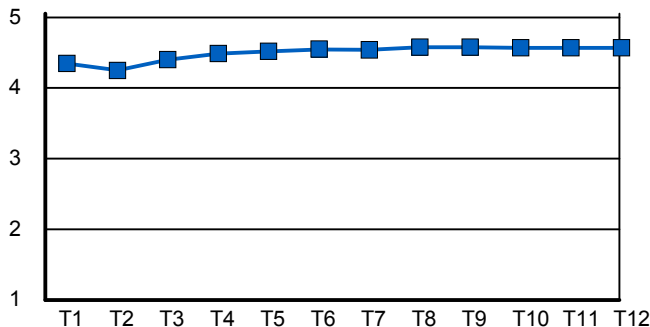
3. How happy were you with how you were treated by the front desk/registration staff?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	420	4.39
T2	741	4.14
T3	557	4.42
T4	790	4.49
T5	805	4.52
T6	833	4.56
T7	854	4.53
T8	859	4.56
T9	815	4.57
T10	802	4.58
T11	595	4.58
T12	666	4.63

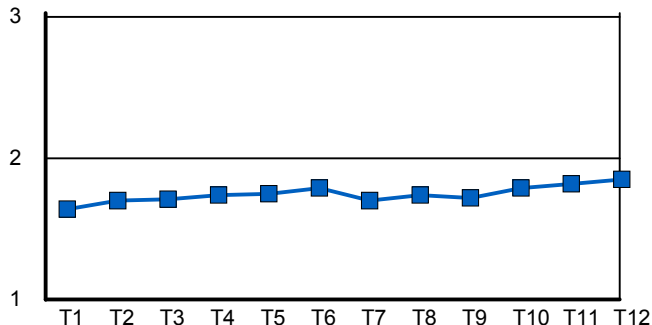
4. How happy were you with how you were treated by the clinic staff?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	408	4.35
T2	715	4.25
T3	539	4.40
T4	758	4.49
T5	781	4.52
T6	810	4.55
T7	821	4.54
T8	832	4.58
T9	792	4.58
T10	775	4.57
T11	576	4.57
T12	651	4.57

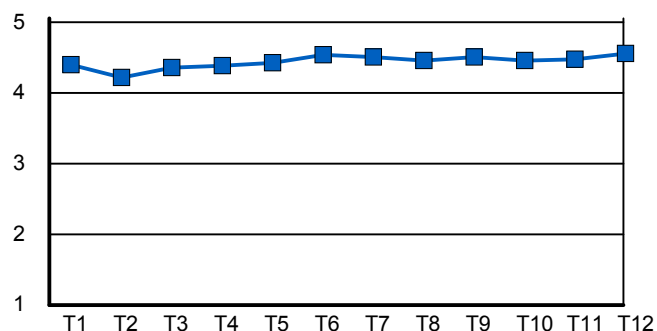
5. Did you have a physical exam today?



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	390	1.64
T2	709	1.70
T3	528	1.71
T4	757	1.74
T5	751	1.75
T6	767	1.79
T7	827	1.70
T8	838	1.74
T9	783	1.72
T10	725	1.79
T11	545	1.82
T12	594	1.85

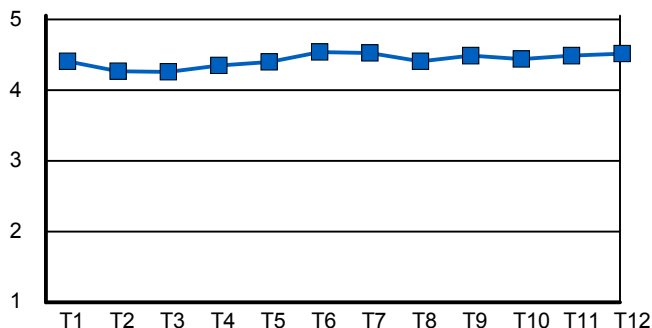
6. If you answered yes to question No. 5, how happy are you with the way the person who examined you today listened to you?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	168	4.40
T2	241	4.22
T3	195	4.36
T4	270	4.39
T5	275	4.43
T6	265	4.54
T7	319	4.51
T8	283	4.46
T9	309	4.51
T10	222	4.46
T11	159	4.48
T12	162	4.56

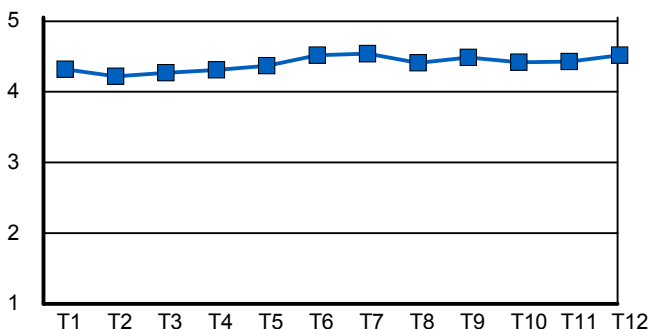
7. If you answered yes to question No. 5, how happy are you with the health care that the person who examined you today provided?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	164	4.41
T2	236	4.27
T3	175	4.26
T4	265	4.35
T5	265	4.40
T6	252	4.54
T7	307	4.53
T8	271	4.41
T9	299	4.49
T10	217	4.44
T11	150	4.49
T12	148	4.52

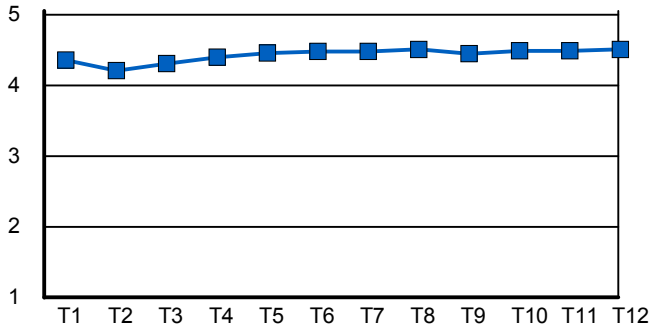
8. If you answered yes to question #5, how happy are you with the time the person who examined you today took to explain conditions and treatments?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	164	4.32
T2	238	4.22
T3	176	4.27
T4	265	4.31
T5	261	4.37
T6	256	4.52
T7	312	4.54
T8	271	4.41
T9	306	4.49
T10	212	4.42
T11	154	4.43
T12	154	4.52

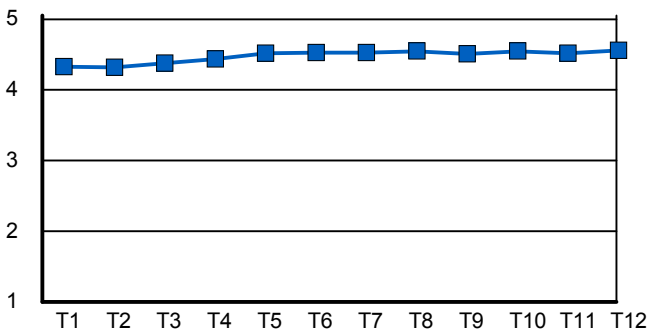
9. How happy were you with the counseling and information you received?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	386	4.36
T2	655	4.21
T3	496	4.31
T4	743	4.40
T5	764	4.46
T6	778	4.48
T7	795	4.48
T8	829	4.51
T9	785	4.45
T10	735	4.49
T11	560	4.49
T12	637	4.51

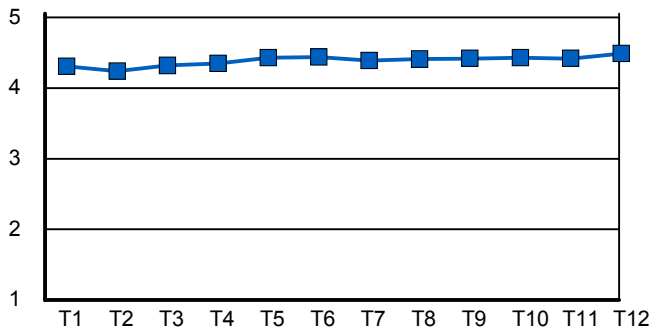
10. How happy were you with the privacy provided to you during your visit?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	409	4.33
T2	720	4.32
T3	528	4.38
T4	757	4.44
T5	782	4.52
T6	804	4.53
T7	826	4.53
T8	851	4.55
T9	802	4.51
T10	749	4.55
T11	575	4.52
T12	651	4.56

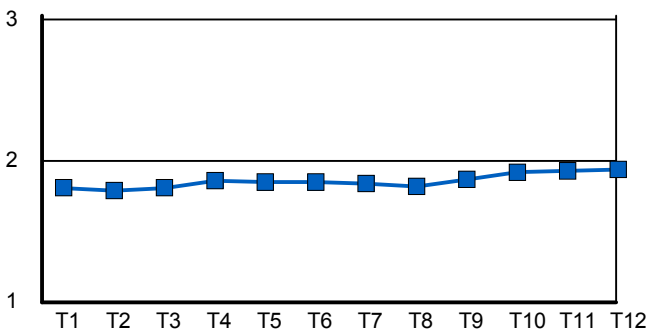
11. Our hours are Monday - Friday 8 a.m. to 4:30 p.m. plus extended hours twice a month. Are you happy with these hours?



- 1. Very Unhappy
- 2. Unhappy
- 3. Neutral
- 4. Happy
- 5. Very Happy

Int.	Resp.	Avg.
T1	413	4.31
T2	727	4.24
T3	535	4.32
T4	764	4.35
T5	793	4.43
T6	806	4.44
T7	836	4.39
T8	859	4.41
T9	805	4.42
T10	762	4.43
T11	579	4.42
T12	655	4.49

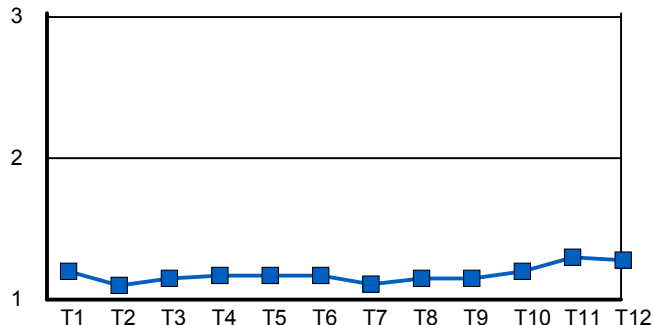
12. Are you charged for your services?



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	378	1.81
T2	664	1.79
T3	494	1.81
T4	686	1.86
T5	701	1.85
T6	700	1.85
T7	737	1.84
T8	778	1.82
T9	722	1.87
T10	698	1.92
T11	537	1.93
T12	586	1.94

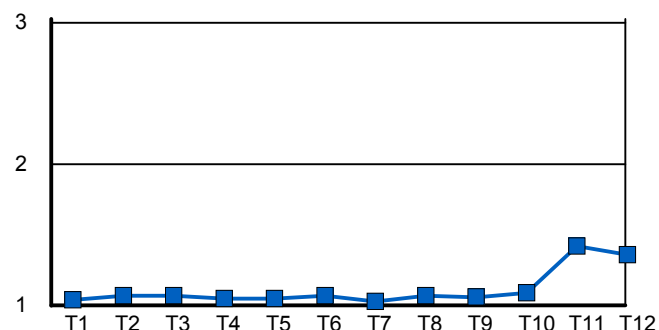
13. If so, are the charges reasonable?



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	90	1.20
T2	172	1.10
T3	123	1.15
T4	131	1.17
T5	145	1.17
T6	155	1.17
T7	152	1.11
T8	164	1.15
T9	146	1.15
T10	89	1.20
T121	61	1.30
T12	60	1.28

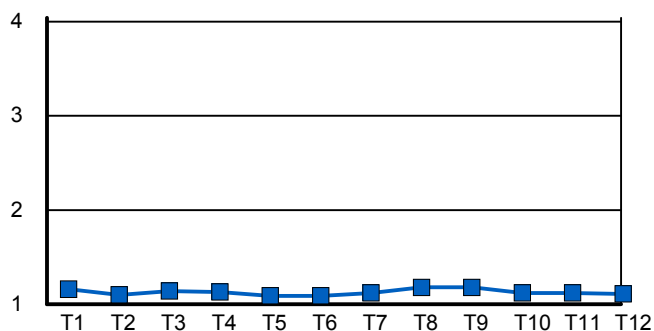
14. Appointment



- 1. Yes
- 2. No

Int.	Resp.	Avg.
T1	343	1.04
T2	688	1.07
T3	505	1.07
T4	705	1.05
T5	755	1.05
T6	768	1.07
T7	790	1.03
T8	792	1.07
T9	752	1.06
T10	756	1.09
T11	538	1.42
T12	636	1.36

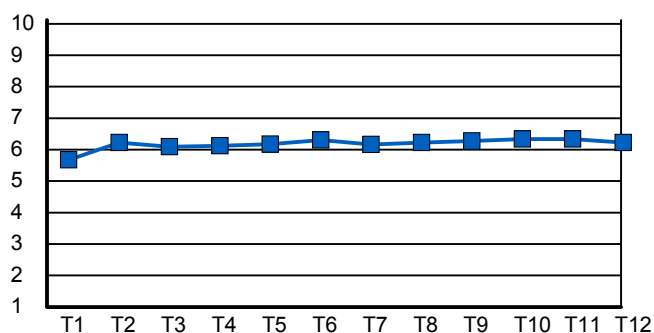
15. If the patient had an appointment, when did he/she arrive?



- 1. Early - On-time
- 2. 1 - 15 minutes late
- 3. 16 - 30 minutes late
- 4. over 30 minutes late

Int.	Resp.	Avg.
T1	360	1.16
T2	670	1.10
T3	493	1.14
T4	692	1.13
T5	727	1.09
T6	726	1.09
T7	779	1.12
T8	754	1.18
T9	734	1.18
T10	721	1.12
T11	343	1.12
T12	436	1.11

16. County

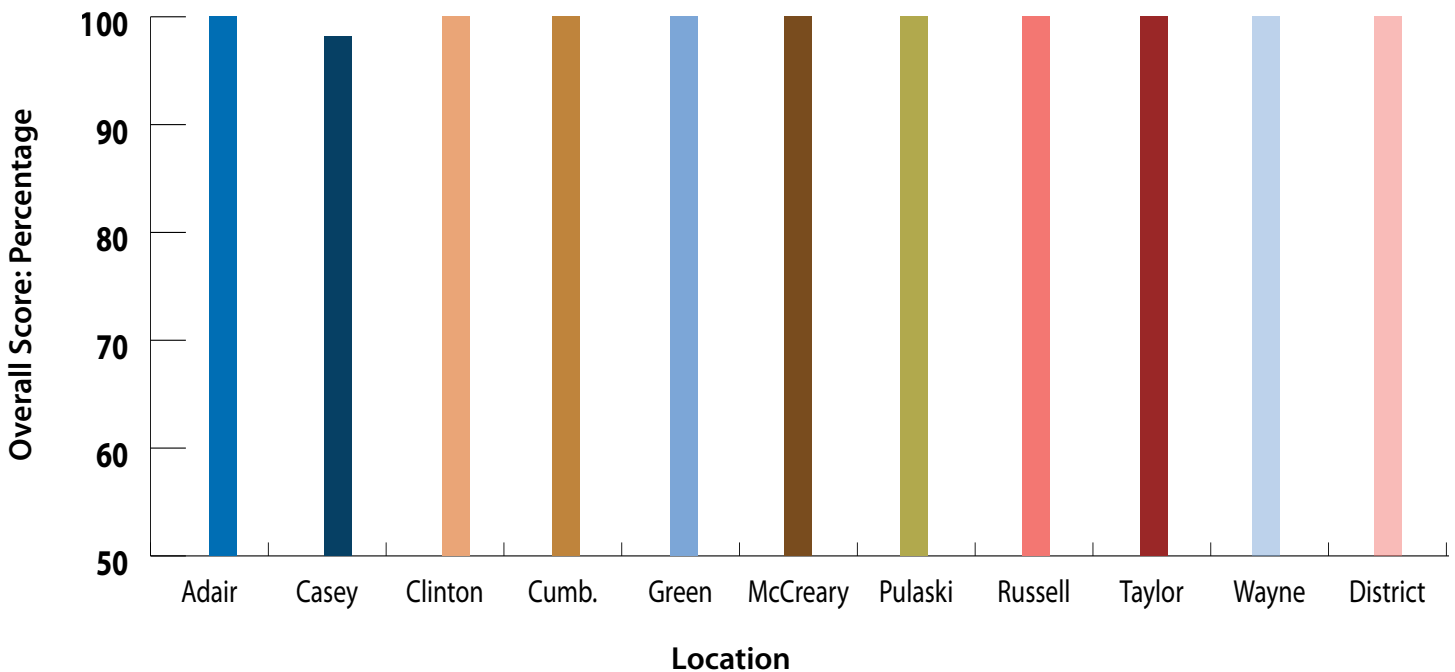


- 1. Adair
- 2. Casey
- 3. Clinton
- 4. Cumberland
- 5. Green
- 6. McCreary
- 7. Pulaski
- 8. Russell
- 9. Taylor
- 10. Wayne

Int.	Resp.	Avg.
T1	387	5.67
T2	728	6.22
T3	559	6.09
T4	796	6.12
T5	809	6.17
T6	822	6.30
T7	821	6.16
T8	840	6.22
T9	801	6.27
T10	806	6.33
T11	603	6.33
T12	670	6.22

SAFETY MANAGEMENT PROGRAM 2016

	Ad	Ca	Cl	Cu	Gr	Mc	Pu	Ru	Ta	Wa	Dist
Entrances/Exits	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
General Housekeeping	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Emergency Info/Doc	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fire Prevention	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hazard Communication	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Electrical Systems	100%	80%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Utilities & Equip Mgmt	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Life Safety	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
OVERALL	100%	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%



UTILIZATION REVIEW: Clinics

90%

Organizational Threshold

Provider: Dist.

Period:	Previous Year	Current Year	Current Month
	15	16	9 - 16

Medical Records Requirements

Section Total	98%	98%	98%
vs. District*	98%	98%	98%

Loc. Dist.

Unit	Type
Dist.	Dist.

Immunization/Well Child

H&P 13 or 14	95%	89%	88%
Referral	89%	100%	100%
CH 12	97%	96%	100%
Shot & Lab	99%	100%	100%
CH 2	97%	98%	97%
Coding of Service	88%	99%	100%
Section Total	95%	96%	97%
vs. District*	95%	96%	97%

WIC

WIC CH 5	94%	97%	100%
WIC 75 or CH 3A	94%	94%	96%
CH 2	97%	97%	100%
WIC 53	94%	100%	100%
CH 12	98%	97%	100%
Coding of Service	96%	95%	94%
Section Total	95%	96%	98%
vs. District*	95%	96%	98%

Prenatal Program Record Review

ACOG	97%	97%	100%
Other Required Forms	100%	100%	100%
Required Labs	97%	97%	100%
Counseling/Education	100%	96%	100%
Coding of Service	100%	100%	100%
Section Total	99%	98%	100%
vs. District*	99%	98%	100%

Family Planning

CH 12	97%	96%	97%
H&P 13 or 14	98%	96%	99%
Consent Forms	83%	92%	100%
CH 3A	99%	99%	94%
Pregnancy Test	95%	94%	96%
Coding of Service	88%	93%	92%
Section Total	95%	95%	97%
vs. District*	95%	95%	97%

UTILIZATION REVIEW: Clinics

Cancer Screening Program

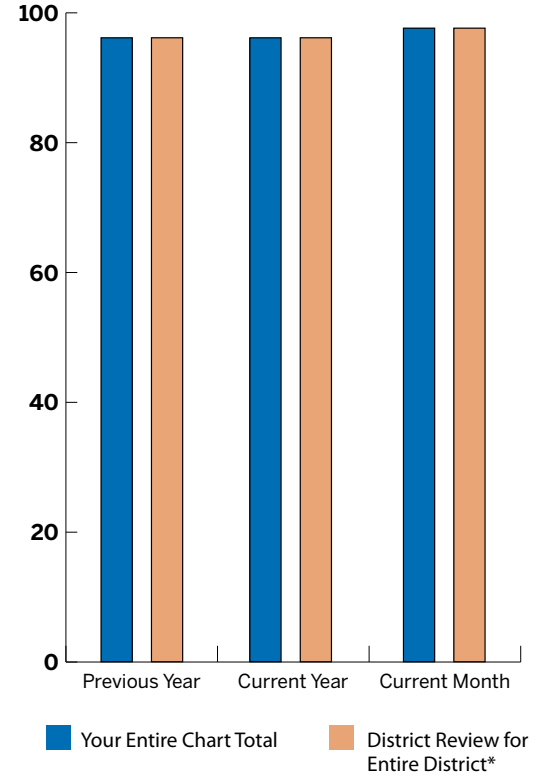
General Requirements	95%	98%	100%
H&P 13 or 14	99%	97%	100%
Required Labs	99%	95%	100%
Abnormal Mam. Follow-up	71%	100%	100%
Abnormal Pap. Follow-up	100%		
Coding of Service	100%	97%	100%
Section Total	97%	97%	100%
vs. District*	97%	97%	100%

STDs

General Requirements	98%	97%	95%
Coding of Service	85%	87%	82%
Section Total	94%	94%	91%
vs. District*	94%	94%	91%

TB

General Requirements	95%	96%	100%
Coding of Service	100%	92%	88%
Section Total	95%	96%	100%
vs. District*	96%	95%	98%



Period:	Previous Year	Current Year	Current Month
	15	16	9 - 16
Your Entire Chart Total	96.45%	96.76%	98%
vs. Other Counties Local Review	97.43%	97.85%	
vs. District Review for Your County			
vs. District Review for Entire District*	96.45%	96.76%	98%

Number of Questions Reviewed

Previous Year	Current Year	Current Month
7,781	7,111	1,442
286	238	33
12,860	9,055	
339	199	
7,781	7,111	1,442
286	238	33

General Site Review

Support	94%	99%	100%
Nursing	100%	98%	100%
Section Total	96%	98%	100%
vs. District*	96%	98%	100%

36,807
1,062
37,869

*This reviews your scores against the average district review team scores for any charts (area) reviewed in any county for the same time period.



Pam Godby,
BS, MA
*Human Resources
Manager*

Human Resources

The office continues to operate in accordance with the Workforce Development Plan developed as part of the accreditation process. This plan assures we recruit, train and retain a competent workforce. The performance management system includes Performance Standards, Measurements, and Reporting. Performance Standards: LCDHD builds and maintains a public health workforce through recruitment of qualified individuals, continual training for staff, retention of staff through promotion of benefits and a positive work environment and evaluation of employee performance and satisfaction. Employee professional development is an ongoing process to ensure employees are staying current in licensure requirements, programmatic needs, as well as core competencies and emergency preparedness competencies.

Performance Measurement: Workforce development is conducted and maintained in accordance with the Administrative Regulations for Local Health Departments. Training is monitored on an ongoing basis through training plans and checklist that assist supervisors and HR in monitoring the completion of required trainings. In addition, state databases are available for tracking various programmatic trainings. Employee recognition and opportunities for advancement promote good retention.

Regularly scheduled performance evaluations are conducted using merit system forms at designated intervals in addition to employee satisfaction surveys.

Performance Reporting: Human Resources updates are reported to the Executive Team monthly and to the Board of Health on a quarterly basis.

STATISTICS FOR FISCAL YEAR 2015-16:

(Nov 2015 – Nov 2016)

- HR Office decreased staff from 2.5 to 2.0 FTE
- The agency had 15 full time employees go off duty for the period
- The agency hired 14 full time employees for the same period (6 of these were former employees)
- Total number of merit employees decreased from 181 the previous year to 176 currently.



2016 EMPLOYEES



ADAIR

Akin, Rhonda G.	Nurse Supv 1
Dillingham, Crystal G.	LPN 2
Dye, Angela D.	SSSupv 1
Greer, Destiny R.	LHN 2
Hale, Pamela J.	FSW III
Harlow, Jelaine T.	H Educator 3
Kemp, Lisa A.	LPN 2
Lawhorn, Marsha C.	SSSA 2
Matthews, Shannon M.	SSSA 2
Patterson, Corey L.	H Envir 2
Smith, Melody A.	LHN2
Walker, Julia B.	LHN 4/Team Ldr

CASEY

Bowmer, Natasha L.	Nurse Prog Mgr
Brown, Lisa C.	Nurse Supv 1
Coffman, Angelia M.	PH HANDS Spec
Kane, Kimberly M.	SSSA 2
Porter, Sandra K.	SSSupv 1
Roberts, Courtney L.	H Envir 1
Stevens, Regina A.	MNT Nutritit 3
Watson-Wethington, Karen	LHN 2
Wilson, Kelly R.	PH HANDS Spec

CLINTON

Albertson, Vicky L.	LHN 2
Arterburn, Jessica A.	LHN 2
Brown, Jennifer C.	PH HANDS Spec
Flowers, Wanda P.	SSSA 2
Fryman, Etta G.	SSSupv 1
Parrish, Donna J.	Nurse Supv 1
Prater, Sabrina R.	LHN 4/Team Ldr
Thrasher, Christy J.	SSSA 2
Watson, Rebecca S.	LHN 2

CUMBERLAND

Capps, Heather R.	LHN 2
Coe, Raykesha N.	SSSA 2
England, Amanda J.	Sr. Epidemiologist
Gibson, Sherri L.	Nurse Supv 1
Long, Betty S.	Janitor
Nettles, Cindy J.	SSSupv 1
Patterson, Chasity N.	H Envir 2
Riley, Martha J.	Janitor

DISTRICT

Acey, Pamela J.	Nutrition Serv Supv
Anderson, Lisa G.	Adm Sec
Baker, John T.	Acct Clerk 3
Baker, Rebecca L.	Nurs Prog Mgr
Bourne, Shyla D.	Accounting Supv
Collins, Christopher R.	Tech Speclst 2
Cook, William L.	Janitor
Copenhaver, Melinda H.	Admin Serv Mgr
Crabtree, Shawn D.	PH Dir 4
Crist, Joan	Accounting Supv
Cross, DeAnn S.	Adm Sec
Godby, Pamela A.	Human Res Mgr
Hamm, Priscilla J.	PH Serv Coord
Harris, Lisa A.	Acct Clerk 3
Haynes, Cristy L.	Acct Clerk 2
Huckelby, Carol A.	Adm Sec
Jasper, Leah A.	Dir Adm Ser
Livesay, Vickie F.	Acct Clerk 3
McFeeters, Daniel J.	Information Mgr
McGowan, Michael D.	Maint Supv
Meece, Tina R.	SSSA 2
Munsey, Wilma J.	HR Assistant
Ramsey, Brian K.	Net Sys Spec
Silvers, Mary J.	Acct Clerk 3
Simpson, Angela L.	Adm Sec
Smith, Melinda J.	Tech Speclst I
Sneed, Robyn L.	Acct Clerk 3

DISTRICT (continued)

Tomlinson, Amy C. PH Preprdnrs Mgr
 Weyman, Christine Med Dir
 Young, Roger A. Maintenance Per

GREEN

Bush, Kaylene W. Nurse Supv 1
 Davis, Lori R. LHN 2
 Durrett, Stella A. SSSupv 1
 Green, Timothy D. H Envir 2
 Hodges, Jaclyn E. H Educator 3
 Taylor, Sue A. SSSA 1

McCREARY

Burke, Loretta L. FSW 3
 Creekmore, Tina A. SSSA 2
 Farrington, Donna E. PH HANDS Spec
 Garner, Melissa K. SSSA 2
 Gaskin, Jeanne F. Nurse Supv 1
 Jones, Whitney E. LHN 1
 Keith, Gwendolyn E. Lab Tech
 King, Tammy J. FSW 2
 Lawson, Melissa G. FSW 1
 Matthews, Lois A. SSSA 2
 Miller, Mary E. LHN 2
 Phillips, Cynthia A. LHN 2
 Simpson, Jarrod W. H Envir 2
 Tucker, Kimberly A. SSSupv 1
 Wells, Melissa A. LHN 4/Team Ldr
 West, Christopher W. Janitor

PULASKI

Adams, Susan J. FSW 3
 Anderson, Jacqueline F. LHN 2
 Bender, Brigette E. SSSupv 2
 Burton, Patricia L. H Educator 3
 Catron, Tammy E. SSSA 2
 Chriswell, Rachel A. LHN 2
 Clark, Bridget L. FSW 1
 Dancy, Peggy L. Nurse Supv 2
 Denney, Monica D. SSSA 2
 Eaton, Marilyn L. Sr InCl Asst
 Gregory, Dorthy SSSA 2

PULASKI (continued)

Hall, Karen S. LHN 2
 Hall, Thomas J. SSSA 2
 Hamilton, Jeremy S. H Envir 2
 Harris, Jennifer Kay APRN
 Hickman, IV Jefferson Env Hlth Prog Mgr
 Hopkins, Angel D. LHN 4/Team Ldr
 Jenkins, Tamara L. Lab Tech
 Mayberry, Deborah E. PH HANDS Spec
 McGahan, Sabrina L. LHN 2
 McKnight, Belinda K. SSSA 3-Env
 Morris, Wilda C. PH HANDS Spec
 Osborne, Deana S. SSSA 2
 Ping, Kathy J. FSW 3
 Pollitt, Shawnda D. SSSA 2
 Poynter, Ashley M. SSSA 2
 Poynter, Peggy L. Adm Sec
 Price Jr., Ferlin S. H Envir 2
 Spillman, Michael S. Env Hlth Dir
 Trull, Norma J. LHN 2
 Tuggle, April D. FSW 2
 Wesley, Sharon S. LPN 2
 West, Brian D. Janitor
 Yadon, Sandra LHN 2

RUSSELL

Aaron, Tracy R. H. Ed Director
 Brockman, Beverly A. Nurse Supv 1
 Collins, Arlena BethAnn PH HANDS Spec
 Cummings, Candi L. SSSA 2
 Dial, Brenda S. LHN 4/Team Ldr
 Dye, Jonathan P. H Envir 2
 Heathman, Judy C. LHN 2
 Jones, Jane C. SSSupv 1
 Kean, Bridgett M. LHN 2
 Keen, Donna E. LHN 2
 Lee, Jamie L. Nurse Adminis
 Mann-Polston, Connie M. PH HANDS Spec
 Roberson Daulton, Shirley A. H Educator 3
 Tucker, Bonnie L. SSSA 2
 Wesley, Michelle L. SSSA 2
 Whitis, Sonya L. LHN 2
 Woodrum, Laura E. Nurse Adminis

2016 EMPLOYEES (continued)



TAYLOR

Arnold, Connie M.	LHN 4/Team Ldr
Bender, Frances R.	Nurse Supv 1
Cowherd, Janet F.	LHN 2
Elkins, Brittany M.	H Envir 1
Franklin, Anita L.	LHN 2
Griffiths, Allison S.	SSSupv 1
Hall, Monica R.	LHN 2
Harrison, Megan R.	LHN 2
Lewis, Savannah L.	PH HANDS Spec
Melson, Cynthia G.	SSSA 2
Milby, Janet L.	SSSA 2
Murphy, Joyce C.	LPN 2
Pickett, Tammy G.	FSW 3
Warner, Samuel	Janitor
Whitfill, Dawn P.	LHN 2
Wright, Tracy D.	SSSA 2

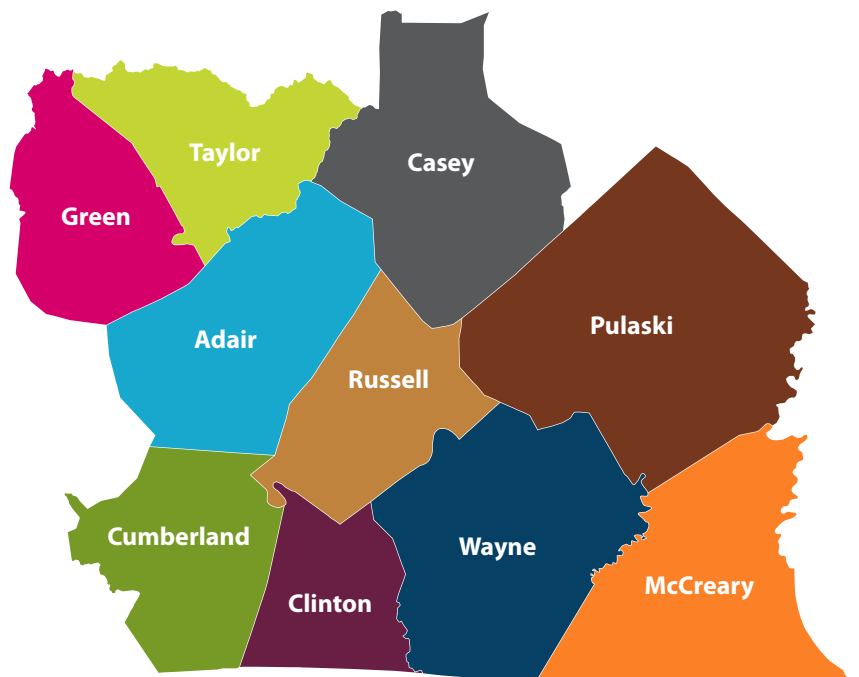
WAYNE

Atkinson, Rebecca R.	FSW 3
Beaty, Shannon G.	H Educator 1
Daniels, Shirley D.	SSSA 2
East, Charlotte K.	SSSA 2
Ferrell, Sylvia E.	Nurse Adminis
Gregory, Lisa W.	LHN 4/Team Ldr
Jones, Sandra L.	SSSupv 1
Lair, Heather M.	LHN 2
McGinnis, Danielle N.	PH HANDS Spec
New, Tishanna M.	PH HANDS Spec
Ramsey, Mary F.	PH HANDS Spec
Redman, Laura D.	LHN 2
Spears, Lora B.	H Envir 2
Tucker, Anna Janae	Nurse Prog Mgr
Turner, Lori C.	Nurse Supv 1
York, Nita J.	SSSA 2

2016 RETIREE



Victoria Bullock
 Technical Specialist II
 District Office
 February 28, 1994 to January 2, 2015





Lake Cumberland District Health Department

500 Bourne Avenue
Somerset, KY 42501
(606) 678-4761
(606) 678-2708 (fax)
1-800-928-4416

Adair County Health Center

801 Westlake Drive
Columbia, KY 42728
(270) 384-2286
(270) 384-4800 (fax)

Casey County Health Center

199 Adams Street
Liberty, KY 42539
(606) 787-6911
(606) 787-2507 (fax)

Clinton County Health Center

131 Foothills Avenue
Albany, KY 42602
(606) 387-5711
(606) 387-7212 (fax)

Cumberland County Health Center

226 Copper Lane
Burkesville, KY 42717
(270) 864-2206
(270) 864-1232 (fax)

Green County Health Center

220 Industrial Park
Greensburg, KY 42743
(270) 932-4341
(270) 932-6016 (fax)

McCreary County Health Center

119 Medical Lane
Whitley City, KY 42653
(606) 376-2412
(606) 376-3815 (fax)

Pulaski County Health Center

45 Roberts Street
Somerset, KY 42501
(606) 679-4416
(606) 679-4419 (fax)

Russell County Health Center

211 Fruit of the Loom Drive
Jamestown, KY 42629
(270) 343-2181
(270) 343-2183 (fax)

Taylor County Health Center

1880 N. Bypass Road
Campbellsville, KY 42718
(270) 465-4191
(270) 789-3873 (fax)

Wayne County Health Center

39 Jim Hill Service Road
Monticello, KY 42633
(606) 348-9349
(606) 348-7464 (fax)



www.LCDHD.org



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McCREARY COUNTY • PULASKI COUNTY • RUSSELL COUNTY • TAYLOR COUNTY • WAYNE COUNTY